



Booking Conditions 2024/2025 season

By confirmation of your booking, you agree to all the terms and conditions as set out below. Please refer to full company terms and conditions available in our product manual or on our website www.seittours.com

General Information

Rates

- Rates are valid from 1 April 2024 to 31 March 2025 and are in Australian dollars and inclusive of GST
- Rates are subject to change at any time

Tour departures

- Unless otherwise stated in rate sheets, minimum of 4 people required for FIT tour departure
- Unless otherwise stated above, maximum of 11 people per FIT tour
- SEIT Valley of the Winds (SVW) and afternoon SEIT Patji (SPA) available from 1 April - 31 October only. Morning SEIT Patji available 1 November - 31 March

Child Rates

- SEIT Valley of the Winds, SEIT Uluru Trek, SEIT Red Centre Iconics and SEIT Patji are not recommended for children under 5 years of age
- Red Centre Touring:
 - child rate is 5-15 years inclusive, Infant rate is 0-4 years inclusive.
 - Infants travel on tour free of charge if suitable but will be charged the rate of **A\$75.00 non-commissionable** per tour for a car seat appropriate to age as required by Northern Territory law. This seat will be provided and fitted by SEIT.
- Daintree Dreaming: child rate is 4-14 years, children under 4 years of age are not recommended

National Park Entry Fee

- National Park entry tickets are required for entry into Uluru-Kata Tjuta National Park and most other National Parks in the Northern Territory. It is a government charge payable to the National Park and not included in the touring price.
- National Park entry tickets can be requested with bookings and cost is **non-commissionable**.
- Uluru Kata Tjuta National Park entry fee is valid for 3 consecutive days from day of issue. AUD38.00 per adult aged 18 years and over, free for children 17 years and under
- The NT Park Pass applies in other Northern Territory Parks for tours indicated in the rate sheets and are not included in the pricing. Details can be found here [Park pass | NT.GOV.AU](http://Parkpass.NT.GOV.AU)

Language iPods

- Audio Language options via iPod are available free of charge with Uluru and Kata Tjuta touring (except SSU). Please request on booking.
- Due to Covid-19 health and safety standards, we ask all passengers to bring their own headphones to plug into the iPods.
- Audio Languages includes: Italian, Spanish, French, German, Russian and Mandarin



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Tour Disclaimer

- SEIT reserves the right to alter the itinerary and transport in any way that may be necessary due to changes in road, weather, extreme high temperatures, mechanical defects or any change in operational conditions.

Third party operators

- SEIT provides experiences offered by a third party as part of our touring program and takes no responsibility for loss, damage or injury arising in any manner as a result of negligence by this third party.

Cancellation Policy

FIT Red Centre	Notice Given	Cancellation Fee
	Within 72 hours	50%
	Less than 48 hours	100%

FIT Daintree Dreaming	Notice Given	Cancellation Fee
	Within 7 days	50%
	Less than 48 hours	100%

Group, Private Charter Tours & Extended Touring	Notice Given	Cancellation Fee
	Outside 14 days	25%
	Within 14 days	50%
	Within 7 days	100%

Please note: Extenuating circumstances will be assessed on a case-by-case basis.

Payments

All payments are required 30 days prior to touring unless you are a contracted supplier. Payments by EFT are to be referenced with your booking number and remittance sent to accounts@seittours.com

EFT payments are to be made to:

Bank: Westpac
Account Name: SEIT
BSB (Branch #): 032 051
Account#: 945 246
Swift code: WPACAU2S

Credit card payments:

Visa and Mastercard accepted and will incur a 1% credit card fee.

Late payment fee of 5% of total outstanding monies will be charged on a weekly basis on overdue accounts outside the 30-day account period.



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Booking & Contact Details

Reservations:

P: +61 8 8956 3156

E: bookings@seittours.com

Private Charters and Group Touring:

P: +61 8 8956 3156

E: charters@seittours.com

Accounts:

P: +61 8 8956 3156

E: accounts@seittours.com

Sales:

E: sales@seittours.com

Marketing

E: marketing@seittours.com

Adelaide Administration Office & postal address for all correspondence:

The Adelaide office is open Monday to Friday from 9am to 5pm

Central Standard Time except on Public Holidays.

260 Payneham Road, Payneham SA 5070

Ayers Rock Resort Operations Base & postal address:

Our desk is located in the Tourist Information Centre, Ayers Rock Resort.

The Ayers Rock Resort office is open daily from 9am to 5pm Australian Central Time.

PO Box 120, Yulara, NT 0872