



INBOUND BOOKING TERMS & CONDITIONS

RESERVATIONS, SALES & MARKETING

Wild Bush Luxury
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Sydney NSW 2000

CONTACT US

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For itineraries, departure dates, images and videos, head to www.arkabawalk.com/trade-and-media.

All rates include a Conservation Levy with at least 2 per cent of the all-inclusive experience on The Arkaba Walk going back into conservation projects. The Conservation Levy does not increase the package price; it is simply a guarantee that a minimum amount goes directly to initiatives in protecting Arkaba's biodiversity. See www.arkabawalk.com/conservation-at-arkaba for details.

RATES

Rates are valid from 1 April 2022 to 31 March 2023.

All rates are in Australian dollars and inclusive of GST (Goods and Services Tax).

WALKING SEASON

Weekly departures between 17 March 2022 – 11 October 2022 and 16 March – 31 March 2023. Seasonal closure from 10 October 2022 until 15 March 2023.

ORIGINAL ARKABA WALK EX ADELAIDE

Price Per Person	Gross Rate	Nett Rate
4 Night / 5 Day Original Arkaba Walk ex Adelaide with return road transfers from Adelaide and one additional pre-walk night at Arkaba Homestead. Weekly Thursday departures at www.arkabawalk.com/walk-dates	3,200.00	2,400.00

INCLUSIONS

The Original Arkaba Walk is a fully hosted and expertly guided experience. It includes return road transfers from Adelaide, two night's swag camping at Arkaba's signature walking camps, two night's Arkaba Homestead (member of Luxury Lodges of Australia), a support vehicle for transporting main luggage between walking camps, full board meals, bottomless beverages and a guided lay of the land safari experience on the arrival day. Wild Bush Luxury also provide hydration day packs, sock protectors and walking poles for all walkers.

For the full day-by-day walk itinerary with transfer times, head to www.arkabawalk.com/trade-and-media.

ORIGINAL ARKABA WALK EX ARKABA

Price Per Person	Gross Rate	Nett Rate
3 Night / 4 Day Original Arkaba Walk self-drive Weekly Friday & fortnightly Saturday departures at www.arkabawalk.com/walk-dates	2,520.00	1,890.00
4 Night / 5 Day Original Arkaba Walk self-drive with an additional pre-walk night at Arkaba Homestead. Weekly Thursday departures at www.arkabawalk.com/walk-dates	2,900.00	2,175.00

INCLUSIONS

The Original Arkaba Walk is a fully hosted and expertly guided experience. It includes two night's swag camping at Arkaba's signature walking camps, one or two night's Arkaba Homestead (member of Luxury Lodges of Australia), a support vehicle for transporting main luggage between walking camps, full board meals and bottomless beverages. Wild Bush Luxury also provide hydration day packs, sock protectors and walking poles for all walkers.

The option of one additional pre-walk night at Arkaba Homestead includes a guided lay of the land safari experience, dinner, bed, breakfast and beverages.

Transfers between Adelaide and Arkaba are not included in this package designed for self-driving guests with a pre-walk night either at Arkaba (on the four-night package) or elsewhere in the Flinders Ranges (or near vicinity) required on the three-night package. Guests overnighing pre-walk within driving distance of Arkaba will need to be at Arkaba homestead by 8 am on day one. They will enjoy breakfast on arrival and should arrive dressed and ready to walk.

For the full day-by-day walk itinerary, head to www.arkabawalk.com/trade-and-media.

ARKABA WALK JUST FOR FAMILIES

Price Per Person	Gross Rate	Nett Rate
3 Night / 4 Day Arkaba Walk Just for Families ex Adelaide Departs: 11 April, 13 April, 27 June, 11 July & 26 September 2022 *One child aged 8-16 years join for free when walking with two adults Stay updated at www.arkabawalk.com/walk-dates for new release dates	2,900.00	2,175.00

* Children sharing will have 'swag' bedding – Swags are the Australian bedroll that has been used by generations of Australian pioneers. It is a mattress that is inside a canvas cover and made up with quality sheets & pillows. They are custom made, comfortable and are suitable for children only.

INCLUSIONS

This Wild Bush Luxury experience is a modified version of our Original Arkaba Walk, tailored just for families. The experience includes a Rex Regional Express flight from Adelaide to Whyalla and connecting road transfer to Arkaba in the Flinders Ranges, all meals, bottomless beverages, two night's swag camping at Arkaba's signature walking camps, one-night Arkaba Homestead (member of Luxury Lodges of Australia), a cultural connection experience with a local Adnyamathanha Elder and a return scenic road transfer with a picnic lunch and entry to Mintaro Maze in the Clare Valley wine country. A support vehicle takes main luggage between walking camps, and Wild Bush Luxury also provide hydration day packs, sock protectors and hiking poles for all walkers.

For the full day-by-day walk itinerary with transfer times, head to www.arkabawalk.com/trade-and-media.

EXTRA SERVICES

Optional Experiences Available afternoon Day Three of the Walk	Rate
Arkaba through Adnyamathanha Eyes Cultural Experience A shared 2 hour walking experience with an Adnyamathanha Elder *This experience must be requested in advance; however, payment will be taken locally	200.00 Per Person
Scenic Flights over Wilpena Pound to gain an aerial perspective of this ancient mountain landscape in a fixed-wing aircraft. 30 minute scenic flight by single engine aircraft (1-2 guests) 400.00 45 minute scenic flight by single engine aircraft (1-2 guests) 570.00 60 minute scenic flight by single engine aircraft (1-2 guests) 750.00 Additional guests per person (max 4 guests per aircraft*) 195.00 *dependant on combined body weights Departs from Rawnsley Park Station.	
Scenic Flights over Arkaba and Wilpena Pound with views out to Lake Torrens in a helicopter. 30 minutes (per person) 550.00 45 minutes (per person) 850.00 60 minutes (per person) 1,250.00 This is a private experience in a Robinson R44 Helicopter with a maximum of 3 flying at one time (dependant on combined body weights). Departs from Arkaba.	
Transfer Options	
One way road transfer from Whyalla to Arkaba (v.v) to connect with commercial Rex Regional Express flight from Adelaide. For up to 4 guests 300.00 For up to 10 guests 375.00 * \$100 surcharge when travelling at dusk or dawn.	
One way direct private road transfer ex Adelaide airport or hotel with commentary (v.v) Approximately 5 hours with no lunch or stops included. Per vehicle, up to 4 guests 1800.00 Per vehicle, up to 10 guests 2300.00	
One way scenic road transfer via Clare Valley ex Adelaide airport, hotel or Barossa Valley to Arkaba (v.v), including scenic stops, lunch and wine tasting. Approximately 6 hours. Per vehicle, up to 4 guests 2000.00 Per vehicle, up to 10 guests 2800.00 * Any flights from Adelaide will need to be booked after 18:00 on the day of departure to allow time for check-in procedures following a scenic road transfer.	
One way air transfer ex Adelaide Includes road transfer from Adelaide Domestic or International airport or Adelaide city hotel and 20 minute road transfer from Hawker airstrip to Arkaba. (per single engine aircraft, up to 4 guests) Approximately 90 minutes flying time. Please provide passenger body weights at time of booking. Add a 30 minute scenic loop over Wilpena Pound.	2850.00 600.00

One way air transfer ex Adelaide Includes road transfer from Adelaide Domestic or International airport or Adelaide city hotel and 20 minute road transfer from Hawker airstrip to Arkaba. (per twin engine/turbo prop aircraft, up to 10 guests) Approximately 50 minutes flying time. Please provide passenger body weights at time of booking. Add a 15 minute scenic loop over Wilpena Pound.	4700.00 1,500.00
One way air transfer ex Kangaroo Island (Kingscote) Includes 20 minute road transfer from Hawker airstrip to Arkaba. (per single engine aircraft, up to 4 guests) Approximately 120 minutes flying time. Please provide passenger body weights at time of booking. Add a 30 minute scenic loop over Wilpena Pound	3295.00 600.00
One way air transfer ex Kangaroo Island (Kingscote) Includes 20 minute road transfer from Hawker airstrip to Arkaba (per twin engine/turbo prop aircraft, up to 10 guests) Approximately 90 minutes flying time. Please provide passenger body weights at time of booking. Add a 15 minute scenic loop over Wilpena Pound.	6600.00 1,500.00

- Weight restrictions apply to all air transfers. Bodyweight & luggage weights must be supplied for confirmation of flights
- Scenic flight upgrade options are available on all air transfers. The scenic flight can be conducted on arrival or departure into Hawker airstrip. The scenic flight will include the Elder Range, Arkaba and Wilpena Pound, with views across Lake Torrens.
- Third parties operate all extra services, and therefore changes may be made to some services where costs change markedly (e.g. fuel costs), and you will be notified of this in writing.

AIR CHARTERS & WEIGHT RESTRICTIONS

There is a general luggage weight restriction of 12kgs per passenger in soft-sided bags to fit in the aircraft luggage compartments at maximum capacity. This weight restriction is subject to the flight's overall payload restriction. So if your clients know they will be travelling with more, they can:

- Store it at their hotel
If your clients are staying in Adelaide the night before their charter flight, they would be able to store any excess luggage with the reception.
- Store it at Adelaide Airport
Adelaide Airport has self-service storage lockers located in the parking lot directly across from the main terminal. They have several sizes ranging from Small (420mm H x 900mm D x 420mm W) for \$12.00 per 24 hours to Large (864mm H x 900mm D x 420mm W) for \$16.00 per 24 hours.

Should they arrive with more than the approved luggage allowance, there may be a chance the operator will offload the excess. In this instance, it would be safely stored and delivered either to a hotel or Adelaide Airport before their onward flight at the cost of \$150. Please speak to the pilot and complete credit card authority on the day.

Although all care is taken, Arkaba does not accept responsibility for any expense incurred by a passenger due to any delay, alteration or mechanical failure with a charter aircraft.

Please be sure to advise us of any flight changes (timings, flight numbers etc) and be sure to check that your final reconfirmation has the details correctly noted. Wild Bush Luxury and Arkaba will not be responsible for transfers, accommodation, touring, or any travel arrangements affected.

BOOKING CONDITIONS

EXCLUSIONS

Transport to/from Arkaba Homestead on ex Arkaba package, travel insurance, items of a personal nature and optional activities during the time at leisure at Arkaba.

MINIMUM NUMBERS

Our Wild Bush Luxury experience on the Arkaba Walk operates with a minimum of 4 and a maximum of 10 people. Our Arkaba Walk Just for Families experience operates with a minimum of 3 and a maximum of 10 people. We would rather not run into many people, so we dial up on vast open space and keep numbers to a privileged few. We will be in touch at least 35 days before the scheduled departure to work through possible alternatives if the Arkaba Walk falls below the minimum numbers. We care about your clients holiday and value their decision to travel with us. Thoughtful consideration will be taken to give the option of an inspirational Wild Bush Luxury alternative or a full refund on rare occasions when a suitable choice is not available.

SOLO WALKERS

One solo walker is welcome on any Original Arkaba Walk departure date at no additional charge, excluding the Arkaba Walk Just for Families package. They will be guaranteed a private swag deck and Homestead Guestroom accommodation throughout. If other solo walkers would like to join a departure date with another solo walker already confirmed, a \$1,500 nett single occupancy surcharge applies.

EXCLUSIVE WALK

The cost is equivalent to paying for 9 of 10 walkers to book a walk exclusively, so one guest will experience Wild Bush Luxury on The Arkaba Walk with our compliments. Excludes the Arkaba Walk Just for Families package.

FAMILY POLICY

The Arkaba Walk welcomes children 12 years and over, reducing to 8 years on the Arkaba Walk Just for Families package.

PAYMENTS

Guest names and a 20% deposit are required within 14 days of holding space for group bookings of eight or more, full payment 30 days before arrival. For bookings made within 30 days, payment is within 48 hours of booking. If payment is not made in full by the due date, the booking is subject to automatic cancellation.

PAYMENT DETAILS

Please make payments to Wild Bush Luxury Experience Pty Ltd on behalf of The Arkaba Walk;

Account Name:	Wild Bush Luxury Experience Pty Ltd
Bank:	National Australia Bank
BSB:	082057
Account:	807249982
Reference:	Folio Number & Lead Name (E.g. 1234 CARLOW)
SWIFT code:	NATAAU3303M
IBAN	Are not used in Australia

1.2% merchant fee applies to payments by Visa, Mastercard & American Express at arkabawalk.com/pay.

CANCELLATION POLICY

Our business depends on maximising occupancy, and cancellations often result in empty places due to booking lead times. Therefore, within 30 days of arrival, all monies will be forfeited. This includes requests to postpone within 30 days. We reserve the right to cancel bookings that remain unpaid within 30 days of arrival.

Cancellations must be advised by email to arkabawalk@wildbushluxury.com and will take effect from the date received. No refunds if guests leave prematurely after the trip has begun.

PRE-EXISTING MEDICAL CONDITIONS

Before making a booking, any pre-existing medical condition, mobility impairment or disability should be advised. The Arkaba Walk may request an assessment of the medical condition from a qualified medical practitioner. Suppose your clients fail to adequately notify The Arkaba Walk of any pre-existing medical conditions or disabilities. In that case, The Arkaba Walk reserves the right, at its reasonable discretion, to cancel participation at any time. Including after the commencement. With no right of refund if the medical condition, mobility impairment or disability could be reasonably expected to affect the normal conduct of the trip and the enjoyment of other guests.

FORCE MAJEURE

'Force Majeure' means (without restriction) any event which Wild Bush Luxury Experience Pty Ltd trading as The Arkaba Walk could not, even with due care, foresee or avoid. Force Majeure covers events such as, but not limited to, adverse weather conditions, fire, flood and all similar circumstances beyond our control. In the case of Force Majeure, Wild Bush Luxury Experience Pty Ltd will not accept liability and reserves the right to change and cancel trips. Any changes will be communicated in writing with care for your clients in mind.

TAXES/SERVICE CHARGES

We reserve the right to adjust rates agreed within the contract period in the event of tax alterations imposed by the Federal or State governments resulting from rate changes received by third party suppliers.

TRAVEL INSURANCE

We recommend that all guests obtain travel insurance, including a cancellation policy and emergency medical care.

The information in this contract is confidential. The commission is to be extended to the said travel agent only. It is not to be rebated direct to clients nor used for any price-marketing tactic, including internet offers.