

WHOLESALE BOOKING TERMS & CONDITIONS

Valid for travel from 1 April 2023 and 31 March 2024.
All rates are in Australian dollars and include GST (Goods and Services Tax).

All rates include a Conservation Levy with at least 2% of the all-inclusive experience at Arkaba going back into conservation projects. The Conservation Levy does not increase the package price; it is simply a guarantee that a minimum amount goes directly to initiatives in protecting Arkaba's biodiversity.

See arkabaconservancy.com/conservation-at-arkaba for details.

USEFUL INFORMATION

Please visit our Trade Hub at arkabaconservancy.com/trade-and-media for:

- Latest updates
- Images & videos
- Nature calendar and when to go
- Covid Assurance Policy
- Driving directions and access to Arkaba
- Fact sheet
- Training videos
- One-on-one training requests
- New trade partner requests
- Familiarisation requests

NEED TO KNOW

- A stay at Arkaba Homestead is likened to staying with friends in a beautiful country home rather than a luxury hotel
- Rates are inclusive of daily activities, meals and alcoholic beverages
- The property is proudly without Wi-Fi and mobile phone reception and purposefully in the absence of televisions or stereos - a true escape to the immediate environment.
- Arkaba Homestead has five guest rooms (maximum ten guests)
 - 4 within the Homestead
 - 1 separate cottage

RESCIND CLAUSE

We reserve the right to adjust rates and / or terms within the contract period and you will be notified of any change in writing. Bookings already confirmed will be honoured on those rates confirmed at the time of booking.

CONFIDENTIALITY

The information in this contract is confidential. The commission is to be extended to the said travel agent only. It is not to be rebated direct to clients nor used for any price-marketing tactic, including internet offers.

ARKABA HOMESTEAD

Inclusions:

- Twice-daily guided safari program with expert field guides including immersive bush walks and safari drives that showcase the abundance of wildlife & Arkaba's conservation mission to protect it
- Homestead Guestroom accommodation
- Gourmet bush-inspired meals
- Unlimited beverages - beer, wine and spirits included
- 2% conservation levy

Open: Year-round

All rates are per person, per night, twin share unless specified.

Standard season - Minimum 2 nights.

April 1 2023 - May 31 2023 Aug 1 2023 - Mar 31 2024	Gross	Nett
Per person - twin share	1,230	984
Per person - single occupancy	1,845	1,476
Children 16 & under - in own room - sharing	1,110	888

Low season - Minimum 2 nights.

1 June - 30 July 2023	Gross	Nett
Per person - twin share	920	736
Per person - single occupancy	1,380	1,104
Children 16 & under - in own room - sharing	828	662.4

Private guiding

Private touring is available at Arkaba upon request, subject to availability at time of booking.

Per group - up to 8 guests	Non-commissionable
Half-day	700
Full day	1,200

3-NIGHT HOMESTEAD PLUS SWAG EXPERIENCE

Inclusions:

- Two-nights Homestead Guestroom accommodation
- One-night under the stars in deluxe swag* bedding at Arkaba's bush camp
- Daily guided safari experiences
- All meals
- Unlimited beverages - beer, wine and spirits included
- 2% conservation levy
- Loan of:
 - Backpack with hydration reservoir & plenty of room for personal items
 - Sock protectors
 - Walking poles

Season: 1 November 2023 to 28 February 2024. Available fortnightly most Fridays.
Please see <https://www.arkabaconservancy.com/rates/> for dates.

All rates are per person, per package, twin share unless specified.

3-night Homestead plus swag experience	Gross	Nett
Adult - twin share	3,690	2,952
Adult - single occupancy	5,535	4,428
Children 16 & under - in own room - sharing	3,320	2,656

*Swags are the Australian bedroll that have been used by generations of Australian pioneers. It is a mattress that is inside a canvas cover and made up with quality sheets & pillows.

4-NIGHT LODGE-BASED ARKABA WALK

The Lodge-Based Arkaba Walk is a fully hosted and expertly guided experience and includes all meals, bottomless beverages, and accommodation in the beautifully restored 1850s Arkaba Homestead each evening. Guests will enjoy three full-days of guided walking (approximately 10 to 15 kilometres each day).

- Departures select Fridays from March to November
- View arkabaconservancy.com/lodge-based-arkaba-walk/ for the full itinerary & departure dates
- Other departure dates can be requested for private groups of eight or more
- Minimum two, maximum ten walkers
- Minimum age 12
- Solo walkers - One solo walker is welcome on any Lodge-Based Arkaba Walk departure at no additional charge. They will be guaranteed a private Homestead Guestroom throughout. If other solo walkers would like to join a departure date with another solo walker already confirmed, the single occupancy rate applies.

Inclusions:

- 4 nights Homestead Guestroom accommodation
- All meals
- Unlimited beverages
- 3 days of immersive guided walks (10 - 15km per day)
- Arrival afternoon and departure morning activities
- Loan of:
 - Day pack
 - Sock protectors
 - Walking poles

Standard season - 4-night package

April 1 2023 - May 31 2023 Aug 1 2023 - November 30 2023	Gross	Nett
Twin share	4,920	3,936
Single occupancy	7,380	5,904

Low season - 4-night package

1 June - 30 July 2023	Gross	Nett
Twin share	3,680	2,944
Single occupancy	5,520	4,416

MINIMUM STAY

- Two nights
- Note: there may be occasions where the minimum night requirement is three nights to maximise our small inventory, and we will advise you at the time of booking

CHECK-IN AND CHECK-OUT

- Check-in is from 2pm (we recommend arriving in time for a guided afternoon activity at 3.30pm (later in summer))
- Check-out is required by 11am (following a guided morning activity)

EARLY CHECK-IN AND LATE CHECK-OUT

- Must be requested at time of booking.
- An additional charge of 75% of the nightly rate, subject to availability.
- Inclusions are lunch, an afternoon safari activity and immediate access to guestroom(s).

FAMILY POLICY

- Arkaba welcomes children eight years and over.
- An application for exception may be made when guests travel with their nanny to care for younger children. In this instance, an exclusive use booking is essential.
- Note there are no child minding services or highchairs at Arkaba

MAXIMUM OCCUPANCY

- Maximum Homestead occupancy - 10 guests total
- Maximum two adults in each Guestroom

PEAK SEASON POLICY

- In order to maximise inventory, there may be occasions where the minimum night requirement is more than two nights.

EXCLUSIVE USE

- To book the entire Homestead or Lodge-based Arkaba Walk exclusively for your clients, the cost is equivalent to paying for ten guests
- Please use adult rates for exclusive use bookings regardless of whether children are travelling
- Exclusive use bookings incur an additional AUD\$1,500 group turnover fee (non-commissionable)
- Inclusions are based on standard packages - accommodation, bush-inspired meals, bottomless beverages and daily guided experiences.

GROUP BOOKINGS

- The following are considered as group bookings:
 - 4 rooms or more
 - bookings accompanied by a tour leader (irrespective of the number of rooms)
 - or bookings where names cannot be provided at the time of reservation
- No FOC rooms are offered
- Minimum 2-night stay
- When a group requires special event or dining requirements additional charges may apply

PAYMENTS

Payment policy - three rooms or less

Deposit:	Not required
45 days before arrival:	Full balance is required
Bookings made within 45 days:	Full balance is required within 48 hours

Full guest names for the entire party to hold space over Christmas, New Year (22 December 2023 - 6 January 2024) and Easter (7 - 10 April 2023).

Payment policy - Groups (four rooms or more)

Within 14 days of booking:	20% deposit is required
90 days before arrival:	Full balance is required

If payment is not made in full, or proof of remittance received to bamurru@wildbushluxury.com by the due date, the booking is subject to automatic cancellation.

Payment details

Please make payments to Wild Bush Luxury experience Pty Ltd on behalf of Arkaba.

To settle your account please pay by credit card (preferred) at <https://www.arkabaconservancy.com/pay/> or bank transfer (details below). You will need your four-digit booking reference found in the subject line of your confirmation email. A 1.7% merchant fee applies to Visa, Mastercard & American Express payments.

Account Name:	Wild Bush Luxury Experience Pty Ltd
Bank:	National Australia Bank
BSB:	082057
Account:	807343987
Reference:	Folio Number & Lead Name (E.g. 1234 CARLOW)
SWIFT code:	NATAAU3303M
IBAN	Are not used in Australia

CANCELLATIONS

As a small property, our business depends on maximising occupancy and cancellations often result in empty rooms due to booking lead times. Cancellations must be advised by email to arkaba@wildbushluxury.com and the following penalties will take effect from the date received.

Cancellation policy - three rooms or less

46 days or more:	No cancellation penalty
45 days or less:	100% of total contracted package will be retained

Cancellation policy - Groups (four rooms or more)

- 181 days or more: No cancellation penalty
- 91 to 180 days: 20% of total contracted package will be retained
- 61 to 90 days: 50% of total contracted package will be retained
- 60 days or less: 100% of total contracted package will be retained
- No shows or premature departures will incur 100% cancellation fee as will any unused services or unused nights due to flight / weather disruption.
- Final rooming list, arrival and departure details, meal and tour requirements are due 30 days prior to arrival.

FORCE MAJUERE

'Force Majeure' means (without restriction) any event which Wild Bush Luxury Experience Pty Ltd trading as Bamurru Plains could not, even with due care, foresee or avoid. Force Majeure covers events such as, but not limited to, adverse weather conditions, fire, flood and all similar circumstances beyond our control. In the case of Force Majeure, Wild Bush Luxury Experience Pty Ltd will not accept liability and reserves the right to change and cancel trips. Any changes will be communicated in writing with care for your clients in mind.

TRAVEL INSURANCE

We recommend that all guests obtain travel insurance, including a cancellation policy and emergency medical care.

SUSTAINABILITY INITIATIVES

Some of our initiatives include:

- 2% of profits donated to Conservation Levy, contributing to ecologists, survey work, monitoring and conservation
- 5 million native animals benefited from conservation work in the last 10 years
- Aerial and ground goat control programs, feral animal and pest plant control programs
- Recipients of the 'Significant Environment Benefits Grant' from the Native Vegetation Council in 2014, and is an ongoing project of restoring native vegetation
- Eco-certified cleaning materials, filtered own water, no plastic mineral bottles
- Soaps are chemical and cruelty free without sulphates or parabens
- Widespread regeneration and recovery of plant communities, with permanent monitoring sites, and rewilding efforts at Arkaba garden
- 2016 Finalist in Conserving the natural World Category of National Geographic World Legacy Awards.
- Long Run Fellow Member with the goal of becoming a Global Ecosphere

POWER

Our remote location is blessed with an abundance of nature and a spectacular setting, its very remoteness also brings challenges, one of which is power generation. Our environmental principles extend to how we generate and use power.

Electric Vehicle charging

It is not possible to charge Electric Vehicles at Arkaba Conservancy. The nearest Electric Vehicle Charging Station to Arkaba is at Hawker, a 20-minute drive from Arkaba. More information here: <https://electricvehiclecouncil.com.au/about-ev/charger-map/>