

Company Name	Sea West WA Pty Ltd	Owners: Peter Robinson (peter@mandurahcruises.com.au / +61438978270) and Myrianthe Riddy (myrianthe@sea-west.com.au / +61421362401)		
ABN	13 613 959 676			
Phone	+61 8 9581 1242			
Email	reservations@sea-west.com.au			
Trade Commercial:	Natalie Goddard	natalie@sea-west.com.au 0439921382	Trade Operations: Cathy Gionta	cathy@mandurahcruises.com.au +61 8 9581 1242

		
Sea-west.com.au Follow us on LinkedIn	Rottnestcruises.com Follow us on Instagram and Facebook	Mandurahcruises.com.au Follow us on Instagram and Facebook
POSTAL ADDRESS: PO BOX 1148 MANDURAH WA 6210 TICKET OFFICE: 73 MANDURAH TERRACE MANDURAH WA 6210 0900 – 1600 DAILY	DEPARTURE LOCATION: FUEL JETTY ROTTNEST ISLAND PERTH WA 6161 (Note all guests must travel to the island to board this cruise, which includes a ferry ticket or flight)	DEPARTURE LOCATIONS: MANDJAR BAY JETTY, ORMSBY TERRACE (DOLPHIN, MURRAY RIVER, GIANT CRUISE) STINGRAY POINT, VIVALDI DRIVE (WILD SEAFOOD EXPERIENCE) DOLPHIN QUAY, SPINNAKER DRIVE (ECO BBQ BOATS) Free parking throughout
OTHER IMPORTANT INFORMATION Sea West does not operate on 25 & 26 December. Services are limited on public holidays, such as Australia Day, to Dolphin Cruises. Should a booking be required please contact our team for a quote. We can be flexible about most tour requirements and pride ourselves on our great service, so if you need something special, we can quote for it. Private Tours: All Tours / Activities can be hired privately - our approach is our maximum capacity for that Activity * RRP * (1-commission %) While this contract is intended to reflect pricing for the full year, Sea West reserves the right to change these prices, with 3 months' notice, within the year. Any such amended pricing would not of course apply to future confirmed bookings.		

Tour Name/ Booking Code	Description	Timing	Departs From	Inclusions	Adult	SNR	Child	Min/Max
Mandurah Wild Seafood Experience	Cruise Mandurah's waterways for an interactive sea-to-plate adventure. Aboard a 60-ft pleasure boat, haul in pots of live Western Rock Lobster, then dine on the delicacy, prepared by an onboard chef. Indulge in an 8-course seafood lunch with premium beverages. Enjoy stunning scenery, spotting dolphins and birdlife along the way.	3-3.5 hours 10AM, 11:15AM or 4:15PM Bespoke timing may be possible at nonpeak times	Stingray Point Jetty, 12 Vivaldi Drive, Mandurah, 6210 Parking at location	A 3-3.5-hour, fully inclusive, interactive Western Australian seafood adventure Cruising out into calm Indian Ocean water aboard our twin-level premium charter boats Expert commentary, guidance and local sea knowledge from experienced crew Private chef on deck, with live action of a fresh seafood barbecue and open kitchen. Deluxe 8-course menu showcasing local ingredients, your fresh-caught lobster and local seafood delicacies ~ menu Complimentary beverages throughout the cruise ~ fine Margaret River wines (Howard Park), local craft beers and soft drinks. Wine options here Relaxed, stylish dining with white linen tablecloths and full crew service. Interactive opportunity (optional) to haul in a cray pot of live lobster. Snap a lobster selfie!	379	369	150	8 / 100 (depart on 3 boats) Guaranteed Departure each Saturday (day can change, check before booking)

Tour Name/ Booking Code	Description	Timing	Departs From	Inclusions	Adult	SNR	Child	Min/Max
Mandurah Wild Seafood Experience (continued)				Chance to touch, feel and learn about these creatures, which are fished completely sustainably Chance to spot wild dolphins along the way Friendly, experienced local Mandurah experts as your hosts Relaxation on board with beautiful scenery of Mandurah's coastline, canals and waterways 10% discount at our souvenir and local artisan Gift Shop Free Parking Option to hire executive chef				
Luxe Island Seafood Cruise	Cruise Rottnest Island's turquoise waters for an afternoon of indulgence. On a 69-ft pleasure boat, enjoy a chef-crafted 7-course seafood menu. Sip on a cocktail, flowing wines and boutique beers, all-inclusive. Haul	3.5 hours 11:30AM – 3:30PM Bespoke timing may be possible at non peak times	Fuel Jetty, Rottnest Island *All customers must get transport to the island. From where this tour departs.	Island cruising on board a premium charter boat Features 3 decks – a large open lower deck, an upper viewing deck and front sun lounge, with spacious interior cabin and full kitchen facilities. Small group experience, with a maximum of 35 guests on a boat built for 46 passengers.	399	369	NA	8 / 35

Tour Name/ Booking Code	Description	Timing	Departs From	Inclusions	Adult	SNR	Child	Min/Max
Luxe Island Seafood Cruise (continued)	in lobster pots, then dine on the delicacy, freshly cooked. Relax or swim in a pristine Island bay.			Expert commentary, guidance and local sea knowledge from experienced crew. Welcome cocktail served on arrival, among luxury boats moored in Rottnest's Thomson Bay. Deluxe 7-course long-lunch <u>menu</u> designed by Executive Chef, Tony Howell. Courses showcase local ingredients, your fresh-caught Western Rock Lobster and seafood delicacies from across Western Australia. Private chef on deck, with live action of a fresh seafood barbecue / open kitchen. Complimentary beverages throughout the cruise – premium still and sparkling Howard Park <u>Margaret River wines</u> (link to wine list), plus local boutique and imported beers, plus soft drinks. Relaxed, stylish dining with a combination of cocktail-style service and seated, long-table dining with white linen tablecloths.				

Tour Name/ Booking Code	Description	Timing	Departs From	Inclusions	Adult	SNR	Child	Min/Max
Luxe Island Seafood Cruise (continued)				Interactive opportunity (optional) to haul in a cray pot of live lobster. Snap a lobster selfie. Chance to touch, feel and learn about these creatures, which are fished completely sustainably. Relaxation on board with iconic scenery cruising Rottnest's coastline and while at anchor in a turquoise Island bay. Choice to swim off the boat, or laze on a float mat as we drift one of your lunch courses out to you. Picture-perfect vista and photo opportunities of Western Australia's iconic Island from one of 3 pleasure decks.				
Dolphin Cruise and Views	Cruise with playful dolphins and discover Mandurah's unique wonders of the water aboard WA's best value marine tour.	1 hour 15 minutes 10AM, 11:30AM, 1:30PM, 3PM Daily	Mandjar Bay Jetty, Ormsby Terrace, Mandurah, WA 6210	1-hour 15 minute canal cruise with prime scenic views Live commentary from a local Mandurah expert Guided dolphin spotting Snacks on board to buy	39	32	18	250 max. Will not run 10AM or 3PM with < 4 pax. All other cruises run without minimum numbers

Tour Name/ Booking Code	Description	Timing	Departs From	Inclusions	Adult	SNR	Child	Min/Max
Dolphin Cruise and Views (continued)	Explore scenic waterways on a 1-hour 15 minute voyage, featuring expert commentary, kids' activities, amazing birdlife and more. Add famous local fish & chips for lunch, which are enjoyed on board	(Closed Xmas and Boxing Day) Please contact us if you need departure timing flexibility, this can be considered in non peak times.		\$1 tea/coffee For Kids – Captain steering wheel, binoculars, bell, marine controls, engine room, and more Free and convenient parking 10% discount at our souvenir and local artisan Gift Shop Friendly, experienced crew as your hosts Fully licensed bar to purchase drinks. Free Parking Buy 1 Get 1 FREE Churros at San Churros Mandurah with every individual ticket (not available for tour groups) Add Fish & Chips' Lunch, fresh from Cicerello's (not commissionable). \$14, subject to Cicerello's price change, fish and chip on board lunch. Only available on 1130 departure.				
Giant and Dolphin Sightseeing Cruise	The GIANTS OF MANDURAH is a unique outdoor exhibition featuring larger-than-life	2.5 Hours 11AM – 1:30PM	Mandjar Bay Jetty, Ormsby Terrace, Mandurah, WA 6210	Cruise on the fast, comfortable SuperCat ~ with large open front, upper and lower decks, and expansive windows perfect for all	69	65	35	8 / 50

TourName/ Booking Code	Description	Timing	Departs From	Inclusions	Adult	SNR	Child	Min/Max
Giant and Dolphin Sightseeing Cruise (continued)	sculptures created from recycled wood. The world's leading recycle artist, Thomas Dambo places his 'giants' all over the world to celebrate the extraordinary beauty of locations, while highlighting the importance of protecting our natural world. Join us to journey into vast waterways and wetlands. Cruise through Mandurah's water wilderness, visiting one of the most famous Giants, 'Seba's Song'. This Giant faces away from land, contemplating the waters ~ the only Giant to do so. He can only be sighted in full by boat. Mandurah hosts 5 of these incredible sculptures at secret locations. The GIANTS OF MANDURAH is like a game, whereby	Thursday – Sunday (Closed Xmas and Boxing Day) Please contact us if you need departure timing flexibility, this can be considered in non peak times.		weather conditions. See the 4th of the world-famous Mandurah Giants, the award winning sculpture trail – called 'Seba's Song' - from an exclusive view. Owing to his waterside location, you will enjoy a 360-degree view of this impressive sculpture ~ not possible from land. Spot dolphins as we traverse the Peel-Harvey Estuary and Dawesville Cut. Witness the beauty of internationally recognised and UN-protected wetlands with abundant birdlife, including pelicans, ospreys and more. Live commentary from knowledgeable tour guides. Add Fish & Chips' Lunch, fresh from Cicerello's (not commissionable). \$14, subject to Cicerello's price change, fish and chip on board lunch. Soft drinks and snacks are available to purchase on board. Free parking				

TourName/ Booking Code	Description	Timing	Departs From	Inclusions	Adult	SNR	Child	Min/Max
Giant and Dolphin Sightseeing Cruise (continued)	visitors need to find 4 Giants to unlock the location of the 5th, secret Giant. Let us help you find the 4th Giant on a journey through breathtaking scenery and incredible waterways, spotting wild dolphins and birdlife along the way ~ these are the very reasons Mandurah was selected as the location for this world-famous exhibition.							
Murray River Lunch Cruise	Travel WA's most history-rich river aboard a half-day sightseeing lunch with Mandurah Cruises. Feast on a delicious buffet menu with desserts while exploring winding waterways of Mandurah city, Peel Inlet and the serene Murray River. Step back in time and discover its	4.5 Hours Wednesday - Sunday 11AM – 3:30PM	Mandjar Bay Jetty, Ormsby Terrace, Mandurah, WA 6210	4.5-hour river cruise with panoramic views Fully guided tour, plus plenty of time to relax and soak up the scenery. Sightseeing of unique landmarks, nature and history sites Land stop with guided walking tour of remote island (Coolenup Island) – history and wildlife site Chance to spot dolphins along the way	149	129	50	10 / 50

Tour Name/ Booking Code	Description	Timing	Departs From	Inclusions	Adult	SNR	Child	Min/Max
Murray River Lunch Cruise (continued)	fascinating history with live commentary from an expert local guide. See local wildlife, birds, flora and dolphins along the way. Visit a remote island for a guided walk at Cooper's Mill – a heritage site only accessible by boat. As you cruise, enjoy complimentary hot drinks and a licensed bar on deck. Tours depart regularly from central Mandurah			Delicious buffet lunch ~ view menu here Fully licensed bar to purchase drinks. Complimentary tea/coffee (BYO keep-cup) Friendly, experienced crew as your hosts Live, entertaining commentary from a local Mandurah expert Enclosed, climate-controlled indoor deck and open-air sheltered upper viewing deck. Cozy blankets for cooler months, plus board games to enjoy as you cruise A fun game of bingo with prizes up for grabs on the return journey 10% discount at our souvenir and local artisan Gift Shop				
ECO BBQ Boats	Mandurah's eco-friendly, donut-shaped BBQ Boats are the coolest way to cruise.	4 - 6 departures daily.	Dolphin Quay, Mandurah WA 6210	BQ Boat private rental ~ open-air, eco-friendly, electric boat offering 360-degree views ~ choose your size and duration here	339 / 10 person boat 2 hour hire 299 / 6 person boat 1.5 hour hire			2 * 10 person boats available and 2 * 6 person boats available.

Tour Name/ Booking Code	Description	Timing	Departs From	Inclusions	Adult	SNR	Child	Min/Max
ECO BBQ Boats (continued)	Get together with friends or family to captain your own Mandurah mini adventure! Hire a fun, funky and fume-free electric BBQ Boat to cruise alongside dolphins through luxury canals and breathtaking waterways of Mandurah. Perfect for socialising, they are fitted with a circular picnic table and charcoal BBQ designed by famed international chef, Heston Blumenthal. Bring your own drinks and barbecue or picnic food, and cooking essentials are provided. Choose from 6- or 10-seater BBQ Boats, operating	20-minute induction provided to guests at their scheduled time Please contact us if you need departure timing flexibility, this can be considered in non peak times.		Exclusive use for your own private social gathering 20-minute pre departure instruction briefing Prime vantage point to see beautiful scenery of Mandurah's marina and canals Eco-friendly disposable tableware ~ plates, cutlery, napkins, cups, tongs, sharp knife and bin bag Use of a charcoal barbecue ~ select as an optional extra when booking. Bluetooth speaker music system Free and convenient parking options Chance to spot and cruise alongside wild dolphins and see swans, pelicans and local wildlife. As the motors are electric wildlife is unafraid of noise. Opportunity to BYO food and drinks 10% discount at our souvenir and local artisan Gift Shop	BBQ hire not included in price: 30 / 1 BBQ 40 / 2 BBQs		Driver can be hired for and extra cost (takes 1 seat)	Food and drinks can be provided for an extra cost.

Tour Name/ Booking Code	Description	Timing	Departs From	Inclusions	Adult	SNR	Child	Min/Max
ECO BBQ Boats (continued)	from central Mandurah every day during peak season. No skipper's ticket needed!							

TERMS & CONDITIONS:

SAMPLE TERMS AND CONDITIONS. GOVERNING TERMS AND CONDITIONS WILL BE LINKED IN YOUR CONFIRMATION – THEREFORE THIS DOCUMENT IS FOR INDICATIVE PURPOSES ONLY. YOU CAN ALSO VIEW OUR FULL TERMS & CONDITIONS ONLINE AT sea-west.com.au/terms-and-conditions

Booking:

Please make all bookings in writing to reservations@sea-west.com.au

Please send any amendments and cancellations also in writing to the same address. Please also cc in Natalie in Cathy whose emails are above.

Payment:

Please see Clause 3 of T and Cs with all agents receiving this being Trade Partners

Unless otherwise determined by the Provider prior to or at the time of Booking, the following provisions apply:

- (a) Payment will be made in full at the time of the booking;
- (b) Contact details for an organiser participating in the Activity are to be provided at the time of Booking;
- (c) Should the Customer be a Trade Partner, or Private Hire Customer, a Deposit (20%) is required to secure the booking. If no Deposit is given, the booking shall be considered indicative only and may be cancelled or amended by the Provider at its sole discretion.
- (d) If a Trade Partner is given Credit, then any cancellation or amendment of the Booking shall be subject to the terms of Clause 4 and charges shall be applied accordingly.

Specials / Packages:

- (e) The Provider reserves the right to promote / offer the Activity on terms and conditions different to the T&C (including as to Cost, Deposit, payment terms and Cancellation Fee) at its discretion and for each Booking therein made those terms and conditions shall prevail over the T&C with respect to any inconsistency.

A valid credit card is required at the time of Booking.

If a Deposit has been taken payment must be made in full no later than 28 days prior to the start of the Activity or this may be deemed a cancellation.

Failure by the Customer to make payment as required in accordance with the T&C, or as otherwise requested by the Provider may result in the Booking being cancelled and the Provider making available the Activity, or any part thereof, to other persons.

	If the Customer makes payment by way of credit card, the Customer warrants that the information provided to the Provider is true and complete, that the Customer is authorised to use the credit card to make payment and that the Customer's payment will be honoured by the credit card issuer.
Pick up / Drop off:	Please ensure bus drivers switch off engines when parked at Stingray Point Jetty.
Amendment Fees:	Please see below
Cancellation Policy:	Pursuant to Clause 4 of T&C's Cancellation 4.1 All cancellations must be in writing and sent to the Provider. It is the Customer's responsibility to ensure the Provider has received notice of any cancellation of the Booking. 4.2 The T&C's in this clause, for the avoidance of doubt, exclude Christmas Lights Activities. Where the Customer cancels the Booking: (a) 29 or more days prior to the commencement of the Activity, credit card administration charges, system fees and catering fees (if applicable) shall be charged by the Provider to the Customer, and any Deposits retained; (b) Between 28 and 15 days prior to the commencement of the Activity, a Cancellation Fee equal to 50% of the Cost shall be payable by the Customer and either deducted from any monies paid by the Customer or be a debt due by the Customer to the Provider; (c) 14 days or less prior to the commencement of the Activity (including on the day of the Activity and no shows), all monies paid by the Customer will be forfeited or be a debt due by the Customer to the Provider. 4.3 If the Customer requests an amendment to the Booking 28 days or less prior to the commencement of the Activity, if the Provider cannot reasonably accommodate it, such request will be deemed a cancellation by the Customer and the provisions in clause 4.2(c) will apply. 4.4 Where the Booking is cancelled in accordance with clauses 4.2(c), or 4.3, the Provider shall have the right to re-book the Activity, or any part thereof.

ACCOUNTS: (NOTE COMPANY NAME IS SEA WEST WA PTY LTD). ACCOUNTS EMAIL IS accounts@mandurahcruises.com.au – PLEASE SEND REMITTANCES HERE. PLEASE ALSO CC IN reservations@sea-west.com.au

PAYMENT INFORMATION	
Net Currency	AUD
Account Name	Quay Ventures Pty Ltd
BSB	086 420
Account Number	44 356 3945
Bank Name	National Australia Bank
Branch Name	Osborne Park
Branch Address	226 Osborne Park WA 6017
Swift Code	NATAAU3303M
Supplier Company Address	PO Box 1148, Mandurah WA 6210