




The Reef House
 Adults Retreat

The Reef House Adults Retreat
Rates 25%
Valid 1st April 2025 - 31st March 2026
(Date Issued: 3 September 2024)



*"The Reef House provides **Adults Relaxation Escapes** and personalised service by the Coral Sea. Enjoy inclusive packages and activities curated for **rest, relaxation and rejuvenation** in our small hotel dedicated to house guests." – *Malcolm Bean, Director**

Australian Tourism Awards - Winner 5 Star Luxury Accommodation 2024
Queensland Tourism Awards - Winner Queensland's Best Five Star Luxury Accommodation 2023
Trip Advisor - #1 Luxury Hotel in Australia & The South Pacific 2024

Contact			Email	Phone/Fax
Reservations			reservations@reefhouse.com.au	+61 7 4080 2651
General Manager: Wayne Harris			wayne_harris@reefhouse.com.au	+61 7 4080 2600
Accounts			accounts@reefhouse.com.au	+61 7 4080 2672
ABN	18 386 276 853	Address	99 Williams Esplanade, Palm Cove, QLD 4879	

Adults Only Relaxation Escapes Room, Breakfast and 28 Signature Inclusions	No Rooms	Max Guests	Low & High Season 01Apr25 to 23Dec25 05Jan26 to 31Mar26		Peak Season 24Dec25 to 04Jan26	
			Single/Double		Single/Double	
			Gross	Nett 25%	Gross	Nett 25%
Brigadier King Studio	12	2	\$839.00	\$629.00	\$1007.00	\$755.00
Verandah King Room	24	2	\$932.00	\$699.00	\$1118.00	\$839.00
Verandah King Spa Suite	12	2	\$1,060.00	\$795.00	\$1272.00	\$954.00
Ocean View King Room	2	2	\$1,060.00	\$795.00	\$1272.00	\$954.00
Ocean View King Suite	2	2	\$1,167.00	\$875.00	\$1400.00	\$1050.00

Dinner Supplement	Low & High Season 01Apr25 to 23Dec25, 05Jan26 to 31Mar26		Peak Season 24Dec25 to 04Jan25	
	Gross	Nett 10%	Gross	Nett 10%
	3 course Dinner per person per night	\$155.00	\$139.50	\$185.00 \$166.50

Rates are quoted in Australian Dollars and include 10% GST.
 Rates are subject to availability of this rate level at the time of booking. Last Room Availability is not guaranteed.
 A selection of other Suites, Apartments and Villa are available on request please contact our reservations team.

The Reef House Adults Retreat
Part of Australian Bespoke Collective
 99 Williams Esplanade, Palm Cove, QLD 4879
 Ph: +61 (0) 7 4080 2600 | www.reefhouse.com.au | reservations@reefhouse.com.au

Reef House Relaxation Escape

Included in every stay:

- **1 night** in our Colonial Beach House accommodation
- **Gin infused welcome drink & cold towel** on arrival
- **Bottle of sparkling wine chilled in-room** upon arrival
- **Daily A La Carte Breakfast with barista coffee** overlooking the Coral Sea
- **Brigadier's punch & canapés** served in the Lounge at twilight
- **Reef House Sports Cap, History Book and Sleep Easy Guide** to take home

Signature Inclusions & Experiences

Indulge

- **Brigadier's Lounge Honesty Bar**, a tradition originating from Brigadier Thomson's Officers Mess
- **Daily Pool Butler** service from 11.00am until late afternoon
- **Cold towels to refresh at 11.00am** every morning around the pools and tropical gardens
- **Tropical sorbet served around the pools** at 3.00pm daily
- **"Reef House Mixology" interactive cocktail classes** twice per week
- **Sommelier Wine Appreciation Experience** twice per week
- **Retreat Planning Specialists** to curate your stay at Reef House and our **Luxury Concierge Cedric Lootvoet** will assist with your every need during your stay.
- **Dedicated Wine Room** and with Sommelier to assist daily selections.
- **In Room Nespresso Coffee and Local Loose Leaf Tea** blended in Mareeba with Blackbooks Tea
- **Curated room arrival with music, oil burners** and a bottle of Australian sparkling wine chilled ready to enjoy

Rejuvenate

- **Sleep Easy Sleep Support Guide.** Relaxation blog, podcasts and playlist.
- **Tranquility pool or Heated Mineral pool & hot spas** to while away tropical days.
- **Reef House Day Spa** reserved for House Guests only. Fees apply.
- **Beachfront yoga** four times a week
- **Vintage style cruiser bikes** for unlimited use
- **Yoga mats and blocks in room** for personalised stretching and fitness
- **Aqua Aerobics in our heated mineral pool** twice a week
- **Stretch & Breathe class** poolside twice a week
- **Personal training sessions** upon request, fees apply

Reflect

- **Aboriginal Interpretation experience & performance** twice a week
- **Reef Conservation talk with a Reef Scientist** twice a week
- **Adults sketch kits** for creativity, relaxation and self-expression
- **Guest Library** book exchange
- **Board games & cards** in room or Brigadier's Lounge
- **Borrow a DVD** and watch a classic movie in the comfort of your own room
- **Fishing rods and tackle** to try your luck at Palm Cove Jetty

Signature inclusions are subject to seasonal changes.

Overview

The Reef House Adults Retreat

The Reef House is an adults-only retreat offering Relaxation Escapes and personalised service by the Coral Sea. Enjoy inclusive packages and activities curated for rest, relaxation and rejuvenation in our small hotel dedicated to house guests.

Located just 25 minutes north of Cairns in the secluded Palm Cove village, an upscale boutique beachfront experience awaits guests at The Reef House Adults Retreat Palm Cove. The resort offers a warm, personalised service and bespoke relaxation escapes including a range of 28+ complimentary luxury inclusions and signature experiences. The adults-only, Reef House is the perfect getaway for couples seeking romantic bliss or simply a holiday in sheer relaxation, solo travellers are welcome.

The iconic Reef House overlooks Palm Cove Beach and the Coral Sea and was one of the first hotels to open in Palm Cove. Relax in the tranquillity or heated Mineral pool, revive with yoga, or indulge in the multi-awarded day spa.

Get out and explore the wonders of Tropical North Queensland, including the Great Barrier Reef and the Daintree Rainforest. Finish your day with punch and canapés served in the Brigadier's Lounge before dining under the stars at the Reef House Restaurant (bookings essential).

Room Descriptions and Features

Standard Room inclusions in all room types

- Beautiful South Pacific décor
- Robes, slippers, luxury Australian amenities
- Nespresso coffee machine
- Local loose, leaf teas
- Pin coded safe
- Individually controlled air conditioning and ceiling fan
- Large remote-control LCD TV and DVD/CD Player

Brigadier King Studio | 1 King Bed or 2 Twin Singles | 34m² | Balcony or Patio

Relax and unwind from the moment you enter our Brigadier King Studio room. Nestled in our lush tropical gardens you will begin to relax and unwind. Cool white linen and signature coconut and lime in room fragrance. Your patio or balcony has a unique romantic hanging double 'love' swing and is the perfect way to enjoy 'sundowners' and let the world drift by.

- Tropical garden or pool views
- Walk in Shower
- Unique hanging double love swing on your private patio or balcony

Verandah King Room | 1 King Bed or 2 Twin Singles | 50m² | Balcony or Patio

Our spacious Verandah King Rooms provide a truly tropical haven. Comfy linen armchairs with unique artwork and unique solid wooden coffee table. White plantation shutters open on to your private balcony or patio, complete with dining set, sun lounges and mini kitchenette

- Elegant four poster bed or carved bed heads
- Tropical garden & pool views
- Spacious outdoor entertaining patio or balcony including kitchenette, dining table and sun lounges
- Shower over bath
- Separate luggage, vanity cupboard room

Verandah King Spa Suite | 1 King Bed | 70m2 | Balcony or Patio

The Verandah King Spa Suites have that 'wow' effect, studio apartment size, the room opens out with large bedroom and living room, cool neutral colours, whitewashed walls and unique artwork instantly give you the feeling of the tropics. Feel relaxed soaking in the king spa bath in total privacy, sip on a champagne then slip into our cotton robes for an evening of dining on your balcony.

- Elegant four poster bed
- Tropical garden and pool views
- Spacious outdoor entertaining patio or balcony including king spa bath, kitchenette, dining table and sun lounges
- Shower over bath, double vanity
- Separate luggage, vanity cupboard room

Ocean View King Room | 1 King Bed | 47m2 | Balcony or Patio

Wake up to a beautiful Palm Cove sunrise in our Ocean View King Room. Features include a spacious studio bedroom and living space, ocean views and outdoor table or patio with sun lounges. The ideal room for relaxing and recharging with views of the ancient Melaleuca trees and beyond to the Coral Sea.

- Front of property with ocean views
- Outdoor patio or balcony with table and sun lounges
- Shower over bath

Ocean View King Suite | 1 King Bed | 51m2 | Balcony or Patio

Marvel at spectacular Coral Sea and Double Island views from your beach front suite. Features include a separate bedroom with king bed, ensuite bathroom and spacious living space leading out to a balcony with beautiful ocean views. The perfect option for a relaxing getaway in Palm Cove.

- Front of property with ocean views
- Outdoor balcony with table and sun lounges
- Separate lounge area
- Shower over bath

Reef House Restaurant

The restaurant is open daily.

Breakfast 6.30am to 10.00am (Hotel Guests only)

Lunch 12.00pm to 2.00pm, Dinner 6.00pm to 8.00pm.

Advance bookings are essential for lunch and dinner.

Please contact 07 4080 2600 or email reservations@reefhouse.com.au to make a booking.

The Reef House Day Spa

The Spa is open 7 days a week by appointment. Surrounded by tranquil ambiance, soothed by beautiful botanicals and pure essence of the sea, you will leave with a calm mind and reborn beauty. An extensive Spa menu is available. Bookings should be made well in advance.

For Spa Bookings please contact 07 4080 2600 or email reefhousespa@reefhouse.com.au

Child Policy:

Children aged 16 years and over are permitted at adult rates. Children under 16 are not catered for. Any persons arriving under this age will not be admitted to the resort and all monies and bookings will be void with no refunds due.

Check In:

From 3.00pm

Check Out:

By 11.00am

Reception Hours:

8.30am to 10.00pm. After hours – please contact Reception in advance for Check-in instructions.

Cancellation Policy

Low Season – April to May, November to March (excluding Peak Season)

Prior to 7 days of arrival: No charge

Within 7 days of arrival and No Shows: 100% cancellation fee applies.

High Season – June to October

Prior to 14 days of arrival: No charge.

Within 14 days of arrival and No Shows: 100% cancellation fee applies.

Peak Season – 24th December 2025 to 4th January 2026

Prior to 14 days of arrival: No charge.

Within 14 days of arrival and No Shows: 100% cancellation fee applies.

Payment Conditions

Non-credit Agents:

A deposit of 50% is required at the time of booking, with the exception of Peak Season check-in dates a 100% deposit is required.

Balance of Payment is required as follows;

Low Season (April to May, November to March): 7 days prior to arrival

High Season (June to October): 14 days prior to arrival

Peak Season (24th December 2025 to 4th January 2026): At time of booking

Agents on credit:

Payment is required 30 days from the Invoice date.

Low, High and Peak Season: 100% fee is payable for cancellation within above specified period

Credit accounts reaching 45 days outstanding will automatically be suspended until all monies are paid. Payments by Credit Card will incur a 1.4% transaction fee.

Note for Guests – The Reef House Adults Retreat is cashless. Payments for additional services can be made via credit card or charged by the guest to their room account and paid on departure.

Bank Details

Bank: Bank SA
Account Name: Reef House Resort Pty Ltd as trustee of Reef House Resort Trust
BSB: 105-900
Account #: 175888840
Remittance Advice to: accounts@reefhouse.com.au

Travel Insurance

We strongly advise guests take out Travel Insurance to protect themselves against unforeseen circumstances.

Contract Validity

The above rates quoted are for Leisure FIT and small groups to a maximum of 7 rooms. Bookings with 8+ rooms are deemed a group, please request a tailored quotation.

Terms and Conditions

All pricing is confidential and should only be used internally for the purpose of on-selling this property.

Useful information

Trade Portal (images and flyer downloads): www.reefhouse.com.au/trade-portal

Channel Manager Connectivity

Available via Siteminder – please contact me for further information.

We look forward to welcoming you and your guests at The Reef House Adults Retreat.

If there is anything, I can assist with to make your guest's stay more pleasant please do not hesitate to contact me personally.

Tropical Regards,
Wayne Harris
General Manager | Email: wayne_harris@reefhouse.com.au