



LETS GO SURFING

Confidential Booking Contract

1st April 2026 - 31st March 2027

Company Name:

Contact Name:

Address:

Phone:

Facsimile:

Email:

LETS GO SURFING

Location Address:

- 128 RAMSGATE AVE, BONDI BEACH 2026
- 5/11 FLETCHER STREET, BYRON BAY 2481
- 7 MARINE PARADE, MAROUBRA 2034

Postal Address: **PO BOX 7783 BONDI BEACH 2026**

	Contact Name	Telephone	Email
Sales & Bookings	GABRIELA BIANCHINI	02 9365 1800	info@letsgosurfing.com.au
Admin/accounts	ANNE SENATHUNGE	02 9365 1800	accounts@letsgosurfing.com.au
General Manager	CRAIG WACCA	02 9365 1800	craig@letsgosurfing.com.au

The Parties

- This document sets out the agreement between Lets Go Surfing Pty Ltd (Aust.) trading as LETS GO SURFING (hereafter "LGS") of 128 Ramsgate Avenue, Bondi Beach NSW 2026, Australia and the above named company (the "buyer").
- The term 'Surfers' (mentioned hereafter) refers to any participant in any LGS session regardless of whether or not the session involves the specific activity of surfing.



1. Inclusions (if applicable):

- 1.1 Standard Inclusions- Heaps of fun! All equipment- soft safe surfboards, summer or winter wetsuits, UV rashvests, Sunblock, Certificate & Sticker on completion. Change rooms & outdoor shower, personal belongings security (Please see individual product rates schedule for additional inclusions).

2. Capacity/Configuration

- 2.1 Public/FIT Sessions - Minimum 1 pax, maximum 9 pax (Bondi Beach) – Minimum 1 pax, maximum 9 pax (Byron Bay and Maroubra). For larger groups please refer to our Exclusive Group Rates.
- 2.2 Exclusive Group Sessions – see individual product schedules for minimum & maximum group numbers.

3. Child Policy (if applicable):

- 3.1 Adult Group Lesson surfers must be 12 years & older. Children age 7 – 11 years private instructor session is applicable. For children under 7 please contact us for details.

4. FOC Policy:

- 4.1 LGS may supply, at their absolute discretion, free of charge ("FOC") Sessions to tour guides. Requests for FOC guide participation must be made at the time of the original booking.
- 4.2 Familiarisation Sessions are offered to the Buyer's staff members of their wholesale clients who are actively selling and promoting LGS. These familiarisation sessions are subject to availability and at the absolute discretion of LGS. All familiarisation sessions must be requested in writing a minimum of fourteen (14) days prior to the proposed session date.

5. Allocations

- 5.1 LGS reserves the right to allocate a certain number of Session times per day to buyers purchasing Sessions for that day. Any session confirmed by LGS in writing may not be cancelled under this clause by LGS.

6. Taxes

- 6.1 All prices are inclusive of a 10% Goods and Services Tax as well as any other taxes, levies and duties imposed by Federal or State Law. Should any of these laws change then, at the discretion of LGS, the Nett Rates may be adjusted immediately to reflect these changes.

7. During The Session

- 7.1 Surfers will be supplied with equipment to use during the Session without which they will not be permitted to participate in the Session. Appropriate all season wetsuits, radiators & UV rashvests & sunblock are supplied to surfers.
- 7.2 Surfers are not permitted to take any other items onto the beach other than those supplied by LGS. Excluded are items such as cameras, videos, audio, mobile phones, handbags and any other items of a personal nature. All Surfers will be provided with safe storage in which to store their personal belongings.
- 7.3 Surfer's must obey the directions and instructions of LGS's Instructors, must not disturb other Surfer's or interfere with the Instructors ability to conduct the Session in a safe and secure manner and must not damage, deface or remove anything from the beach or any of the equipment being used. LGS retains the right to remove from the Session any Surfer's who do not comply with these terms, without refund.



8. Cancellation Policy

- 8.1 We surf all weather excluding electrical storms & dangerous surf. Lessons will not proceed should LGS decide that the weather & conditions makes the participation in a lesson unsafe, or for any other reason. Cancellations will be at the absolute discretion of LGS.
- 8.2 Should a Lesson not proceed then surfers will either be re-booked at the earliest possible time at the convenience of the surfer taking into account available spaces, or be reimbursed the price paid for the session or given a refund voucher if session purchased through an agent. The relevant agent who has sold the session to the surfer will make all reimbursements.

FIT Sessions

- 8.3 For bookings of 9 or less pax, bookings can be changed up to 24 hours prior to the original session booking time.
- 8.4 There will be no refund of a session by LGS except in accordance with these terms or as agreed in writing by LGS. Refunds will only be made to the person who purchased the session from LGS.
- 8.5 **NO SHOWS** – LGS will charge the buyer at the agreed nett rate for any session reserved in writing, irrespective of the buyer's client actually participating in the session.

Group Sessions

- 8.6 A Group Session refers to any group booking of 10 pax or more.
- 8.7 **7 Days:** Cancellation made less than 7 days prior to a session date will result in a 100% cancellation fee. Final numbers need to be confirmed 7 days prior, this is the number that will be invoiced for.
- 8.8 LGS may charge a 10% booking and administration change fee should the session booked be changed.
- 8.9 **NO SHOWS** – LGS will charge the buyer at the agreed nett rate for any session reserved in writing, irrespective of the buyer's client actually participating in the session.

9. Payment Terms:

- 9.1 Buyers must provide a reference number and the surfer name(s) at time of reservation.
- 9.2 LGS may issue invoices to the buyer in electronic form and the inclusion of the reference number and/or surfer(s) names on the invoice shall be prima facie evidence of the reservation being made and the session being delivered.
- 9.3 Payment must be made in full no later than 14 days from the date of invoice.
- 9.4 LGS, at any time and at its absolute discretion, reserves the right to refuse to supply services or accept reservations where payment is overdue.
- 9.5 Disputes and/or claims do not constitute grounds for non-payment of monies other than those monies in the dispute.
- 9.6 Where payment is overdue:
 - i) Where a reservation has already been made by the Buyer, the surfer(s) will be requested to pay for the session at the retail price prior to the session, and no Nett Rate benefit will accrue to the Buyer.
 - ii) Where the Buyer seeks to make further reservations, payment will be required at the time of reservation.



10. Health & Safety Conditions (for Surfing/Water Sessions)

- 10.1 To complete the Session the client will need:
- to be able to swim 50 metres
 - reasonable levels of fitness and strength
 - full body control and hand-eye-foot coordination
 - ability to walk independently (unsupported by walking aids).
- 10.2 The Client can not take part in the Session if they:
- are under 7 years of age (unless prior arrangements are agreed to by LGS)
 - have a blood-alcohol reading of 0.05% or higher
 - have broken bones
 - have undergone surgery in the last 6 months or are experiencing ongoing symptoms
 - have experienced a fit or seizure in the past 6 months
 - are pregnant

11. Block out Dates

- 11.1 LGS does not operate on December 25th, December 26th and January 1st.
11.2 20% Surcharge on all other NSW public holidays.

This agreement must be signed by parties, thereby acknowledging and accepting the above terms and conditions.

Bookings will only be accepted from the Buyer upon receipt of a signed copy of this agreement.

Buyer Representative: _____ **Position:** _____

Signed: _____ **Date:** _____

LGS

Representative: **Gabriela Bianchini** **Position:** **Bookings Manager**

Signed: _____ **Date:** _____