



Italian Cooking Experience Trade Terms 2022-2023

Terms & Conditions are valid from 1st April 2022 - 31st March 2023.

Rate Validity

All rates are in Australian Dollars and have provided rates for the 2022 2023 tourism seasons. All rates are for adults and children 12 years and over. No other discounts or concessions.

All rates are inclusive of GST.

Non-Trading Days

No trading on 24/12/22 Christmas Eve, 25/12/22 Christmas Day, 26/12/22 Boxing Day, 01/01/23 New Year's Day, 07/04/23 Good Friday and 09/04/23 Easter Sunday.

Age Suitability

Suited for people over 12 years and over.

Experience Definitions

Group class – Private group booking suitable for 2 – 12 people. The tour has flexibility with start times and menu options. Options for Gluten Free and Vegetarian.

Public Class – Open to all members of the public to book. These classes operate pre-structured timings and menus. Options for Gluten Free and Vegetarian.

Inclusions

Detailed inclusions are listed for each experience. Generally, each experience will include all food for the guest to cook during the experience, expert guidance from one of our instructors, and sit-down dining. As well each guest will be provided with an Italian Cooking Experience Apron for them to keep. Transport will be provided where explicitly advised for experiences that include a local farm gate or winery tour.

Cancellation Policy

14 days out from the scheduled date

- Group Private booking – Fully refund
- Individual bookings to public classes– Full refund

7 days out from the scheduled date

- Group Private booking - 25% fee payable.
- Individual bookings to public classes – 25% fee payable

No shows for both group and public classes are 100% fee is charged.

Rescheduling 7 days out from the scheduled date

Group Private booking – No charge

Individual bookings to public classes – No charge

Amendments to booking numbers

No fee is charged for amendments to booking.

Confirmation of guests

Require final confirmation of private group bookings required 7 days prior to the event, along with dietary



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Safety

In preparation for the day, please wear appropriate clothing for cooking. Try to avoid wearing clothes that are loose-fitting, have long sleeves, and wear closed-in shoes. An apron will be provided to protect your clothing. In line with NSW Food Safety regulations, ensure your hair is tied back and avoid wearing excessive jewellery.

There may be an opportunity to sample local wines during the experience but due to the nature of the experience we do not allow excessive alcohol intake.

Guests that are seen to be intoxicated or under influence of drugs will be asked to leave and no refund will be given.

What to wear

The Southern Highlands can experience a rapid change in conditions and encourage guests to bring appropriate clothing as some elements of the class may be held outside. An apron will be provided to guests to protect their clothes.

Free of charge policy

Applicable for appointed tour operator only.

Payment Policy

Strictly 7 days after the scheduled experience date. Sempre Affamato will be invoicing tour operator 7 days prior to experience date.

Payable to Bank Account

Account Name – Sempre Affamato Pty Ltd

BSB – 802101

Account – 100081433

Damages and Responsibilities

We accept no fault for any loss or damage of any personal equipment.

Contact Details

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