



CONFIDENTIAL NET RATES FOR -

AUSTRALIA & BEYOND HOLIDAYS

Validity - 01/04/2026 up to/including 31/03/2027

Rate Type: **INBOUND (Max 30% commission)**

Date Sent: 10/07/2025

HARTLEY'S CROCODILE ADVENTURES

Group Bookings: sales@crocodileadventures.com

FIT Bookings: reservations@crocodileadventures.com

General Admission

CODE: HCA - SD

General admission includes access to the wildlife displays and natural areas, our wildlife presentations and a boat cruise (including Crocodile feeding) on Hartley's Lagoon. (Please Note: Boat cruises cannot be pre-booked they are allocated on arrival)

Retail				Net (Retail less 30%)			
Family	Adult	Child	*Student	Family	Adult	Child	*Student
\$125.00	\$50.00	\$25.00	\$45.00	\$87.50	\$35.00	\$17.50	\$31.50

Child age 4-15 Years, Family = 2A/2C Student age 16-18 Years. (* Bona Fide groups of 10 or more.)

Tour Guides / Escorts / Leaders & Drivers accompanying a group will be offered FOC for admission only.

HARTLEY'S CROCODILE ADVENTURES with TRANSFERS

Minimum of 2 paying customers & at least 48 hours' notice is required for all bookings with transfers.

Transfer packages include return seat-in-coach transfers from Cairns, Cairns Northern Beaches, Palm Cove & Port Douglas. Airport pick-ups & drop-offs are not available. Morning pickups from Cairns, Cairns Northern Beaches & Palm Cove [from 8:00 & 9:00] have return departures from Hartley's at 1:30pm. Morning pickups from Port Douglas [from 8:15] have return departure from Hartley's at 1:00pm. Afternoon pickups from Cairns, Cairns Northern Beaches & Palm Cove [12:30pm & 1:00pm] have return departures from Hartley's at 4:45pm. Afternoon pickups from Port Douglas [12:15pm] have return departure from Hartley's at 4:45pm. Transfer buses are not operated by Hartley's. A third party provides this service.

Retail				Net (Retail less 25%)			
Family	Adult	Child	Student	Family	Adult	Child	Student
Admission + Return Transfers: Cairns CBD & Cairns Northern Beaches CODE: HCA ex CNS							
Pickup: Approx 8:30, 12:30 [Confirmed on booking] Return: 13:30 or 16:45 Transfers by Beaches Meet & Greet.							
\$275.00	\$110.00	\$55.00	N/A	\$206.25	\$82.50	\$41.25	N/A

Admission + Return Transfers: Palm Cove

CODE: HCA ex P/C

Pickup: Approx 9:00, 13:00 [Confirmed on booking] Return: 13:30 or 16:45 Transfers by Beaches Meet & Greet.

\$237.50	\$95.00	\$47.50	N/A	\$178.13	\$71.25	\$35.63	N/A
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Admission + Return Transfers: Port Douglas

CODE: HCA ex P/D

Pickup: Approx 8:15, 12:15 [Confirmed on booking] Return: 13:00 or 16:45 Transfers by Exemplar Coaches

\$315.00	\$126.00	\$63.00	N/A	\$236.25	\$94.50	\$47.25	N/A
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COMBINATION PACKAGE

GREAT AUSTRALIAN WILDLIFE EXPERIENCE PACKAGE

CODE: GAWE

Self-drive product only. Package provides entry to 3 parks; Hartley's Crocodile Adventures, Kuranda Koala Gardens & Birdworld Kuranda for a special rate. Kuranda Koala Gardens & Birdworld Kuranda are NOT in close proximity to Hartley's. The Kuranda parks may be visited on a different day than the Hartley's visit. Valid for 5 days from first visit. Hartley's is in Wangetti, 45 minutes north of Cairns. Kuranda Koala Gardens & Birdworld Kuranda are situated in Kuranda within the Heritage Markets. Allow 3 - 4 hours at Hartley's Crocodile Adventures. Allow 30 - 45 minutes at each of the Kuranda parks.

Retail				Net (Retail less 30%)			
Family	Adult	Child	Student	Family	Adult	Child	Student
\$220.50	\$88.20	\$44.10	N/A	\$154.35	\$61.74	\$30.87	N/A



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HARTLEY'S CROCODILE ADVENTURES

HARTLEY'S KOALA BREAKFAST

A great way to start your day is breakfast at Hartley's Crocodile Adventures. Enjoy your breakfast relaxing on the deck overlooking Hartley's Lagoon. Breakfast is a delicious cooked breakfast, including scrambled eggs, bacon, hash browns, sausages, croissant & fruit salad with fruit juice, tea or coffee. One of our Wildlife Keepers will be on the deck between 9:00am & 9:30am with a Koala. This is a great time to ask questions about the Koala. After breakfast, enjoy all the wildlife presentations at Hartley's Crocodile Adventures including a boat cruise on Hartley's Lagoon. Reservations are required by 4pm the day prior for Breakfast with the Koalas.

Retail				Net (Retail less 25%)			
Family	Adult	Child	Student	Family	Adult	Child	Student
Breakfast with the Koalas Self-drive (No Transfers)				CODE: BFST - SD			
N/A	\$83.00	\$41.50	N/A	N/A	\$62.25	\$31.13	\$58.50
Breakfast + Return Transfers: Cairns CBD & Cairns Northern Beaches				CODE: BFST ex CNS			
Pickup: Approx 8:30. [Confirmed on booking] Return: 13:30 Transfers by Beaches Meet & Greet.							
N/A	\$143.00	\$71.50	N/A	N/A	\$107.25	\$53.63	N/A
Breakfast + Return Transfers: Palm Cove				CODE: BFST ex P/C			
Pickup: Approx 9:00. [Confirmed on booking] Return: 13:30 Transfers by Beaches Meet & Greet.							
N/A	\$128.00	\$64.00	N/A	N/A	\$96.00	\$48.00	N/A
Breakfast + Return Transfers: Port Douglas				CODE: BFST ex PD			
Pickup: Approx 8:15. [Confirmed on booking] Return 13:00 Transfers by Exemplar Coaches.							
N/A	\$159.00	\$79.50	N/A	N/A	\$119.25	\$59.63	N/A

HARTLEY'S WILDLIFE PHOTOS *

Includes Digital Download. \$2.00 from every photo sold will be donated to the North QLD Wildlife Trust

* Add-on product - may only be booked in conjunction with a product/package including entry.

Wildlife photos are limited & subject to availability. Conditions apply.

Retail		Net (Retail less 25%)	
Baby Croc or Snake/Lizard Photo		CODE: Croc/Snake Photo	
Individual	\$28.00	Individual	\$21.00
Family/Group (2 - 5 pax)	\$37.00	Family/Group (2 - 5 pax)	\$27.75

*** Koala photos are not offered at Hartley's Crocodile Adventures.**



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HARTLEY'S CROCODILE ADVENTURES INTERACTIVES

Packages listed below **MUST** be pre-booked with Hartley's Crocodile Adventures
reservations@crocodileadventures.com

BIG CROC FEED™ (on request product)

Big Croc Feed participants feed a large Saltwater (Estuarine) Crocodile as part of their personalised experience at Hartley's with an experienced Crocodile Handler. Learn interesting facts about Estuarine & Freshwater Crocodiles. Meet and hold a juvenile Estuarine Crocodile. Experience includes a souvenir photo holding the juvenile crocodile. Receive a certificate signed by your Crocodile Handler. A good understanding of English is essential for this activity. Participants must be 16 years & over. Big Croc Feed is available at 1.00pm daily & is restricted to four participants. (Morning experience may be possible in warmer months) Allow 45 minutes for the Big Croc Feed. Product includes general admission. Reservations are essential with at least 24 hours notice. This activity does book out, so it is subject to availability.

Retail				Net (Retail less 30% self-drive & less 25% with transfers)			
Family	Adult	Child	Student	Family	Adult	Child	Student
Big Croc Feed Self-drive (No Transfers) BCF 1:00pm				CODE: BCF - SD			
N/A	\$160.00	N/A	N/A	N/A	\$112.00	N/A	N/A
Big Croc Feed + Return Transfers: Cairns CBD/Cairns Northern Beaches CODE: BCF ex CNS							
Pickup: From 8:00am. [Confirmed on booking] BCF 12 noon. Return 1:30pm Transfers by Beaches Meet & Greet.							
N/A	\$220.00	N/A	N/A	N/A	\$165.00	N/A	N/A
Big Croc Feed + Return Transfers: Palm Cove				CODE: BCF ex P/C			
Pickup: Approx. 9:00am. [Confirmed on booking] BCF 12 noon. Return 1:30pm Transfers by Beaches Meet & Greet.							
N/A	\$205.00	N/A	N/A	N/A	\$153.75	N/A	N/A
Big Croc Feed + Return Transfers: Port Douglas				CODE: BCF ex P/D			
Pickup: Approx 12:15pm. [Confirmed on booking] BCF 1:00pm. Return 16:45pm Transfers by Exemplar Coaches.							
N/A	\$236.00	N/A	N/A	N/A	\$177.00	N/A	N/A

REPTASTIC 5 (on request product)

Our Reptastic 5 tour offers a rare opportunity to get up close and personal with lots of our splendid reptiles. This unique, premium experience is restricted to 6 participants and allows you to be guided by our passionate Reptile Keepers. Meet some of our colourful lizards, snakes, and tortoises. Feed some of our unique lizards & our awesome crocodilians. This experience includes a souvenir digital photo of you holding a baby crocodile or snake! The Reptastic 5 experience includes general admission & is suitable for adults & children 10 years+. The Reptastic 5 experience lasts for approximately one hour and is available at 10:45am daily. This experience is subject to availability & must be pre-booked with 24 hours' notice.

Retail				Net (Retail less 30% self-drive & less 25% with transfers)			
Family	Adult	Child	Student	Family	Adult	Child	Student
Reptastic Self-drive (No Transfers) REPT 10:45am				CODE: REPT - SD			
N/A	\$160.00	\$160.00	N/A	N/A	\$112.00	\$112.00	N/A
Reptastic + Return Transfers: Cairns CBD & Cairns Northern Beaches CODE: REPT ex CNS							
Pickup: From 8:00am. [Confirmed on booking] Rept 10:45am. Return 13:30. Transfers by Beaches Meet & Greet.							
N/A	\$220.00	\$220.00	N/A	N/A	\$165.00	\$165.00	N/A
Reptastic + Return Transfers: Palm Cove				CODE: REPT ex P/C			
Pickup: Approx. 9:00am. [Confirmed on booking] Rept 10:45am. Return 13:30. Transfers by Beaches Meet & Greet.							
N/A	\$205.00	\$205.00	N/A	N/A	\$153.75	\$153.75	N/A
Reptastic + Return Transfers: Port Douglas				CODE: REPT ex P/D			
Pickup: Approx. 8:15am. [Confirmed on booking] Rept 10:45am. Return 13:00. Transfers by Exemplar Coaches.							
N/A	\$236.00	\$236.00	N/A	N/A	\$177.00	\$177.00	N/A



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HARTLEY'S CROCODILE ADVENTURES INTERACTIVES

Packages listed below **MUST** be pre-booked with Hartley's Crocodile Adventures
reservations@crocodileadventures.com

ZOOTASTIC 5™ (on request product)

Hartley's ZOOTASTIC 5 includes five great animal encounters with one of our experienced Wildlife team. You will be up close with the wildlife - feeding, patting & holding. There's time for taking photos and hearing about the habits of the wildlife. Your experience will include Koalas - feeding & Koala Patting photo. Other activities may include: Feed fruit to a cassowary, hold a python or a lizard, meet & pat a wombat, feed friendly birds or wallabies. The Zootastic 5 experience is suitable for adults & children 10 years+. This experience runs for approximately one hour & is restricted to six participants. Zootastic 5 is available twice daily at 9.30am or 1:30pm. This experience is subject to availability & must be pre-booked with 24 hours' notice.

Retail				Net (Retail less 30% self-drive & less 25% with transfers)			
Family	Adult	Child	Student	Family	Adult	Child	Student
Zootastic 5 Self-drive (No Transfers) Zoot5 9:30am or 1:30pm				CODE: ZOO5 - SD			
N/A	\$160.00	\$160.00	N/A	N/A	\$112.00	\$112.00	N/A
Zootastic 5 + Return Transfers: Cairns CBD/Cairns Northern Beaches				CODE: ZOO5 ex CNS			
Pickup: From 8:00 (Return 13:30) or 12:00 (Return 16:45) Confirmed on booking. Transfers by Beaches Meet & Greet							
N/A	\$220.00	\$220.00	N/A	N/A	\$165.00	\$165.00	N/A
Zootastic 5 + Return Transfers: Palm Cove				CODE: ZOO5 ex P/C			
Pickup: From 9:00 (Return 13:30) or 13:00 (Return 16:45) Confirmed on booking. Transfers by Beaches Meet & Greet							
N/A	\$205.00	\$205.00	N/A	N/A	\$153.75	\$153.75	N/A
Zootastic 5 + Return Transfers: Port Douglas				CODE: ZOO5 ex P/D			
Pickup: From 8:15 (Return 13:00) or 12:15 (Return 16:45pm) Confirmed on booking. Transfers by Exemplar Coaches.							
N/A	\$236.00	\$236.00	N/A	N/A	\$177.00	\$177.00	N/A

MAMMAL MAGIC (on request product)

Mammal Magic offers a memorable experience with one of our dedicated Keepers on this behind the scenes tour. This is an interactive tour, - you will feed and pat some of our most adorable Australian mammals. The experience includes a Koala talk & souvenir Koala Patting photo. Meet our cotton top tamarins and feed our kangaroos and wallabies. Get close to a wombat for a feed and a pat. There are plenty of opportunities for photos to be taken on your own device during the experience. The Mammal Magic experience is suitable for adults & children 6 years+. The experience is for approximately one hour and is available at 11:00am OR 1:15pm daily. This experience is restricted to six participants. Mammal Magic is subject to availability & must be pre-booked with 24 hours' notice.

Retail				Net (Retail less 30% self-drive & less 25% with transfers)			
Family	Adult	Child	Student	Family	Adult	Child	Student
Mammal Magic Self-drive (No Transfers) 11:00am OR 1:15pm				CODE: MM - SD			
N/A	\$160.00	\$80.00	N/A	N/A	\$112.00	\$56.00	N/A
Mammal Magic + Return Transfers: Cairns CBD/Cairns Northern Beaches CODE: MM ex CNS							
Pickup: Approx. 8:30am. [Confirmed on booking] Return 13:30. Transfers by Beaches Meet & Greet.							
N/A	\$220.00	\$110.00	N/A	N/A	\$165.00	\$82.50	N/A
Mammal Magic + Return Transfers: Palm Cove				CODE: MM ex P/C			
Pickup: Approx. 9:00am. [Confirmed on booking] Return 13:30. Transfers by Beaches Meet & Greet.							
N/A	\$205.00	\$102.50	N/A	N/A	\$153.75	\$76.88	N/A
Mammal Magic + Return Transfers: Port Douglas				CODE: MM ex P/D			
Pickup: Approx. 8:15am. [Confirmed on booking] Return 13:00. Transfers by Exemplar Coaches..							
N/A	\$236.00	\$118.00	N/A	N/A	\$177.00	\$88.50	N/A



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HARTLEY'S CROCODILE ADVENTURES (Group Only Products)

MEAL PRODUCTS (At least 48 hours' notice required)

Early Breakfast at Hartley's (Group only product)

Includes - Admission and Breakfast on the deck at Lilies Restaurant. Groups must be pre-booked.

Available from 7:30am - groups only (Minimum of 20 paying adults / students - Maximum 150.)

There is

no keeper on the deck with a Koala available for this product.

Retail				Net (Retail less 25%)			
Family	Adult	Child	Student	Family	Adult	Child	Student
N/A	\$83.00	\$41.50	N/A	N/A	\$62.25	\$31.13	\$58.50

Burger Lunch (Group only product)

Admission & Burger lunch for group. Minimum 10 adults/students or 20 children. Maximum 150 pax.

Retail				Net			
Family	Adult	Child	Student	Family	Adult	Child	Student
N/A	N/A	N/A	N/A	N/A	\$57.75	\$39.00	\$54.00

Standard BBQ Lunch (Group only product) *Prices from

Admission & standard BBQ lunch for group. Minimum 10 adults/students. Minimum 20 children.

Maximum 150 pax. Upgrades available from standard BBQ menu. Prices & details upon application.

Retail				Net (From)			
Family	Adult	Child	Student	Family	Adult	Child	Student
N/A	N/A	N/A	N/A	N/A	\$65.25	\$39.56	\$61.50

PRIVATE GUIDED TOURING (Group only product)

CODE: PGT

Half day private touring available either morning or afternoon, a minimum allowance 3 hours is required. Your group will have a fully escorted private guided tour with one of our experienced wildlife keepers. See some of our largest crocodiles being pole fed, meet our gorgeous koalas, see and feed our wallabies and kangaroos. You will also be introduced to a diverse collection of Lizards & snakes and much more on display in our Gallery of Living Art. This exclusive tour is for pre booked groups only and can be customized to incorporate areas of interest such as crocodile farm tours. Transfers not included. You may also incorporate breakfast, morning or afternoon teas or lunch – additional costs apply. For bookings please contact sales@crocodileadventures.com

Must be pre-booked. Minimum 5 - Maximum 30. Allow 2-3 hours, flexible itineraries.

Retail				Net			
Family	Adult	Child	Student	Family	Adult	Child	Student
N/A	N/A	N/A	N/A	N/A	\$65.00	\$32.50	N/A

Rainforest Restoration Project (Group only product)

CODE: RRP

Includes personal guide, park entry, lagoon cruise and one tree per three pax. Must be pre-booked.

(7 days notice is required) Minimum 10 - Maximum 36 pax. (Additional groups can be arranged

if required) Contact sales@crocodileadventures.com

Retail				Net (Retail less 30%)			
Family	Adult	Child	Student	Family	Adult	Child	Student
N/A	\$60.00	\$30.00	\$54.00	N/A	\$42.00	\$21.00	\$37.80



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KURANDA PRODUCTS & PACKAGES

Child age 4-15 Years, Family = 2A/2C Student age 16-18 Years. (* Bona Fide groups of 10 or more.)

Tour Guides / Escorts / Leaders & Drivers accompanying a group will be offered FOC for admission only.

KURANDA KOALA GARDENS

Group & FIT bookings for Kuranda Koala Gardens, Friends in the Rainforest & Kuranda Wildlife Experience packages should be booked direct with Reservations at reservations@koalagardens.com

Kuranda Koala Gardens General Admission				CODE: KKG			
Retail				Net (Retail less 30%)			
Family	Adult	Child	*Student	Family	Adult	Child	*Student
\$60.00	\$24.00	\$12.00	\$21.60	\$42.00	\$16.80	\$8.40	\$15.12

KURANDA KOALA ADVENTURE (On request product) CODE: KKA

Koala Gardens Interactive Guided Tour

Kuranda Koala Adventure is an exciting new product at Koala Gardens. This product includes a one-hour guided tour with keeper. The tour includes a Koala experience with a Souvenir Koala PATTING photo. There's also an interaction with either a snake OR a lizard. The tour will feature various wildlife such as Koalas, Wombats, Quokkas, Bilbies, Gliders Snakes, Freshwater Crocodiles & more. (We cannot guarantee the above mentioned animals will be available on the day) Product is subject to availability & must be booked by at 1:00pm the day prior. Maximum of 6 participants. (Minimum of 2 required.) This VIP product is offered 4 days a week (Sunday, Monday, Wednesday & Thursday) at 1:30pm. No transfers included with this package. Couple / small group exclusive option is available for additional cost.

Retail				Net (Retail less 25%)			
Family	Adult	Child	*Student	Family	Adult	Child	*Student
N/A	\$170.00	\$100.00	N/A	N/A	\$127.50	\$75.00	N/A

Exclusive Couple/Small Group Option: (Minimum 2 Adults)

N/A	\$255.00	\$150.00	N/A	N/A	\$191.25	\$112.50	N/A
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KOALA GARDENS WILDLIFE PHOTOS *

Includes Digital Download. \$2.00 from every photo sold will be donated to the North QLD Wildlife Trust

* Add-on product - may only be booked in conjunction with a product/package including entry.

Wildlife photos are limited & subject to availability. Conditions apply.

Retail		Net (Retail less 25%)	
Koala Patting Photo*		CODE: Koala Patting Photo	
Individual	\$30.00	Individual	\$22.50
Group [2 - 5 pax]	\$40.00	Group [2 - 5 pax]	\$30.00
Python Holding Photo		CODE: Python Photo	
Individual	\$28.00	Individual	\$21.00

***Note: Koala holding photos are no longer offered at Koala Gardens.**

KURANDA PACKAGES

KURANDA WILDLIFE EXPERIENCE PACKAGE CODE: KWE

Includes admission to Kuranda Koala Gardens, Birdworld Kuranda & The Australian Butterfly Sanctuary.

Customers should visit Kuranda Koala Gardens first to receive their tickets for the other 2 parks.

Retail				Net (Retail less maximum of 20%)			
Family	Adult	Child	Student	Family	Adult	Child	Student
\$167.50	\$66.00	\$35.50	N/A	\$134.00	\$52.80	\$28.40	N/A



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KURANDA PACKAGES (Continued)

FRIENDS IN THE RAINFOREST PACKAGE

CODE: FITR

Package includes admission to Kuranda Koala Gardens & Birdworld Kuranda.

Customers should visit Kuranda Koala Gardens first to receive their tickets for Birdworld.

Retail				Net (Retail less 25%)			
Family	Adult	Child	*Student	Family	Adult	Child	*Student
\$107.50	\$43.00	\$21.50	\$38.70	\$80.63	\$32.25	\$16.13	\$29.03

KURANDA by DESIGN (On request product)

CODE: KBD

(Bespoke Birdworld + Koala Gardens Guided Tour)

Upgrade from Bespoke Birdworld to Kuranda by Design! This VIP package includes Bespoke Birdworld plus a 30 minute Guided Tour at Kuranda Koala Gardens with keeper including a Koala Patting photo. The Birdworld guided tour commences at 9:30am (before the aviary opens to the public). The guided tour is for thirty minutes. The perfect opportunity for bird enthusiasts to enjoy the aviary in a small group. Feed an endangered cassowary. Learn interesting facts about Australian and exotic birds. Feed friendly parrots, lorikeets and other birds their breakfast. The Koala Gardens guided tour includes an Aussie Bush Collection talk. Pat and interact with our lizards. Learn about Marsupials & Crocodiles. Enjoy a Quokka talk & feeding opportunity. Meet a wombat. Nocturnal House tour. This package is subject to availability & must be booked by 1:00pm the day prior. Maximum of 6 participants. (Minimum of 2 required.) This VIP product is offered daily at 9:30am commencing at Birdworld Kuranda. No transfers included with this package. Bookings:

reservations@birdworldkuranda.com

Retail				Net (Retail less 25%)			
Family	Adult	Child	*Student	Family	Adult	Child	*Student
N/A	\$170.00	\$100.00	N/A	N/A	\$127.50	\$75.00	N/A

BIRDWORLD KURANDA

Group & FIT bookings for Birdworld Kuranda, Bespoke Birdworld & Kuranda by Design packages should be booked direct with the Reservations Team at reservations@birdworldkuranda.com

Birdworld Kuranda General Admission

CODE: BW

Retail				Net (Retail less 30%)			
Family	Adult	Child	*Student	Family	Adult	Child	*Student
\$60.00	\$24.00	\$12.00	\$21.60	\$42.00	\$16.80	\$8.40	\$15.12

BESPOKE BIRDWORLD

An intimate experience!

(On request product)

CODE: BESPOKE

Personalised guided tour at 9:30am with our Bird Keeper before the aviary opens to the public. 30 minute experience for a maximum of 6 participants. The perfect opportunity for bird enthusiasts to enjoy the aviary in the company of a small group. Feed an endangered cassowary. Learn interesting facts about Australian and exotic birds from our passionate keeper. Feed friendly parrots, lorikeets and other birds their breakfast. Meet our many photogenic birds. Tour must be booked by 1:00pm the day prior. Subject to Availability. Minimum of 2 participants required.

Retail				Net (Retail less 25%)			
Family	Adult	Child	*Student	Family	Adult	Child	*Student
N/A	\$70.00	\$35.00	N/A	N/A	\$52.50	\$26.25	N/A



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Sale of our Products Online

- 1) WE DO NOT PERMIT OUR PRODUCTS TO BE RESOLD VIA THIRD PARTY WEBSITES.
- 2) OUR PRODUCTS MAY NOT BE SOLD ONLINE AT DISCOUNTED RATES WITHOUT OUR EXPRESS WRITTEN AUTHORITY.

General Conditions applicable to all WTNQ rates shown.

- * Child age: 4 - 15 years inclusive. (Infants: 0 - less than 4 years FOC.)
- * Students - aged 16-18 years, bona fide group of 10 or more. Student rates applicable to pre booked student groups.
- * Family rates (where applicable) apply to 2 adults & 2 children.
- * Transfers (where applicable) from Cairns or Palm Cove are provided by Beaches Meet & Greet.
- * Exemplar Coaches will provide transfers from Port Douglas.
- * **A minimum of 2 paying persons is required for all Hartley's bookings with transfers included.**
- * All prices are correct at time of printing but subject to change without notice.

Cancellation Policy:

Admission only: No charge - a courtesy advice is appreciated for cancellations.

Packages including transfers, meals or Guided / Interactive Wildlife Experiences

- * Cancellations outside of 24 hours - no charge.
- * Cancellations less than 24 hours before arrival, or no show - 100% cancellation fee applies.

Note: Our Reservations office operates 7 days a week from 8:30am - 5:00pm.

RESTRICTIONS on HOURS, ACTIVITIES & CAPACITIES

The owners reserve the right to vary the opening times, amend or cancel wildlife presentations, animal encounters and boat cruises, alter visitor capacity and restrict the availability of food and beverage without prior notice in response to government health directives, severe weather conditions, safety reasons or other operational issues.