



fantasea
Cruising

SYDNEY HARBOUR CRUISES NETT RATES

Nett rates valid from 1st April 2025 until 31st of March 2026

Listed Products

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Contact Information

Business Name	Contact Name	Contact Email	Contact Phone
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Making a Booking

All bookings for Fantasea Cruising are made through Fare Harbor. A unique agent login and password will be provided upon request. Training to use the booking platform will be provided by Fare Harbor.

If you still require assistance, please contact us.

Tiered Commissions

Fantasea Cruising offers tiered commissions based on the number of passengers that have travelled with Fantasea Cruising per calendar year. The number of passengers accumulates and increases with each realised booking (the passenger has travelled with Fantasea Cruising) across all Fantasea Cruising products. Special Event cruises do count towards the annual number of passengers, but only pays the Special Event commission regardless of the tier.

- When a new tier is reached, any realised booking thereafter will earn the increased commission rate.
- The commission rate resets to Tier 1 at the beginning of the calendar year.
- Infants and FOCs do not count towards the annual number of passengers.

	Number of Passengers	Commission Earnt with 25% Base	Commission Earnt with 20% Base
Tier 1	Under 2500	25%	20%
Tier 2	2500 – 5000	30%	25%
Tier 3	Over 5000	35%	30%

Cancellation Policy

- **No refund** for customer cancellations **within 48 hours** of the commencement of a service.
- **100% refund** for customer cancellations **more than 48 hours** prior to the commencement of a service.
- **100% refund** or **rebooking to another service** of same value **if service is cancelled by the operator**.

FOC Policy (Sightseeing Cruise)

Group Size	FOC Policy
10 - 20 Passengers	1 FOC (Tour Guide or Tour Leader)
21 - 40 Passengers	2 FOC (Tour Guide or Tour Leader)
41 – 60 Passengers	3 FOC (Tour Guide or Tour Leader)
60+ Passengers	4 FOC (Tour Guide or Tour Leader)

Tour Guides, Tour Leaders and Drivers

All Tour Guides, Tour Leaders and Drivers must always conduct themselves in a professional manner whilst on Fantasea premises. Any behaviour deemed unacceptable by Fantasea management will see all free-of-charge (FOC) rights revoked and that Tour Guide, Tour Leader or Driver will be asked to leave Fantasea premises. This may result in a permanent ban for the Tour Guide, Tour Leader or Driver (or their respective company or business).

- Tour Guides or Tour Leaders must be registered with Fantasea as Tour Leaders or Tour Guides to be eligible for an FOC.
- Fantasea reserves the right to request authorised Tour Guide or Tour Leader identification and to refuse FOC if it is not provided.
- FOC policy DOES NOT APPLY to standard members of a tour or group.
- FOC tickets are not transferable to non-members of the group or other paying customers.
- FOC policy only apply on Sydney Harbour Cruises and Whale Watching Cruises

Sydney Harbour Hopper 24hr and 48hr Passes



Product	Commission	Adult		Child		Family	
	Base Commission	Retail	Nett	Retail	Nett	Retail	Nett
24hr Pass	25%	\$44.00	\$33.00	\$29.00	\$21.75	\$119.00	\$89.25
48hr Pass	25%	\$60.00	\$45.00	\$40.00	\$30.00	\$160.00	\$120.00

Family ticket is for 2 Adults & 2 Children. Child age: 4-15 years (under 4 is free). All rates valid from 1st April 2025 until 31st March 2026. All rates subject to change without notice. All rates are GST Inclusive. The 'retail' price set out or referred to herein is a recommended price only and there is no obligation to comply with the recommendation.

24hr and 48hr Pass Details

Visit Sydney Harbour's iconic destinations & discover its hidden gems. Welcome to one of the world's most beautiful natural harbours! Sparkling blue waters, iconic tourist attractions, hidden beaches, pristine bushlands, pretty botanic gardens brimming with native flora and charming islands that are made for exploring. Sydney Harbour has it all!

Operates 7 days per week. Please See Fare Harbor for availability
Operates between Darling Harbour, Circular Quay, Taronga Zoo, Double Bay, Watsons Bay and Manly
Includes unlimited travel for 24hr or 48hr on the Sydney Harbour Hopper Route
Includes commentary developed in partnership with Tribal Warrior and the Australian Maritime Museum
See fantasea.com.au/timetable for current timetable



Sydney Harbour Hopper Sightseeing Cruise



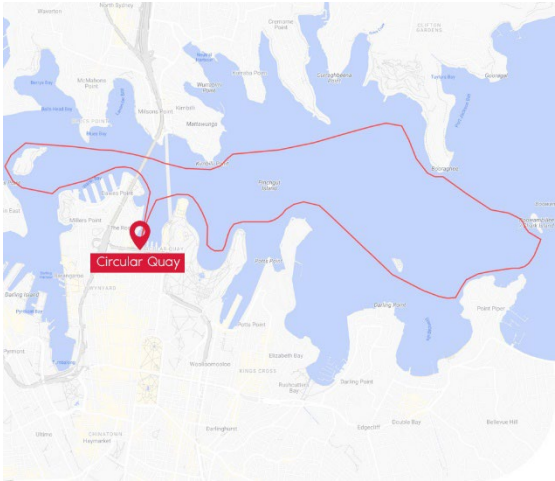
Commission	Adult		Child		Family	
Base Commission	Retail	Nett	Retail	Nett	Retail	Nett
25%	\$33.00	\$24.75	\$23.00	\$17.25	\$89.00	\$66.75

Family ticket is for 2 Adults & 2 Children. Child age: 4-15 years (under 4 is free). All rates valid from 1st April 2025 until 31st March 2026. All rates subject to change without notice. All rates are GST Inclusive. The ‘retail’ price set out or referred to herein is a recommended price only and there is no obligation to comply with the recommendation.

Sightseeing Cruise Details

Discover the magic of Sydney Harbour with our 1hr sightseeing cruises departing daily from Circular Quay. Our tours offer a breath-taking journey through one of the world’s most beautiful natural harbours where you’ll experience the iconic sites of the Sydney Opera House, Harbour Bridge and much more. Enjoy complimentary self-service tea and coffee while you relax and take in the stunning views.

1hr sightseeing cruise with daily departures from Circular Quay departing at 10:50, 12:35, 13:45, 16:10
Includes iconic Sydney Harbour Sights: Sydney Opera House, Sydney Harbour Bridge, Mrs Macquarie’s Chair, Point Piper & more
Includes live commentary developed in partnership with Tribal Warrior and the Australian Maritime Museum
Includes complimentary self-service tea and coffee.



Taronga Zoo Combo Passes



Product	Commission	Adult		Child	
		Retail	Nett	Retail	Nett
Taronga Zoo Direct	20%	\$79.00	\$63.20	\$44.00	\$35.20
24hr Taronga Zoo Combo Pass	25%	\$85.00	\$63.75	\$55.00	\$41.25
48hr Taronga Zoo Combo Pass	25%	\$89.00	\$66.75	\$64.00	\$48.00

Child age: 4-15 years (under 4 is free). All rates valid from 1st April 2025 until 31st March 2026. All rates subject to change without notice. All rates are GST Inclusive. The 'retail' price set out or referred to herein is a recommended price only and there is no obligation to comply with the recommendation.

Taronga Zoo Combo Pass Details

One of Sydney's most famous attractions, the award-winning Taronga Zoo is home to over 5,000 animals, including Australian native wildlife, as well as rare and endangered exotic animals. Overlooking the magnificent Sydney Harbour, the zoo is just 12 minutes from the city by ferry.

Taronga Zoo Direct includes entry to Taronga Zoo & ferry return ticket from Darling Harbour, Circular Quay, Watsons Bay or Manly

The Taronga Zoo 24hr & 48hr Combo Passes include Entry to Taronga Zoo & either a Sydney Harbour Hopper 24 hour or 48 hour Pass

Operates 7 days a week. Please See Fare Harbor for availability.

See fantasea.com.au/timetable for current timetable

