

WHOLESALE BOOKING TERMS & CONDITIONS

Valid from 1 October 2023 to 30 September 2024
All rates are in Australian dollars and include GST (Goods and Services Tax).

USEFUL INFORMATION

Please visit our Trade Hub at bamurruplains.com/trade-and-media for:

- Latest updates
- Images & videos
- Nature calendar & when to go
- Covid Assurance Policy
- Self-drive access
- Fact sheet
- Training videos
- One-on-one training requests
- New trade partner requests
- Familiarisation requests

WALKS & SEASONS

- The Maria Island Walk (4 days): Daily departures between 1 October 2023 - 30 April 2024.
- The Maria Island Walk Winter Escape (3 days): Departures on Fridays between 1 June 2023 and 31 August 2023.
- All walks are subject to demand

RESCIND CLAUSE

We reserve the right to adjust rates and / or terms within the contract period and you will be notified of any change in writing. Bookings already confirmed will be honoured on those confirmed at the time of booking.

CONFIDENTIALITY

The information in this contract is confidential. The commission is to be extended to the said travel agent only. It is not to be rebated direct to clients nor used for any price-marketing tactic, including internet offers.

4 DAY / 3 NIGHT MARIA ISLAND WALK

INCLUSIONS

- Return transfers from Hobart
- Three night's accommodation; including two nights in our private wilderness camps and one night in Bernacchi House
- Full board meals including alcoholic beverages and trail snacks
- National Parks pass
- The entire experience fully hosted and expertly guided
- Additionally, guests will be provided with a 50L pack, waterproof jacket, sleeping bag liner, pillowcase and head torch to use during the experience.

For full day-by-day walk itinerary head to <https://www.mariaislandwalk.com/original-4-day-walk-maria-island/>

Note: On the Maria Island Walk, guests carry their own gear in a 50-litre pack supplied by us. Total weight should be around 6-8kg.

All rates are per person, twin share unless specified.

SHOULDER - 1 October 2023 - 25 December 2023	Gross	Nett
Twin share	2,890	2,312
Single occupancy	5,030	4,024

PEAK - 26 December 2023 - 30 April 2024	Gross	Nett
Twin share	3,050	2,440
Single occupancy	5,295	4,236

SINGLE OCCUPANCY

Sleeping accommodation is based on twin share (single beds) and single travellers may be required to share accommodation with another single walker of the same gender.

For guests who prefer not to share a room, the single occupancy rate applies.

PORTERED WALKS

On standard walks, guests carry their own packs which weigh approximately 6-8kg. We operate a limited number of portered walks per season, where guests only carry a small day pack and their main packs are transported between each night's accommodation. The porter service is only available on select, dedicated departures and can be requested on private walks, subject to availability. We recommend this option for guests who cannot carry a pack due to injury or age.

The porter service is an additional \$300pp, which is non-commissionable.

3 DAY / 2 NIGHT MARIA ISLAND WALK WINTER ESCAPE

INCLUSIONS

- Return transfers from Hobart
- Two night's accommodation at newly refurbished Bernacchi House
- Full board meals including alcoholic beverages and trail snacks
- National Parks pass
- The entire experience fully hosted and expertly guided
- Additionally, guests will be provided with a day pack, waterproof jacket and head torch to use during the experience

For full day-by-day walk itinerary head to: <https://www.mariaislandwalk.com/winter-escape-3-day-walk/>

All rates are per person, twin share unless specified.

1st June 2023 - 31st August 2023	Gross	Nett
Twin share	1,790	1,432
Single occupancy	3,115	2,492

EXCLUSIONS

Pre and post accommodation, travel insurance and items of a personal nature.

PRIVATE WALKS

Private walks are operated with a minimum of eight (8) and a maximum of 10 guests. For smaller private groups, the equivalent of eight (8) guests will need to be paid for exclusive use of the walk.

For special-interest groups such as birding, wildlife, geology or photography, please contact mariaisland@wildbushluxury.com.

MINIMUM NUMBERS

- The Maria Island Walk operates with a minimum four (4) and maximum of 10 people.
- The Maria Island Walk Winter Escape runs with a minimum of four (4) and maximum of eight (8) people.
- We care about your clients' holiday and value their decision to travel with us and in the rare case of cancellations, we will attempt to accommodate your clients on new dates. A full refund on monies received will be issued when a suitable alternative is not available.

GROUP BOOKINGS

- The following are considered as group bookings:
 - 4 rooms or more
 - bookings accompanied by a tour leader (irrespective of the number of rooms)
 - or bookings where names cannot be provided at the time of reservation
- No FOC rooms are offered
- When a group requires special event or dining requirements additional charges may apply

FAMILY POLICY

- The Maria Island Walk welcomes children from 12 years old
- For families with children under 12 years old, a dedicated 'family friendly' departure may be operated. Subject to availability.
- Please note that there are no modifications made to the price, itinerary or food for younger guests.
- All accommodation is twin share.

DIETARY REQUIREMENTS

All dietary requirements can be catered for and must be advised on the Guest Information & Responsibility Form at least 30 days prior to travel.

HEALTH

Trips cater for clients who can walk 10-15km per day carrying light packs of 6-8kg. Participants over 70 years of age require a medical certificate prior to travel. It is recommended that guests get as fit as possible prior to the walk for maximum enjoyment.

PRE-EXISTING MEDICAL CONDITIONS

Before making a booking any pre-existing medical conditions, mobility impairment and/or disabilities should be advised to The Maria Island Walk. The Maria Island Walk may request an assessment of your medical condition from a qualified medical practitioner. Failure to adequately notify The Maria Island Walk of any pre-existing medical conditions, mobility and/or disabilities may result in cancellation of participation at any time, including after the commencement with no right to refund if said medical condition, mobility impairment and/or disability could be reasonably expected to affect the normal conduct of the trip and the enjoyment of other trip members.

GUEST PICKUP & DROP OFF

- Guests will be picked up from their Hobart CBD accommodation between 7:30 - 8:00am on Day 1 and brought to our head office for orientation and gear issue. Guests will have time to re-pack their bags and luggage storage is provided for the duration of the walk.
- At the conclusion of the walk, guests will be returned to their Hobart accommodation by approximately 5:00pm. A departure airport transfer can be provided however we strongly suggest you do not book a flight departing earlier than 6:00pm.
- If guests are not staying in Hobart CBD, they will need to make their own way to our office located at 4 Patrick St, Hobart.
- Guests also have the option of meeting at Triabunna Wharf (located approx. 84km from Hobart CBD) if they are travelling elsewhere on the east coast. Please contact us for timing.

PAYMENTS

Payment policy - three rooms or less

Deposit:	Not required
45 days before arrival:	Full balance is required
Bookings made within 45 days:	Full balance is required within 48 hours

Full guest names for the entire party to hold space over Christmas, New Year (22 December 2023 - 6 January 2024) and Easter (7 - 10 April 2023).

Payment policy - Groups (four rooms or more)

Within 14 days of booking:	20% deposit is required
90 days before arrival:	Full balance is required

If payment is not made in full, or proof of remittance received to mariaisland@wildbushluxury.com by the due date, the booking is subject to automatic cancellation.

Payment details

Please make payments to Wild Bush Luxury experience Pty Ltd trading as the Maria Island Walk.

To settle your account please pay by credit card (preferred) at <https://www.mariaislandwalk.com/payments> or bank transfer (details below). You will need your four-digit booking reference found in the subject line of your confirmation email. A 1.7% merchant fee applies to Visa, Mastercard & American Express payments.

Account Name:	Wild Bush Luxury Experience Pty Ltd
Bank:	National Australia Bank
BSB:	082057
Account:	98-514-6492
Reference:	Folio Number & Lead Name (E.g. 1234 CARLOW)
SWIFT code:	NATAAU3303M
IBAN	Are not used in Australia

CANCELLATIONS

As a small property, our business depends on maximising occupancy and cancellations often result in empty rooms due to booking lead times. Cancellations must be advised by email to mariaisland@wildbushluxury.com and the following penalties will take effect from the date received.

Cancellation policy - three rooms or less

46 days or more:	No cancellation penalty
45 days or less:	100% of total contracted package will be retained

Cancellation policy - Groups (four rooms or more)

- 181 days or more: No cancellation penalty
- 91 to 180 days: 20% of total contracted package will be retained
- 61 to 90 days: 50% of total contracted package will be retained
- 60 days or less: 100% of total contracted package will be retained
- No shows or premature departures will incur 100% cancellation fee as will any unused services or unused nights due to flight / weather disruption.
- Final rooming list, arrival and departure details, meal and tour requirements are due 30 days prior to arrival.

FORCE MAJUERE

'Force Majeure' means (without restriction) any event which Wild Bush Luxury Experience Pty Ltd trading as Bamurru Plains could not, even with due care, foresee or avoid. Force Majeure covers events such as, but not limited to, adverse weather conditions, fire, flood and all similar circumstances beyond our control. In the case of Force Majeure, Wild Bush Luxury Experience Pty Ltd will not accept liability and reserves the right to change and cancel trips. Any changes will be communicated in writing with care for your clients in mind.

TRAVEL INSURANCE

We recommend that all guests obtain travel insurance, including a cancellation policy and emergency medical care.

INDEMNITY

Wild Bush Luxury Experience Pty Ltd (WBL), trading as The Maria Island Walk, indemnifies the Client, its Clients, employees and contractors against any direct loss, damage, cost and expense arising from any claim by any person against the Client, in tort, contract, bailment or otherwise for loss or damage to property, or injury to or death of any person, arising out of any act of negligence or omission of WBL in relation to this Agreement.

WBL indemnifies the Client, its Clients, employees and contractors against any direct loss, damage, cost and expense arising from any delay, non-delivery or other failure WBL to supply WBL Products as agreed, including at the specified quality. This indemnity does not extend to Activity Provider Products.

In no circumstance will WBL's liability pursuant to the indemnities granted in clauses above exceed the cost of the WBL Product or the re-supply of the WBL Product.

The Client and each Accommodation Package Recipient indemnifies and holds harmless WBL, officers, employees and contractors against all loss, damage, cost and expense arising from any claim by any person against WBL that arises out of any act or omission of the Client or Package Recipient.