

An aerial photograph of a coastal area on Kangaroo Island, Australia. The foreground shows a green field with several small, dark, rounded trees. In the middle ground, there is a cluster of buildings, including a large white house with a grey roof and several smaller structures. The background features a blue ocean with a rocky coastline and a sky with white and grey clouds.

Sea Dragon Kangaroo Island

Trade manual

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Location

Kangaroo Island, South Australia

Kangaroo Island lies off the mainland of South Australia, 112km southwest of Adelaide.

The island, also known as Karta Pintingga by the Kurna people, is Australia's third largest island after Tasmania and Melville Island.

Over a third of the island is protected in nature reserves and is home to famous wildlife including the Australian sea lion, long-nosed fur seal, Kangaroo Island kangaroo, tammar wallaby, koala, echidna and a diverse range of reptile and bird species.

The east is made up of the township of Penneshaw, wineries and Cape Willoughby lighthouse and peninsular, while in the west the dominant destination is Seal Bay Conservation Park and Flinders Chase National Park known for its striking coastal rock formations, like the sculpted Remarkable Rocks and the stalactite-covered Admirals Arch.

Centrally on the island are the townships of American River and Kingscote, home to the only commercial airport on the Island, and are plentiful in farm gate and beverage-based experiences.

Getting to Kangaroo Island and Sea Dragon

Flights to Kangaroo Island are available daily from Adelaide with Qantas and arrive into Kingscote Airport which is less than an hour from Sea Dragon.

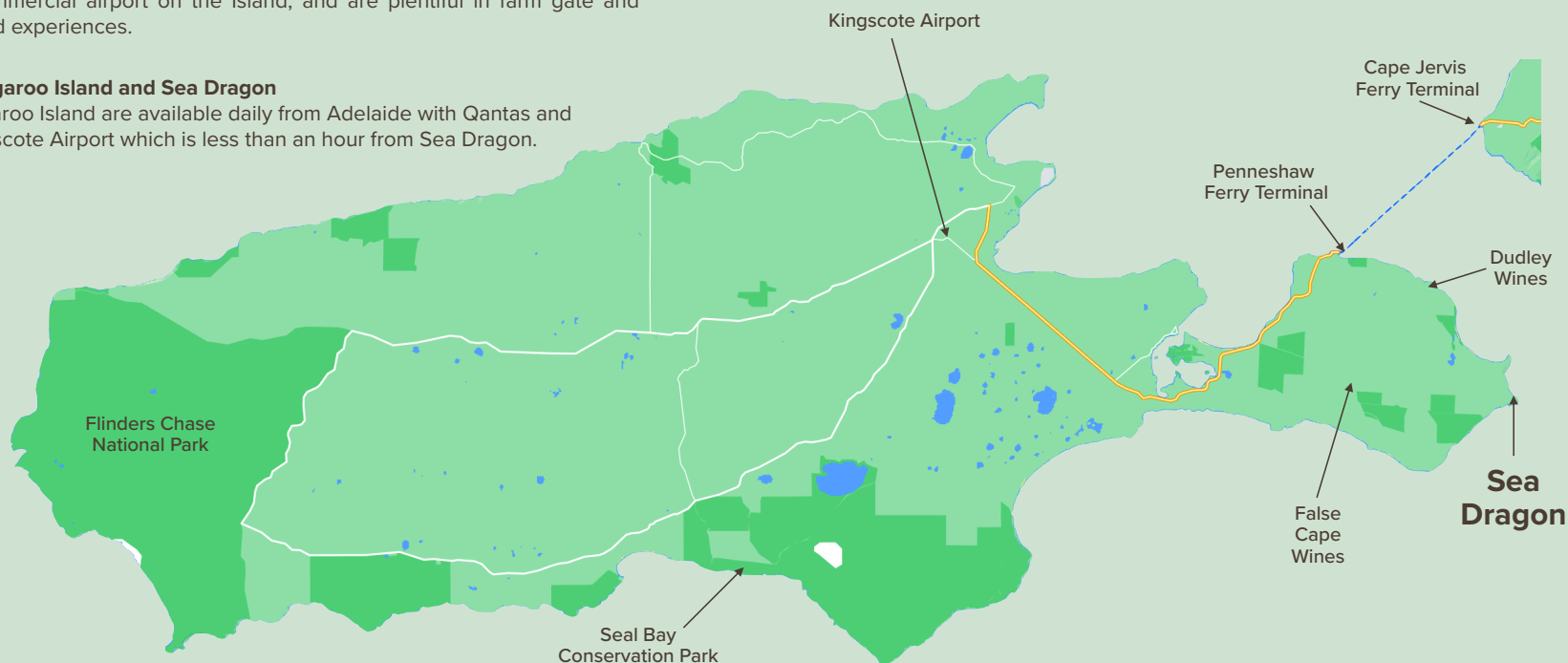
In the summer months there are also sometimes direct flights from Sydney and Melbourne and flight timetables with Qantas should be checked for up-to-date information. Charter Flights from Adelaide with light aircraft or helicopter can also be arranged with price on application.

Ferry services depart the mainland from Cape Jervis and arrive into the Kangaroo Island ferry terminal at Penneshaw. Two ferry companies currently operate with multiple daily services all year round.

Cape Jervis is located two hours south of Adelaide by road and the ferry takes approximately 45 minutes. From the Penneshaw ferry terminal it is a short 20-minute drive to Sea Dragon.

Getting around Kangaroo Island

The island is 145km in length from east to west and 55km from north to south, with two major roads intersecting the island. There are many arterial roads which are a mix of sealed and gravel roads.



About our people

Our owners and our ethos

The owners - Greg and Alice Zammit and Karin and John Greenslade - have more than 40 years of Australian tourism experience. They know how to provide an experiential holiday for Australians and international travellers alike.

Our ethos is to fill you with knowledge and enthusiasm about the wonder that is Kangaroo Island through our guided tours while also providing a relaxing, indulgent holiday at our beautiful accommodation.

Our team

Our experienced, welcoming and professional team hail from all parts of the island, Australia and the world. With many living on site or just 'down the road', there's always someone ready to point out an echidna or top up your stock of KI Gin.

Our guests

Sea Dragon is suitable for many guests who vary from young professionals and honeymooners, right through to older experiential travellers, retirees and well-travelled families.

Single travellers are very welcome and have the ability to meet people on our scheduled small-group tours during the day while having privacy and solitude in their own room, suite or villa.

For maximum enjoyment of all guests and for the safety of young children, we do not allow guests under the age of 12 years.



About our paradise

Absolute oceanfront

Our 250-acre coastal property enjoys 600 metres of absolute beach frontage with stunning beach and ocean views and is the only fully serviced luxury property currently on the island.

Secluded beach

Pink Bay is a charming and scenic beach, inaccessible by the general public and located at the base of the property and only a short walk from all accommodations. The beach is safe for swimming and also perfect for fishing and snorkelling. There is a small gazebo with sun lounges to relax and picnic baskets can be provided to have lunch on the beach. Guests can enjoy a quiet sundowner beverage with kangaroo companions feeding nearby.

Wildlife

Our property is a designated area of heritage protection for flora and fauna and for this reason guests will often see many different kinds of animals often very close to their accommodation. These include kangaroos, wallabies, possums, echidnas and goannas. We also have a variety of native birds including the endangered Glossy Black Cockatoo with many avid birdwatchers staying with us for the fantastic birdlife. Dolphins and seals regularly swim past the beach and whales pass by from May to September. Wildlife can be seen on the property all year round.



About our paradise... and our planet

Walks

We have several beautiful nature walks on our property which our team will be happy to point out to guests either on arrival or anytime during their stay. Cape Willoughby Lighthouse and spectacular Devil's Kitchen are an easy 25-minute walk from us.

The lighthouse is the oldest in South Australia and once played an important role in the state's shipping trade. It was built to assist the safe journey of ships passing through the treacherous stretch of water known as Backstairs Passage.

Devil's Kitchen, located just to the southeast of the lighthouse, is a spectacular formation in the granite cliffs. It is particularly awesome when large southerly swells crash into it during a storm.

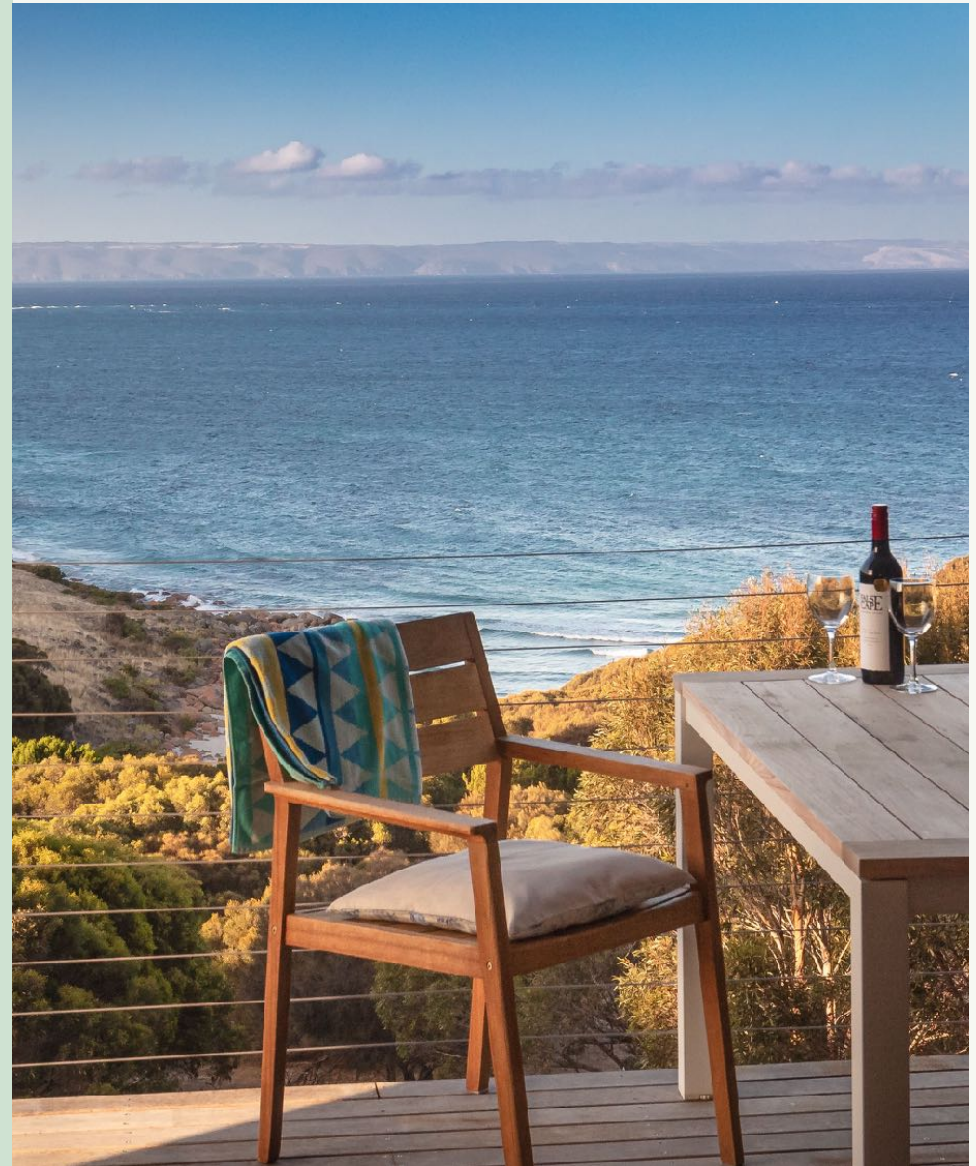
Views

Every high quality accommodation on the property offers a dramatic view of the ocean and Pink Bay, while most also provide views of the beach.

Our eco-friendly footprint

All accommodations are constructed to 6-star environmental ratings and have substantial eco-friendly features which include:

- 85% of our total electricity is generated by solar power
- Substantial Lithium-ion battery storage with diesel generator backup
- 100% rainwater used for all accommodation
- Natural gas used for water-heating and cooking
- 3 x Enviro Septic systems that convert sewage to fresh water for irrigation
- Energy saving appliances and lighting



Stay

Sea Dragon has three Oceanview room types starting from Deluxe Rooms through to Superior Suites and Luxury Villas.

Deluxe Rooms are beautifully appointed ensuite rooms.

Suites are slightly bigger than Deluxe Rooms, also stunningly appointed, featuring an ensuite bathroom and a larger lounge area.

Villas, our most luxurious offerings, are private individual buildings featuring a separate bedroom, bathroom, an expansive lounge/kitchen area and a large deck with outdoor two-person bath.

Deluxe Room (30-32 square metres)

Superior Suite (45-50 square metres)

Luxury Villa with Outdoor Bath (85-90 square metres)

Floor plans are examples and layout and furnishings may differ between accommodations.



Stay

Features and amenities

Spectacular and sweeping ocean views
Oceanview decks with outdoor furniture.
(Luxury Villas have larger decks also with an outdoor bath and gas BBQ)
Set in secluded bushland settings
Privacy, apart from the wildlife at your doorstep
Reverse-cycle air-conditioning throughout
Contemporary furnishings
Smart TV
USB charge points throughout
Coffee Machine
Hairdryer
Iron and ironing board
Mini Bar snacks and beverages (additional cost)
Eco-friendly design including solar electricity and rain water
Fully-equipped kitchen with European appliances, full-size fridge/freezer and dishwasher *

**Villas only*

Accommodation Inclusions

Welcome bottle of local Kangaroo Island wine
Freshly baked homemade loaf of bread
Premium continental breakfast daily
Two-course dinner nightly
In-room Wi-Fi
All linen and towels
Select toiletries

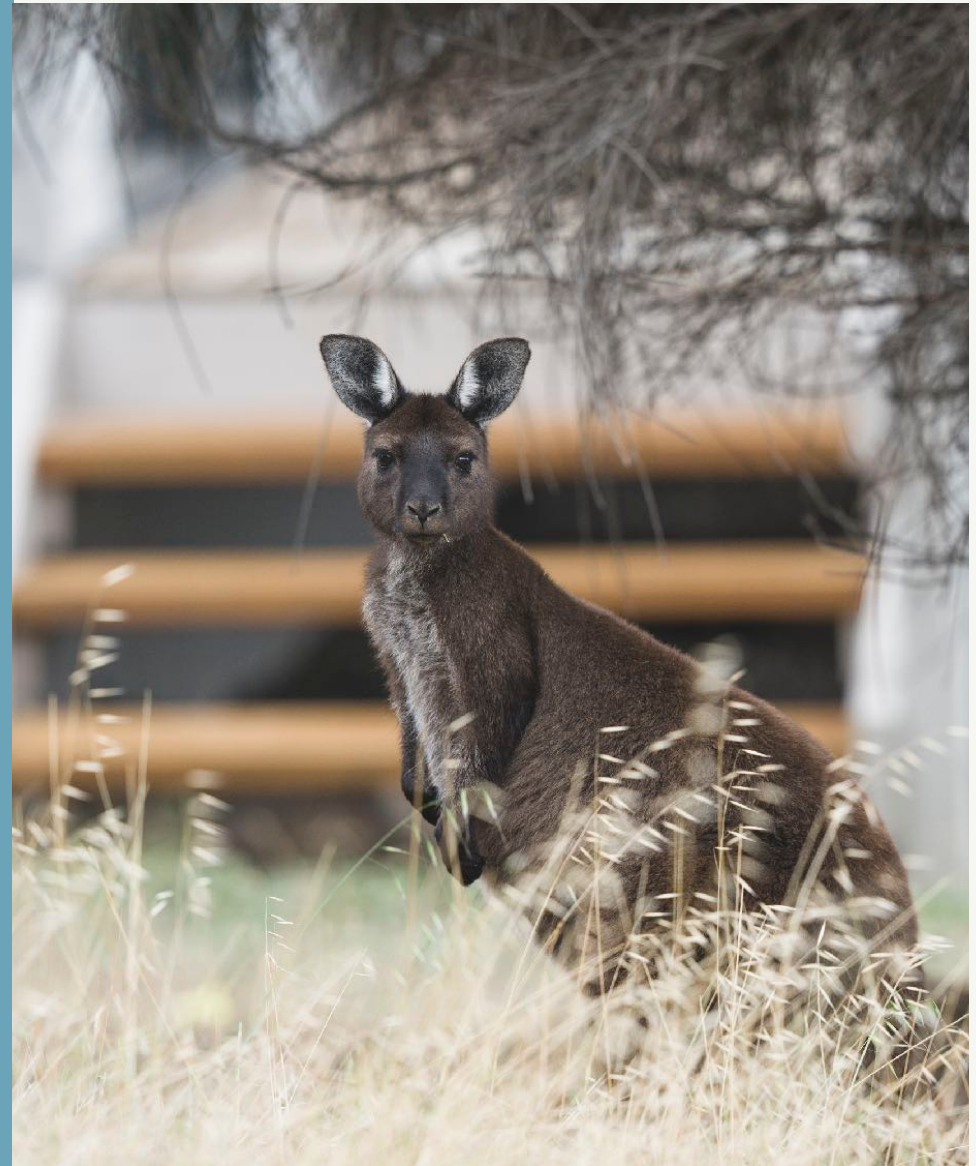


Tours & Transfers

All guests will enjoy two scheduled small-group deluxe touring experiences (max 10 guests) which will operate a minimum of three times per week from Sea Dragon and will be included in all stays. The first of these is a full day nature-based tour visiting primarily the western end of the island including Seal Bay Conservation Park and all key attractions in Flinders Chase National Park; namely Remarkable Rocks, Cape de Couedic, Admirals Arch and Weirs Cove, as well as a swim at one of the island's stunning beaches (weather dependent).

The second included touring experience is a half day 'Taste of Kangaroo Island' tour focusing on the farm gate and beverage industry on the island. Locations will vary seasonally but all entry fees and tastings will be included to such locations as a brewery, a honey farm and shop, the oldest dedicated gin distillery in Australia (KI Spirits) and the Emu Bay Lavender Farm.

Both of these tours can also be booked on a private basis and pricing is shown on our rate sheets.



Sea Dragon Kangaroo Island Full Day Nature Tour

Departs: Three times a week, included in Experiences
Maximum group size: 10 guests

**Seal Bay Conservation Park • Flinders Chase National Park • Picnic Lunch
Remarkable Rocks • Cape Du Couedic Lighthouse • Weirs Cove • Admirals Arch**

Spend the day on this small-group tour with your professional guide exploring the diverse natural attractions and wildlife of Kangaroo Island, one of Australia's premium nature-based destinations. Enjoy short walks, a picnic lunch and close up wildlife encounters while learning about the history and nature of this amazing island.

Departing from Sea Dragon at approximately 9.00 am, our day of adventure begins travelling west across the island towards the first stop, Seal Bay Conservation Park. Keep your eyes peeled for wildlife on the roadsides as you drive through a variety of vegetative areas.

Seal Bay Conservation Park is home to the endangered Australian sea lion. With only an estimated 12,000 sea lions left in the world, Seal Bay is the third largest colony of this species. Walk through the striking sand dune system and along the pristine beach with your experienced guide or knowledgeable Park Ranger for approximately an hour, learning all about these beautiful mammals.

On the way to famous Flinders Chase National Park keep an eye out for Rosenberg goannas lazing in the sun, where we'll view the stunning rejuvenation of native bush species from the devastating bushfires of 2019-20. A stop at Remarkable Rocks will give you the first views of the rugged coastline in this diverse national park. The amazing rock formations and distinct red rocks are a photographer's delight.

After stopping for lunch, the afternoon will be spent at other known attractions in the park, namely Cape Du Couedic, Weirs Cove and Admirals Arch.

Learn about the early maritime history of this wild environment, all the while spotting other native animal species including long-nosed fur seals at Admirals Arch, echidnas, kangaroos, tammar wallabies and a range of birds and reptiles.

Did you know that Kangaroo Island has its own kangaroo? A sub-species of the western grey kangaroo, the Kangaroo Island sub-species is darker brown colour, shorter and stockier.

On the return to Sea Dragon we will stop for a swim or a short walk at one of the many picturesque beaches (temperatures permitting), arriving back at approximately 5.30pm.

Tour Includes:

Professional tour guide, travel in an air-conditioned vehicle, picnic lunch with drinks, drinking water (please provide your own bottle), all national park fees and other entry fees.

What you need to bring:

Wide brimmed hat, sunscreen, water bottle (1.5 litres), walking shoes, swim wear, towel and camera.

Note:

- Itinerary may change due to seasonal changes, operational logistics and accessibility.
- Full Day Nature Tour is not suitable for children under 12 years of age.
- In inclement weather your picnic lunch may be substituted with an alternative.
- Good mobility with moderate fitness is required. Total walking distance is approximately 4km spread over the day. During the Seal Bay visit guests will walk along a soft-sand beach.
- Travel Insurance is highly recommended.



Sea Dragon Kangaroo Island

Half Day Taste of Kangaroo Island Tour

Departs: Three times a week, included in Experiences

Maximum group size: 10 guests

Enjoy this small-group tour visiting a diverse range of predominantly small businesses and providores on Kangaroo Island - home to some of Australia's premium Ligurian honey, beers and spirits.

Departing from Sea Dragon at approximately 10.00 am, the next hours are spent visiting a variety of venues specialising in food and drink production. The specific locations will vary depending on time of year, seasonal produce, operating hours and other operational factors, however a highlight of the day is no doubt a visit to KI Spirits, Australia's first dedicated gin distillery.

Join a guided tour of the garden with a distillery host, learning about the native botanicals that go into the specially crafted gin. Afterward, take some time to appreciate samples of gin and mixers and enjoy lunch in the garden. As a Sea Dragon guest you will access special rates for any KI Spirits products you wish to take home with you.

For those that are not partial to alcohol you will receive an alternative tasting option.

Other locations visited in the day might include: an organic honey farm to learn about Ligurian bees and taste their honey, a KI Brewery for a tasting paddle of their craft beer or a visit to Emu Bay Lavender Farm, home to an estimated 7,500 plants.

We return to Sea Dragon mid-afternoon at approximately 3.30pm.

Tour Includes:

Professional tour leader, travel in an air-conditioned vehicle, drinking water (please provide your own bottle), all entry fees, tasting fees, tour fees and lunch

What you need to bring:

Hat, sunscreen, water bottle (1.5 litres), walking shoes, camera and spending money.

Notes:

- Itinerary will change due to opening days and times, operational logistics and accessibility to venues.
- Taste of Kangaroo Island tour is not suitable for children under 12 years of age.
- For children and non-drinkers, alternative tasting options will be provided.



Additional personalised private tours

Winery return transfer including tasting

Enjoy an afternoon out without having to worry about driving. We can transfer you to one of our close-by, award-winning cellar doors with ocean or vineyard views.

Includes: Private return transfers and a wine-tasting paddle per person.

Departure time is on request.

NOTE: Beverages are included however a meal is not included in this experience

Three-hour cellar door wine tour including lunch

Visit one of Kangaroo Island's top cellar doors where you'll taste premium wines, enjoy a gourmet lunch and relax in front of beautiful views.

False Cape Wines cellar door is made from recycled wood, jetty timbers and limestone sourced from their property. An idyllic setting nestled among the vineyard and Eucalypts.

Focus: Great wine, farmland & vineyard scenery

Dudley Wines cellar door offers the iconic, cliff-top ocean view across Backstairs Passage to mainland Australia. They have a range of wool clothing, local produce and KI artwork in addition to their wines.

Includes: Private return transfers, wine-tasting paddle per person and a delicious lunch

Departure Time: 12:00pm Return Time: Approximately 3.00pm

Snorkel with seals and dolphins with Kangaroo Island Ocean Safari including Penneshaw transfer

This tour provides the opportunity to swim with wild dolphins and/or seals and snorkel some of Kangaroo Island's stunning coastline. It's an amazing wildlife encounter with a maximum of 12 guests on the vessel.

Includes: Return transfers between Sea Dragon and the boat departure point, wetsuits, mask, towels, snorkel & fins.

Notes: The cruise and snorkelling is with other non-Sea Dragon guests, while the transfer is provided for Sea Dragon guests only. Private boat charter price available on request

Departure Time: 11.00am. Return Time: 3.00pm



Tours & Transfers

We provide our own scheduled transfers between Sea Dragon and Penneshaw ferry, Kingscote Airport, American River and even Adelaide.

Scheduled services operate 2-3 times daily for the Penneshaw ferry service, twice daily for American River and Kingscote Airport and a daily service from Adelaide City and Glenelg.

Times and frequency are dependent on number of guests arriving and seasonality with regards to flight and ferry times. Please see FAQs for more information.

Important Notes:

When booking a scheduled transfer, clients will travel with other guests. If a private transfer is booked then clients will pay a supplement for this service and travel on their own private service. Pricing is advertised in our rates tariff.

Those booking a two-night package at Sea Dragon can arrive on any ferry or flight, but must leave no earlier than 4.00pm from Kingscote Airport and 5.00pm from the Penneshaw ferry to meet their outgoing departure services.



Food and beverage

Included in our Sea Dragon experiences is a daily premium continental breakfast and a two-course dinner prepared by our in-house chef.

Breakfast will be served in-room each morning and depending on room type booked, guests may be served dinner in our main lodge or food will be provided late afternoon to be heated at guests leisure and enjoyed privately in their own room.

Sea Dragon provides a range of delicious “home-cooked style” meals with the majority of fresh produce being sourced from the island. Certain food types such as cheeses need to be brought across from the mainland because they are not produced locally.

Vegetarians, vegans, lactose intolerant and other dietary requirements are catered for however must be advised at time of booking.

Similarly, any allergies or food intolerances must be advised at time of booking, including information about the severity of the guest's allergy.

All of our menus are designed to be well-balanced for guests' enjoyment, however our staff are not nutritionists so if allergies are severe, please ensure the clients are aware that in order to participate in these tours and accommodation they will need to have adequate travel insurance which covers emergency medical evacuation, and we will ask clients to sign an allergy waiver.

Guests can choose from the menu upon arrival at the property, but for those wanting meal upgrades we ask that they are requested at time of booking.



Food and beverage upgrades

Special welcome or special occasion

Honeymoon, birthday or just want to be romantic or say thank you? Moët & Chandon French champagne and chocolate-dipped strawberries can be provided upon arrival, or during guests' stay. Please request at time of booking.

Three-course dinner

Guests can request to upgrade their included two-course dinner to a three-course dinner for one night or for each night of their stay. Please advise at time of booking to guarantee food availability.

Seafood platter

Pre-book a delicious and fresh two-course seafood platter dinner. Kangaroo Island and South Australia has some of the best seafood in the world and we enjoy showcasing the variety of seafood on offer. As such, a selection of seasonal seafood served chilled with homemade condiments and fresh bread may include: lobster or marron, prawns or crab, oysters or mussels, pickled octopus or calamari, smoked fish. The exact composition of the platter will vary with seasonality and availability.

In-room platter or picnic basket

The perfect option for a light lunch to have on your private deck, take to our secluded beach or beach gazebo. We offer a choice of Antipasto, Ploughman's or Vegan options, plus cake of the day and sparkling water.

Orders must be received by 2pm the day prior to be guaranteed.

Private host (Luxury Spa Villas only)

For guests staying in our Luxury Spa Villas we can provide the services of a host for up to five hours to prepare meals in-room and clean up afterwards

Alcoholic beverages

Sea Dragon is a licensed premises and we serve a range of alcoholic and other non-alcoholic beverages with meals and also with in-room mini-bars, all at additional charge.



Sample menu

Lunch Platters

Antipasto

Cured meats, soft & hard cheeses, pickled vegetables, KI olives, KI figs, sun-dried tomatoes, dried fruit, nuts, KI Artisan crackers, bread rolls.

Ploughman's

Sliced ham, hard cheese, pickled onions, hard-boiled KI egg, apple, cherry tomatoes, KI green tomato chutney, bread rolls.

Vegan

Chickpea salad, KI olives, KI figs, cherry tomatoes, apple, variety of dips, vegetable sticks, bread rolls.

Dinner

Entrée

Soup with Bread Roll - your choice of Thai Pumpkin, Pea & Ham or Vegetable

SA King Prawn Cocktail - freshly shelled prawns served on a bed of lettuce and spring onions with homemade seafood sauce

Trio of Dips for two - generous serve of homemade dips, KI olive oil, KI dukka, vegetable sticks, flatbread.

Antipasto - cured meats, soft & hard cheeses, pickled vegetables, sun-dried tomatoes, KI olives, KI figs, dried fruit & nuts. Served with KI Artisan crackers.

Vegan - chickpea salad, KI olives, KI figs, cherry tomatoes, apple, variety of dips & vegetable sticks. Served with KI Artisan crackers.

Main Course

Famous SA King George Whiting served with lemon, potato salad, garden salad & KI olive oil dressing.

Chicken & Leek Pie served with seasonal vegetables & creamy mashed SA potato

Mediterranean Vegetable Ragout slowly-cooked in own juices and KI olive oil, served with rice.

Slow-cooked Lamb Shank served in a KI red wine sauce, with seasonal vegetables & creamy mashed SA potato.

BBQ Pack - Premium Rib-eye steak, SA lamb chop & gourmet chicken sausage. Served with potato salad, garden salad & KI olive oil dressing.

Chef's Homemade Curry - Your choice of Chicken or Vegetable served with turmeric basmati rice, seasonal KI chutney, raita, & naan bread.

Dessert

Apple Crumble with KI Oat Topping served with vanilla ice-cream.

Chocolate & Nut Brownie served with vanilla ice-cream.

Sticky Date Pudding served with homemade salted caramel sauce & vanilla ice-cream

Cheese Board for two - variety of SA cheeses, KI olives and KI figs, dried fruit, nuts, pickled onions & gherkins. Served with KI Artisan crackers

Sample mini-bar menu

The below items are stocked within our accommodation and do not require pre-ordering (except Moët).

Soft Drinks and Snacks

Coke & lemonade

Tonic water

San Pellegrino Sparkling Water 1L

Kangaroo Island Ligurian Honey-coated popcorn

Kangaroo Island Olives

Alcoholic beverages

Kangaroo Island Cider - Original, Medium dry, crisp, slightly cloudy, full of natural apple flavours & lightly carbonated.

Kangaroo Island Brewery - Amber Ale - fruity note on the head thanks to galaxy and cascade hops. This one is for the beer lover and is an earthy brew.

Kangaroo Island Brewery - Limestone Road Pale Ale - Ferment it in an oak barrel, a mix of Barley and Wheat malts combined with four different kinds of hops delivers a refreshing brew.

Kangaroo Island Spirits - Wild Gin distilled uniquely with 'Boobialla', KI native juniper. Is slightly earthy but sweet with the taste of lime balanced with perfume of eau de cologne mint.

Kangaroo Island Spirits - O' Gin - highlight's juniper, coriander & angelica root in a contemporary London style. The inclusion of the coastal daisy bush, 'Olearia axillaris' imparts sweet piney notes.

Garnish included: dried South Australian orange slices, fresh rosemary & black pepper.

Dudley Wines – Sparkling – White 'Dudley Bubbly' is an enticing blend of Chardonnay and Sauvignon Blanc grapes that were harvested at their peak, then quickly processed to retain their natural fresh fruit characters.

Springs Road Wines – Chardonnay - delicious full-bodied, showcasing cashew and white stone fruit on the nose and palate, with a hint of nougat too. A super balanced wine with lovely oak, acid, fruit and length.

False Cape Wines - Cabernet Merlot matured in French and American oak barrels, the 'Unknown Sailor' is a stylish medium bodied wine with aromas of red currants and strawberry with a hint of vanilla.

Moët and Chandon - French Champagne

Frequently Asked Questions

Check in / Check out times

Check in is at 3.00pm

Check out is at 10.00am

What time should I book ferries or flights for my clients?

The ideal ferry time ex Cape Jervis for all guests is 4pm however we will also provide transfers for those booked on the 10:00am service. Note that these guests will need to relax in our oceanview reception area until their room is ready for check-in at 3pm.

The ideal ferry time ex Penneshaw to book for guests on 3-5 night Experiences is 10:30am. We will also provide transfers for the 5:30pm service however note check-out is 10.00am.

All flight arrivals and departures from/to Kingscote will be met.

IMPORTANT: Guests staying on the two-night package must depart no earlier than a 4pm flight or a 5:30pm ferry due to their Taste of KI tour taking place on their departure day.

Do you have a restaurant and do you cater for dietary requirements?

We do not have a restaurant however depending on your room type, you will either eat breakfast and dinner in our Lodge dining room or in your own room or villa. We cater for most dietary requirements, provided we receive notice at time of booking

What is the strength of the mobile signal?

The best mobile reception provider on Kangaroo Island is Telstra. Optus & Vodafone do work, but usually only in the main townships. While onsite, WhatsApp and similar apps can also be used to make calls via our WiFi.

Do you have WiFi?

We offer complimentary, high-speed WiFi in all accommodation. Please note, that while the internet service is reliable, we cannot guarantee that internet will be available 100% of the time due to our remote location.

Do you offer a laundry service?

As we are totally reliant on rainwater, unfortunately we are unable to offer a laundry service. A laundrette is available for public use at Kingscote (1-hour drive).

Do you have a 24-hour reception?

Our Duty Managers live onsite and are available at your service daily from 8:30am-6:00pm. Calls made outside of this time should only be in the case of an emergency.

Do you have a reception or waiting area?

Yes we have a lovely reception area with ocean views where guests are welcome to relax before checking in or after checking out.

Am I allowed to smoke in the room?

Smoking is NOT permitted in any building or vehicle. Luxury Spa Villa guests may smoke outside on their deck, but must ensure butts are disposed of correctly otherwise there is a risk of bushland catching alight. There is a designated smoking area for Room and Suite guests near Lodge reception.

Housekeeping

As we are an eco-friendly property and are totally reliant on rainwater and solar energy, the following is our standard housekeeping procedure:

Midway during 4+ Night Stay - towels changed, beds re-made, general clean, bins emptied, supplies restocked, spot vacuum and mop

Midway during a 5+ Night Stay - towels changed, beds linen changed & made, clean, bins emptied, supplies restocked, spot vacuum and mop

Do you allow drone photography/videography at Sea Dragon?

Not without prior written permission and only on some areas of the property at specific altitudes.

Terms and Conditions

Age Policy

We are a boutique retreat in a pristine natural environment. For everyone staying at Sea Dragon to enjoy this quality experience we welcome guests 12 years and over. Safety is a primary concern. Unlike a resort or a hotel, our property is not set up to ensure the safety of unsupervised young children.

Smoking Policy

Smoking is NOT permitted in any building, vehicle nor outdoor decks from rooms, suites or villas due to our bush location and increased risk of bush fire. There is a designated smoking area for guests near Lodge reception.

Pet Policy

We do not accept pets of any kind (certified Assistance dogs welcome). Not only is our property a wildlife sanctuary, our rooms are promoted as allergy-free.

Cleaning & Breakage Policy

We strive to present our rooms in immaculate condition for guest enjoyment, and in return we expect our rooms to be checked-out in a tidy condition. If there is evidence of cigarette smoking inside, areas left in an un-hygienic condition, or damaged furniture and fixtures, we will charge a fee of up to \$250. Minor breakages should be reported to the Duty Manager upon check-out.

Accepted Payments

Visa or Mastercard. Each will incur a 2% surcharge on all transactions.

Cancellation Policy (related to COVID-19 restrictions on travel) for travel from September 1, 2021 to March 31, 2023

Should a Government mandated restriction or lockdown (interstate, intrastate or international) be enforced that prevents your guest from staying with us, we will move their booking to a 100% credit to use towards another stay within a 12-month period. If proof cannot be provided that their cancellation is due to a COVID-19-related restriction (eg driver's licence showing home postcode, proof of a government instruction to

isolate etc), our standard cancellation policy will apply. COVID-19 credit is non-transferable.

Cancellation Policy (not related to COVID-19)

For travel from February 1, 2022 (domestic only) and July 1, 2022 (all bookings) to March 31, 2023

- 42 days or more from arrival - No fee
- 41 - 30 days from arrival - 50% fee
- 29 days or less from arrival - 90% fee

Ferry Cancellations due to Weather

On the very rare occasion, high winds will prevent the ferries from running between Cape Jervis on the mainland and Penneshaw on Kangaroo Island. In the event your client's booked ferry to Kangaroo Island is cancelled due to weather and they are unable to travel on a later ferry to arrive on the same day as planned, we will provide a credit of the unused portion of their booking to use again within a 12-month period. They can also choose to transfer this credit to a friend or family member for them to use towards a new booking (credit cannot be transferred towards an existing booking).

Alternatively, we can provide a letter for their travel insurer to claim the unused portion of their booking from them, in which case, no credit will be provided.

Should one of these rare cancellations occur and they are unable to travel back to the mainland, they will be offered to extend their stay at a discounted rate, subject to availability.

Flight Cancellations or Missed Transport

Please note we do not refund or credit in the event of flight cancellations or other missed transport resulting in a booking not being fulfilled. For this reason, we highly recommend travel insurance, even for Australian domestic travellers. We can provide a letter for the client's travel insurer to claim the unused portion of their booking.

Terms and Conditions

Guest Information - Our Covid-19 Safe Work Practises

Client safety here at Sea Dragon continues to be our highest priority. It is therefore important that we put clear measures in place, and make the health and safety of our team members and guests the highest priority.

We take pride in maintaining the highest standards of cleanliness, and in response to the current climate we have taken additional measures to step up our fight against the pandemic to ensure we do our best to keep our environment virus free.

These measures include;

- Increased hospital-grade cleaning of all guest areas and high-frequency touchpoints throughout our property.
- Housekeeping teams have been issued with hospital-grade antibacterial products and implemented additional cleaning procedures to ensure all individual villas and apartments are cleaned to the highest standards.
- For our frontline team in addition to protective gloves our staff may choose to wear protective facemasks; please don't be alarmed, this is only as a precaution.
- We will be implementing physical distancing measures during all our personal interactions with guests as a precautionary measure.

We ask that guests respect our guidelines and follow staff instruction regarding these matters.

We're here to help, and we continue to endeavour providing the same high level of service and hospitality we pride ourselves on.

Best regards,
Sea Dragon Kangaroo Island Team

Company Details

Zamslade Pty Ltd trading as Sea Dragon Lodge & Villas and Sea Dragon Kangaroo Island
ABN: 92 652 354 366
ACN: 652 354 366

Insurance Public Liability Details

Policy Number: 503075513273
Validity: 07 September 2022
Amount: \$20,000,000 public and product liability for all accommodation and vehicles

Electronic Funds Transfer

Financial Institution: BankSA
Address: 77 Jetty Road, Glenelg, South Australia, 5045
BSB: 105-015
Account number: 139 921 440
Account name: Zamslade Pty Ltd
Swift / BIC: SGBLAU2S
Routing number: 021 000 021

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