



NETT RATES

April 2024 / March 2025

Revised nett rates effective from 1 May 2023

Discover Port Stephens

Moonshadow TQC company overview

A locally owned tourism charter boat company that prides itself on 40+ years of experience and the spectacular wildlife and scenery that is Port Stephens.

Moonshadow TQC is located in beautiful Port Stephens, NSW Australia, a 2.5 hour drive north of Sydney and 45 minutes north of Newcastle.

Specialising in Dolphin Watching with a local resident population of Bottlenose Dolphins that have a history with the boats dating back 40 years. From May to October Whale Watching and year round delicious Food Cruises we also feature Weddings, Private Charters, Corporate Team Building and Educational Programs.

Vessel overview

With five vessels in our fleet and the largest in Port Stephens we are equipped to provide a variety of different experiences cruising the scenic Port Stephens waterways. Celebrating forty plus years in operation with a 20 year Advanced Eco Accreditation, cruises run every day of the year except Christmas Day.

Why Port Stephens

Not only is Port Stephens the dolphin capital of Australia it is packed with beautiful natural assets. 26 beautiful beaches, incredible wildlife including wild koalas and kangaroos, sand dunes, vineyards, wine and oyster growers You and your guests will have a chance to capture beautiful images for personal memories or socials all in one scenic location on a visit to remember.

When - schedule cruises on Moonshadow TQC

We have a 95% success rate viewing our beautiful resident dolphins. The Bottlenose Dolphins reside in Port Stephens year round.

- Our cruises run every day of the year except Christmas Day
- Daily Dolphin Watch Cruises
- Whale Watch Cruises (in season May - November)
- Private charters, corporate functions, and education cruises on request



AVAILABILITY & BOOKING PROCEDURES:

Please book via email info@moonshadow-tqc.com.au

- Confirmation of your booking will be via email. Should your cruise choice not be available you will be advised and provided an alternative cruise / departure time / costing

All bookings require the following information:

- Guide/Driver's name & mobile contact
- Customer name & mobile contact
- Your tour code reference
- Departure Date—IE: Wednesday 15 May 2024
- Cruise name including departure time of choice
- Number of passengers must be broken up as follows:
Adults / Senior / High School / Children / Infants / Guides / Drivers

All off shore excursions are subject to sea conditions. We will notify you at the first opportunity if your cruise cannot operate due to weather conditions and make alternate arrangements.

Cancellation Policy:

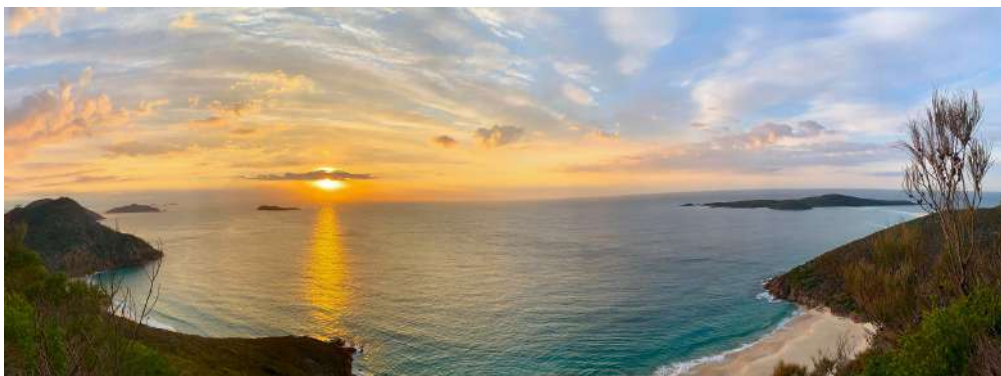
- Standard Cruises:
100% cancellation charge within 24 hours of departure time
A travel voucher or refund with more than 24 hours' notice
- Pre booked catered cruises:
100% cancellation charge within 24 hours of departure time
50% cancellation charge within 48 hours of departure time
A travel voucher or refund with more than 48 hours' notice
- Cancellation to be in writing via email info@moonshadow-tqc.com.au

Moonshadow-TQC reserves the right to amend departure times & rates at any time. Please reconfirm at the time of booking

Moonshadow TQC FOC Policy; 1 (one only) bona-fide tour guide / driver permitted for cruise / morning tea / afternoon tea / lunch options. Any additional tour guides / driver will be charged at the per person rate for cruise and or morning tea / afternoon tea / lunch options

Boarding commences 30 minutes prior to departure, please ensure your groups arrive 30 minutes prior to departure so we can depart on time as advertised. Failure to arrive on time or no Show will result in full cancellation fee.

Please note dolphins & whales are wild animals and we can not guarantee sightings; our commitment is to provide the best possible experience on the day without compromise.



WELCOME TO BEAUTIFUL PORT STEPHENS

We invite you to have a front row seat and experience the crystal clear waters. With perfect beaches, gourmet restaurants and boutique shopping, there's no better place to base yourself and enjoy the diversity on offer

AREA MAP





dolphin discovery cruise

Cruise spectacular headland and eastern harbour of Port Stephens

- See our world famous resident wild Bottlenose Dolphins
- Licensed Bar and snack food available to purchase
- Boomnet rides
- Inside and outside viewing decks
- Informative and entertaining commentary from our Captains.
- Learn about our beautiful area, dolphins and wildlife.
- A scenic harbour cruise including spectacular views to Tomaree and Yacaaba headlands

BRING : Swimmers and towel - hat - sunscreen - camera

WHEN: Daily at 10:30am and 1:30pm with additional cruises during summer, long weekends and NSW school holidays

DURATION: 1.5 hours

BOOKING CODE : DWC

OPTIONAL Morning or afternoon tea or lunch: See page 7 for further details

NETT RATES 1 APRIL 2024 - MARCH 2025

PASSENGERS	RETAIL	NETT
ADULTS	\$40.00	\$30.00
STUDENTS	\$35.00	\$26.00
CHILD 4-14 yrs	\$25.00	\$19.00
INFANT 0-3yrs	\$7.50	\$5.60

1.5 hour Dolphin Discovery Cruise will be on one of our premium vessels which will be allocated at the time of booking. Subject to availability and subject to change.



whale watch cruise

Port Stephens is renowned for being the 'Humpback Whale Highway' as these incredible creatures begin their migration along our coastline

Experience the ultimate wildlife adventure.
Upwards of 30 000 whales pass close to Port Stephens annually on the longest migration by any mammal.

- Two levels of outside viewing from the regions LARGEST whale watch vessel
- Cruise spectacular headland, eastern harbour and outer islands
- Comfortable all weather inside areas
- Licensed bar and snack food available to purchase
- Live, informative, fun captains commentary
- Chance to see pods of Common Dolphins, seabirds, seals, penguins and more
- As the whale watch cruise is an off-shore cruise it is recommended to those who suffer or may suffer from motion sickness to take the necessary precautions prior to boarding

BRING: Hat - sunscreen - camera - warm jacket - sea sick preventative

WHEN: Mid May to November Daily at 10am and 1:30pm

Additional cruises are scheduled during peak whale periods

DURATION: 2.5 - 3 hours

BOOKING CODE: WWC

OPTIONAL Morning or afternoon tea: See page 7 for further details

Lunch options only available when booking for the Dolphin Discovery Cruise
Please note Lunch options are not available when booking a whale watch cruise

NETT RATES 1 APRIL 2024 - 31 MARCH 2025

PASSENGERS	RETAIL	NETT
ADULTS	\$75	\$56.25
STUDENTS	\$70	\$52.50
CHILD 4-14 yrs	\$35	\$26.25
CHILD 0-3 yrs	\$7.50	\$5.60

RSVP:
Y/N



food.... beautiful.... food....

At Moonshadow TQC Cruises we have a fully qualified galley brigade ready to tempt you with delectable delights

ADD A LITTLE MORNING OR AFTERNOON TEA:

Must be requested at time of booking in addition to your selected cruise option

* minimum 10 pax required when requesting morning or afternoon tea

OPTION 1.	\$5.00 PP	OPTION 2.	\$7.50 PP	OPTION 3.	\$10.00 PP
Tea or Coffee (instant) & biscuits		Tea or Coffee (instant) Piece of cake and cookie		Tea or Coffee (instant) Devonshire Tea 1 x scone, jam & cream pp	

ADD A DELICIOUS LUNCH:

Choice of one option must be requested at time of booking in addition to your selected cruise

Lunch will be served while the vessel docks at the marina

10:30am Dolphin Discovery Cruise & 12pm lunch | 12:30pm lunch & 1:30pm Dolphin Discovery Cruise

OPTION 1. \$20.00 PP

Tempura fish fillet, chips & salad with lemon aioli
OR
Crispy chicken strips, chips & salad with dipping sauce
OR
Vegetable spring rolls & dipping sauce with chips & salad

OPTION 2. \$24.50 PP

Aussie Snapper, chips & salad with lemon aioli
OR
BBQ spiced chicken fillet, chips & salad with pineapple,
mango & chilli relish

KIDS MENU (0-14 YEARS) \$12.00 PP

Fish cocktails, chips & tomato sauce
OR
Chicken strips, chips & tomato sauce
OR
Vegetable spring rolls, chips & dipping sauce

*Lunch options only available when booking for the Dolphin Discovery Cruise

Lunch options are not available when booking a whale watch cruise

- For groups with small pax numbers meals may be served plated to the table, for larger group numbers meals will be served as an individual plate served direct from our serving food station.
- Please note: lunch options are based on one plated serving per person with our crew serving each plate to each person.
- For groups late for 12:30pm lunch a \$5 pp fee may be charged for lunches to be boxed in takeaway container

*Our standard menu includes Gluten Free & Vegetarian options. It cannot be altered for any further dietary requirements. Allergies cannot be catered for and we do not guarantee that certain products or ingredients will not be in our food dishes & we accept no liability in this regard.

Passengers with serious allergies must take this into consideration when booking this product. Our staff's comments are only to assist in identifying the dish & not the ingredients. All catering is freshly prepared onboard our vessels. Due to onboard galley restrictions and limited time to prepare and serve our menus we are unable to cater for any further dietary requirements other than those advised.



food.... beautiful.... food....



Tempura fish fillets, chips & salad with
lemon aioli



Crispy chicken strips, chips & salad with
dipping sauce



Vegetarian spring rolls with chips &
salad with lemon aioli



Aussie Snapper panko crumbed fillets,
chips & salad with lemon aioli



BBQ spiced chicken fillet, chips & salad with
pineapple, mango & chilli relish



Kids Menu
Chicken strips, chips & tomato sauce



Kids Menu
Fish cocktails, chips & tomato sauce



Kids Menu
Vegetable spring roll, chips & tomato sauce



Please make enquiries with our International Sales Specialist for packages incorporating other local attractions and operators.

JANENE REES
INTERNATIONAL SALES MANAGER

0428 863 230
sales@moonshadow-tqc.com.au

TO MAKE A BOOKING

Please book via email info@moonshadow-tqc.com.au

- Should your cruise choice not be available you will be advised and provided an alternate cruise / departure time / costing
- All bookings require the following information:
 - Your Tour code reference
 - Contact, Passengers Name and mobile contact
 - Departure Date—IE: Wednesday 15 May 2024
 - Cruise name including departure time of choice
 - Number of passengers must be broken up as follows:
Adults / Senior / High School 15-18 years / Children 4-14 years / Infants 0-3 years / Tour Guides / Drivers
- If you are wishing to add a Morning or afternoon tea, or a delicious lunch for your group: Please mention any catering requirements at time of booking in addition to your selected cruise option

Moonshadow—TQC reserves the right to amend departure times & rates at any time. Please reconfirm at the time of booking

- Once your booking is confirmed you will receive a tax invoice from the Moonshadow TQC accounts department. Full payment is required to be made two business days prior to departure date
- All whale watch cruises are subject to off shore sea conditions.
- We will notify you at the first opportunity if your cruise cannot operate due to weather conditions & make alternate arrangements.

JANE ADAMSON
FRONT OFFICE SUPERVISOR

02 4984 9388
info@moonshadow-tqc.com.au

"Incredible by Nature - Port Stephens"

