



**SydneyZoo.com**  
Rates valid to 31st March 2026

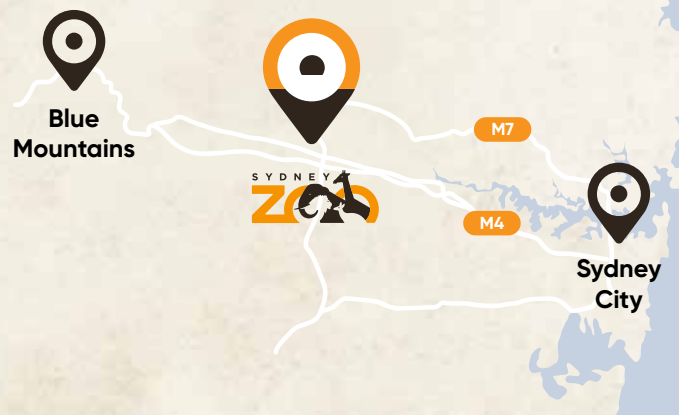
## Bungarribee Wildlife Experience

### Sydney's best koala attraction



### Sydney Zoo is located at the gateway to the majestic Blue Mountains.

Sydney Zoo has the largest collection of Australian native animals in Sydney. Located only 2 minutes from the M4 and 30 seconds from the M7 motorways. The showpiece is the Bungarribee Wildlife Experience, where visitors get close to Australia's unique and friendly koalas, kangaroos and a huge range of other native species.



**SydneyZoo.com**

✉ [agent@sydneyzoo.com](mailto:agent@sydneyzoo.com)

☎ +612 7202 2563

📱 @TheSydneyZoo

📺 @TheSydneyZoo

Sydney Zoo Pty Ltd  
ABN: 55 168 970 090  
700 Great Western Highway  
Bungarribee NSW 2767



# Bungarribee Wildlife Experience

Visitors can immerse themselves in an Aussie bush safari and get up close to Sydney's largest collection of Australian native animals.



## BUNGARRIBEE KOALA TRAIL

Take a walk through our leafy Koala Trail, get up close and snap the perfect photo with our friendly and fluffy koalas.



## AQUARIUM

Underwater viewing of penguins, salt water crocodile, bull sharks and native fish.



## REPTILE & NOCTURNAL HOUSE

Visit the largest Reptile and Nocturnal House in the Southern Hemisphere.



## LOCAL ABORIGINAL GUIDES

Learn about Aboriginal culture and art from local Aboriginal guides.



# How to book

+61 7202 2563

Book via agent portal or email [agent@sydneyzoo.com](mailto:agent@sydneyzoo.com)

Sydney Zoo is open 7 days a week including Christmas & New Year's Day 9:00am – 5:00pm.

Access prior to 9:00am may be requested subject to availability at the time of booking.

## Sydney Zoo Nett rates

For FOC policy please refer to our terms and conditions page.

| TICKET TYPE        | RETAIL PRICE | NETT RATE |
|--------------------|--------------|-----------|
| Adult (16+ years)  | \$54.99      | \$17.00   |
| Child (3-15 years) | \$29.99      | \$15.00   |
| Student concession | \$39.99      | \$15.00   |
| Infant (0-2) years | FREE         | FREE      |

**\*Rates valid from 1st April 2024 to 31st March 2026.**

\*Retail rate is determined by Sydney Zoo ONLY and may be subject to change.

\*Not valid for domestic market

- ✔ One of Australia's most comprehensive and immersive displays of native fauna
- ✔ Separate group check-in entrance for a quick entry to the zoo
- ✔ FREE coach parking and guest drop off and pick up at entrance
- ✔ Designed to be 100% accessible
- ✔ COVIDsafe venue
- ✔ Integrated Aboriginal Cultural Experiences
- ✔ Retail shop with Sydney Zoo branded and Australian made merchandise
- ✔ Mobility aid hire available
- ✔ Multiple seated indoor/outdoor eateries that can customise a menu for your large group
- ✔ Multi-faith prayer rooms and parents rooms on site
- ✔ Food and Beverage packages plus additional tour options are also available.



### Animal welfare charter

Sydney Zoo is an accredited member of the Zoo and Aquarium Association, and committed to animal welfare. For more information: [SydneyZoo.com/about/conservation](https://SydneyZoo.com/about/conservation)



### Environmental initiatives

We strive to be a zero-waste site. We use sustainable building materials and use recycled storm water. We are proud of our reduced carbon footprint.



### Indigenous heritage programs

The integrated Bungarribee Wildlife experience actively preserves our local Aboriginal history and we work closely with the local Indigenous community.

## Optional Add-Ons (additional to the entry rate)



### KOALA PHOTO EXPERIENCE

**\$7.99 pp**

- Get up close to a koala and our skilled photographers will capture the moment.
- Bring home a piece of Australia with a beautifully presented souvenir photo pack of your Koala encounter. 6x4 photo prints and digital options also available

Sydney Zoo adheres to ZAA encounter guidelines.



**\*All rates are NETT rates**



### ZOO SHOP

- Check out our great range of Aussie souvenirs and gift bags at the Zoo Shop.
- Exceptional quality gifts including authentic aboriginal crafts

#### KOALA SOUVENIR COLLECTION

- Sydney Zoo souvenir items can be arranged for groups of 10 or more (pre-order preferred).



### 10 MIN CULTURAL TALKS

#### BUNGARRIBEE DREAMING

**\$9.00 pp**

🕒 10mins

Group size: MIN 10

- Presented by Aboriginal Guide
- Learn about art, traditional tools and weapons and how Australian animals contribute to Aboriginal culture.



### INTERNATIONAL STUDENT PACKAGES

**\$15.00 pp**

Group size: MIN 15 – MAX 30  
Multiple groups can run at any time

- English Learning opportunities
- Ability to cater to all age groups
- Large capacity lesson capability for international students
- Subjects include Bungarrabee Wildlife or Living World (Science and Biology)



### AUSTRALIAN VIP TOUR

**\$175.00 pp**

🕒 90mins

Group size: MIN 4 – MAX 12  
Pre-bookings required

- Informative tour with a Sydney Zoo keeper
- Photo opportunity with a koala
- Native reptile encounter and photo opportunity
- Walking cultural talk with our Aboriginal guides
- Includes entry



### KANGAROO FEEDING EXPERIENCE

**\$4.99 pp**

Pre-bookings required

- The opportunity to feed a kangaroo from our designated feeding pathway. This experience is exclusive to tour groups.

Sydney Zoo adheres to ZAA encounter guidelines.



# Trade booking policy terms and conditions

**These terms and conditions are applicable to any admission and service reservations at Sydney Zoo made by the Trade Partner. They are in addition to Sydney Zoo General Terms and Conditions.**

## To make a booking:

Bookings can be made through our Trade Booking Portal using this link [agents.sydneyzoo.com/agentportal](https://agents.sydneyzoo.com/agentportal)

For those who do not have access to the portal, please contact our helpful reservations staff on +61 7202 2563 to discuss your requirements. Alternately you can email [agent@sydneyzoo.com](mailto:agent@sydneyzoo.com)

## Sydney Zoo payment policy:

### 1. Pre Payment

1.1. Full payment is required at least 24hrs prior to the date of entry. If full payment has not been received, clients will be required to pay on arrival at the Zoo.

### 2. Credit Terms

2.1. If the agent has been approved to have credit, an invoice will be issued post visit to be paid in full 30 days from the date of invoice.

2.2. Any account with an outstanding balance of more than 30 days may be refused further credit and full pre-payment will be required for any new bookings until the balance has been settled.

Please present your booking confirmation at Sydney Zoo's Group Check-in desk for the group entry on the day of service.

## FOC policy:

Sydney Zoo has a defined Free of Charge (FOC) policy that applies to all trade account clients.

This FOC policy applies as follows:

- |                             |                                                                                                                                                                                                                                                                                                                               |
|-----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. General Admission        | All drivers & bona fide tour guides associated with a tour group will receive FOC entry. These FOC tickets are non-transferrable to standard members of the group. Tour guides will be required to present an identification upon entry. One FOC Tour Guide or Tour Leader for every 15 paying pax. FOC for 0-2 years of age. |
| 2. Food & Beverage Packages | FOC meal will be offered to one Tour Guide or Tour Leader on a group size of 15 up to 50 guests. No FOCs will apply to groups of less than 15 guests. Additional FOC/s for larger groups of more than 50 pax is subject to negotiation.                                                                                       |

## Food and beverage packages and dietary requirements:

Sydney Zoo can cater to diverse group and international visitor requirements. All menus are subject to seasonal produce availability and group size. We require advice of any specific dietary needs and food and beverage requirements at the time of booking and this will be confirmed on our booking confirmation documentation sent back to you.

## Booking cancellation policy:

### 1. General Admission to Sydney Zoo:

- A full refund of the invoiced general admission group and representative cost will be given if we receive notice of cancellation of attendance more than 24 hours of guests scheduled arrival.
- No refund of the invoiced general admission amount will be provided for any shorter notice cancellation or non-attendance without notice of cancellation. This will include the cost of any group representatives that were covered by our FOC policy.

### 2. Pre-Booked Optional Add-On Experiences:

- A full refund of any invoiced Optional Add-On Experiences costs will be given if we receive notice of cancellation of attendance more than 48 hours of guests scheduled arrival.
- No refund of the invoiced Optional Add-On Experiences costs will be provided for any shorter notice cancellation or non-attendance without notice of cancellation. This will include the cost of any group representatives that were covered by our FOC policy.

### 3. Pre-Booked Food and Beverage Packages:

- A full refund of the invoiced Food and Beverage Package cost will be given if we receive notice of cancellation of attendance more than 5 business days in advance of the scheduled arrival.
- No refund of the invoiced Food and Beverage Package cost will be provided for any shorter notice cancellation or non-attendance without notice of cancellation. This will include the cost of any group representatives that were covered by our FOC policy.

## Indemnity:

The Trade Partner agrees to indemnify Sydney Zoo and its officers, agents and employees in respect of any losses incurred or suffered by any of them resulting from any act or omission of the Trade Partner, its personnel or any of the guests in the group booked by the Trade Partner who attend Sydney Zoo.

## Pricing Policy:

1. All listed prices are nett, non-commissionable.
2. Prices are valid for inbound bookings only. Please refer to the Sydney Zoo Domestic Rate card for domestic prices and bookings.
3. Sydney Zoo Nett rates for admission should be sold as part of an advertised package or if sold by itself, must not be advertised lower than Sydney Zoo's online domestic rates advertised on [www.sydneyzoo.com](https://www.sydneyzoo.com) Sydney Zoo reserves the right to withdraw Inbound Rates from any ITOs who do not adhere to the points outlined in this policy.
4. Agents agree to maintain confidentiality of the Trade booking policy terms and conditions of this rate card including any agreed price structure.

**SZ2425N**



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