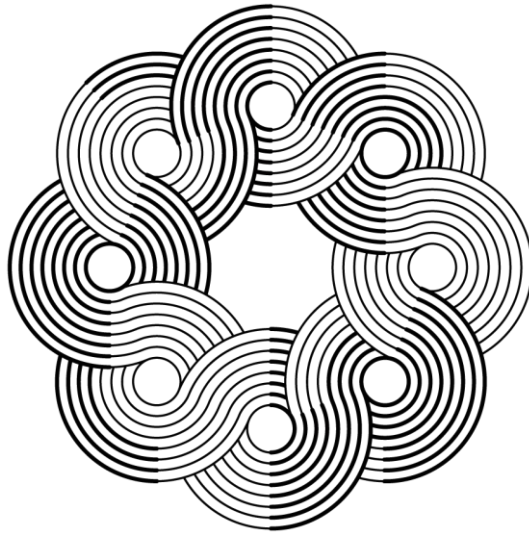


INBOUND TOUR GROUP AGREEMENT



HARVEST BUFFET

Between

TOUR OPERATOR

and

THE STAR ENTERTAINMENT QLD LIMITED TRADING AS THE STAR GOLD
COAST ("The Star Gold Coast")

Valid from 1st April 2026 until 31st March 2027

Agreement Details

This agreement is in respect of Harvest Buffet at The Star Gold Coast.

By completing the details and signing below, the Tour Operator agrees to be bound by the attached Tour Group Inbound Rate Agreement Terms and Conditions (valid 1 April 2026 to 31 March 2027), which together with the remainder of the details in this Tour Operator Details section comprise the agreement between the parties.

However, this agreement does not come into force, and neither party is bound by the terms contained within it, until: (a) the Tour Operator returns a signed copy of this agreement; and (b) The Star sends a confirmation email to the Tour Operator acknowledging and accepting the agreement.

Tour Operator	
Company Name:	
ABN:	
Address	
Contact Details	

I have acknowledged the attached Tour Group Inbound Rate Agreement 2026 - 2027 Terms and Conditions and agree to be bound by them.

Signed for and on behalf of the Tour Operator by an authorised representative:

Signature:

Name and position in company:

Date:



TOUR GROUP INBOUND RATE AGREEMENT TERMS AND CONDITIONS

Tour Group Rates

Rates quoted in this contract are for Harvest Buffet at The Star Gold Coast only.

Rates quoted include access to The Star Gold Coast's "all you can eat" buffet at Harvest Buffet, and are also inclusive of soft drinks, tea, and coffee. All other beverages are available for separate purchase from the bar inside the venue.

All reservations are given 1 hour and 30 minutes dining time.

Subject to the terms of this Agreement and availability of Harvest Buffet at The Star Gold Coast, ITO Rates as set out below will be offered to the Tour Operator for all dates during the term of this agreement that Harvest Buffet at The Star Gold Coast is opened for business except Public Holidays and Special Event Dates (where different rates will apply):

Inbound Tour Operator Tour Group Rates ("ITO Rates")		Public Holiday Rates*	Special Event Dates^
BREAKFAST			
Daily		Daily	
Adult (13yrs+)	\$34.90	Adult (13yrs+)	\$51.64
Child (5-12yrs)	\$17.90	Child (5-12yrs)	\$26.34
Child (0-4yrs)	FOC	Child (0-4yrs)	FOC
LUNCH			
Saturdays & Sundays Only		Saturdays & Sundays Only	
Adult (13yrs+)	\$59.90	Adult (13yrs+)	\$80.39
Child (5-12yrs)	\$24.90	Child (5-12yrs)	\$28.64
Child (0-4yrs)	FOC	Child (0-4yrs)	FOC
DINNER			
Mondays – Thursdays		Mondays – Thursdays	
Adult (13yrs+)	\$59.90	Adult (13yrs+)	\$80.39
Child (5-12yrs)	\$24.90	Child (5-12yrs)	\$28.64
Child (0-4yrs)	FOC	Child (0-4yrs)	FOC
Fridays – Sundays		Fridays – Sundays	
Adult (13yrs+)	\$89.90	Adult (13yrs+)	\$114.89
Child (5-12yrs)	\$29.90	Child (5-12yrs)	\$34.39
Child (0-4yrs)	FOC	Child (0-4yrs)	FOC

* Public Holiday rates quoted are based on standard buffet rates and are inclusive of the 15% public holiday surcharge.

^Special Event dates may include but are not limited to dates such as Melbourne Cup and New Years Eve, which may be advertised as ticketed events. In these instances, Inbound Tour Groups may opt to purchase tickets to these events or select an alternate date to dine at this venue.

Please refer to below table for the dates which are excluded from the ITO Rates above and for which the Public Holiday Rates or Special Event rates apply. These dates are subject to change by The Star Gold Coast.

Tour Guide / Leader Meal Policy (FOC Meal Entitlement)

Harvest Buffet at The Star Gold Coast will offer a complimentary meal to Tour Guides/Leaders ("**Tour Guide/Leader Applicable FOC Meal**") of a Tour Operator subject to the following conditions:

- The Tour Guide/Leader Applicable FOC Meal must be consumed in the same meal session as the Tour Group Booking
- Should the Tour Operator have more than one Tour Group Booking in the same service period, Tour Guide/Leader Applicable FOC Meals will be calculated on the total number of paying guests across all Tour Group Bookings (not in each individual Tour Group Booking) in the same meal session.
- Tour Guide/Leader Applicable FOC Meals must be correctly requested when the Tour Operator sends the Tour Group Bookings. If in a given meal session:
 - the Tour Guide/Leader Applicable FOC Meal is more than the number requested in the Tour Group Booking, Harvest Buffet at The Star Gold Coast will only provide what was requested in the Tour Group Booking;
 - the Tour Guide/Leader Applicable FOC Meal is less than the number requested in the Tour Group Booking, Harvest Buffet at The Star Gold Coast will adjust the Tour Guide/Leader Applicable FOC Meals accordingly.
- Tour Guides/Leaders must provide identification on arrival to Harvest Buffet at The Star Gold Coast
- Tour Guide/Leader Applicable FOC Meal Entitlements
- Tour Guide/Leader Applicable FOC Meal entitlements are calculated per the number of paying guests, to the ratio of 1 (one) FOC Meal per 20 (twenty) paying guests, and to a maximum entitlement of 3 FOC Meals per booked session/service period.

Public Holiday & Special Event Dates

Please refer to the table below for all Public Holiday and Special Event dates excluded from the ITO Rates, full applicable rates are to be advised upon booking request. The list of 'Special Event Dates' may be changed by The Star Gold Coast from time to time.

DATE	EVENT	RATE
Friday 3 rd April 2026	Good Friday	Public Holiday Rates apply
Saturday 4 th April 2026	Easter Saturday	Public Holiday Rates apply
Sunday 5 th April 2026	Easter Sunday	Public Holiday Rates apply
Monday 6 th April 2026	Easter Monday	Public Holiday Rates apply
Saturday 25 th April 2026	ANZAC Day	Public Holiday Rates apply
Monday 4 th May 2026	Labour Day	Public Holiday Rates apply
Sunday 10 th May 2026	Mother's Day	Special Event Date
Friday 28 th August 2026	Gold Coast Show (Local Public Holiday)	Public Holiday Rates apply
Sunday 6 th September 2026	Father's Day	Special Event Date
Monday 5 th October 2026	King's Birthday	Public Holiday Rates apply
Thursday 24 th December 2026	Christmas Eve	Public Holiday Rates apply
Friday 25 th December 2026	Christmas Day	Special Event Date, Ticketed Event only
Saturday 26 th December 2026	Boxing Day	Public Holiday Rates apply
Thursday 31 st December 2026	New Year's Eve	Special Event, Ticketed Event only
Friday 1 st January 2027	New Year's Day	Public Holiday Rates apply
Tuesday 26 th January 2027	Australia Day	Public Holiday Rates apply



Reservation Times & Availability

We accept bookings for Tour Groups during the following reservation times (all timings are subject to change without notice and subject to the other terms of this agreement):

BREAKFAST
Daily 6:30AM 7:30AM 8:00AM
LUNCH
Saturdays & Sundays Only 12:00PM 12:30PM 1:00PM
DINNER
Sundays – Thursdays 5:30PM 6:00PM 6:30PM Fridays 5:30PM 6:00PM 7:30PM 8:00PM Saturdays 5:00PM 5:30PM 6:00PM 7:30PM 8:00PM

Additional Terms & Conditions

Subject to availability and no guarantee

All bookings are subject to availability and are granted at the discretion of Harvest Buffet at The Star Gold Coast.

This agreement does not grant the Tour Operator any rights to a booking and The Star Gold Coast is not obliged or required to, and does not represent that it will, accommodate any or all bookings requested by the Tour Operator.

A representative from Harvest Buffet at The Star Gold Coast will attempt to contact the Tour Operator if a booking cannot be accommodated.

Menu

The Harvest Buffet at The Star Gold Coast menu and trading hours are subject to change without notice.

Please be aware (and ensure that you clients are aware) that products used at The Star Gold Coast either contain and or are produced in kitchens which contain and/or use allergen.

Bookings and Requests

All bookings must be made by the Tour Operator via email to stargcdining@star.com.au. Booking requests must include the date and time of reservation request, Group code/reference number, breakdown of adults/ children/ infants/Tour Guide/Leader Applicable FOC Meal requests, and contact number of tour guide.

Booking requests and enquiries must be received by Harvest Buffet at The Star Gold Coast at least: (a) 24 hours prior to the requested reservation date & time (where the reservation is for Monday to Friday, other than public holidays); and (b) 48 hours prior to the requested reservation date & time on the weekends and public holidays. Harvest Buffet at The Star Gold Coast reserves the right, in its sole and absolute discretion, to refuse any request sent within 24hrs of the reservation date.

Bookings are only confirmed once Harvest Buffet at The Star Gold Coast has sent a confirmation email to the Tour Operator with a booking reference number. Please note that Harvest Buffet at The Star Gold Coast may, at its discretion, cancel any confirmed booking provided that reasonable notice is given to the Tour Operator and will use its best endeavours to make alternative arrangements.

Please note: Bookings will only be confirmed on the above rates once a copy of this contract, fully completed by the Tour Operator where indicated, is returned to Harvest Buffet at The Star Gold Coast office via the email address provided, and The Star Gold Coast sends an email to the Tour Operator confirming the relevant booking.

Goods and Services Tax (GST)

The rates quoted within this document include GST.

Seating Policy

Tables will only be held/reserved for up to 15 mins after the time of the reserved booking. Tour Groups arriving after this time will have to join the queue and will not have reserved seating. Tour Guides/Leaders must contact the Restaurant directly at 0447 036 264 if there are any delays on the day of the booking.

Amendments & Cancellations

All amendments and cancellations to a booking must be advised by the Tour Operator to The Star Gold Coast in writing at least 24 hours prior to arrival (where the reservation is for Monday to Friday, other than public holidays) or 48 hours prior to arrival on weekends and public holidays. No shows on the day and late cancellations (within 24 hours of arrival (Monday to Friday, other than public holidays), 48 hours on weekends and public holidays) may result in any pre-payment paid by the Tour Operator to The Star Gold Coast not being refunded to the Tour Operator.

Final Numbers

Final numbers must be confirmed 24 hours prior to arrival (where the reservation is for Monday to Friday, other than public holidays) or 48 hours prior to arrival on weekends and public holidays ('**guaranteed final numbers**'). Final charges payable by the Tour Operator to The Star Gold Coast will be based on the guaranteed final numbers or the final head count, whichever is greater. Should the final head count on the day be greater than the guaranteed final numbers advised by the Tour Operator the Tour Operator will be charged for the additional guests at the applicable ITO Rate (and must pay such amount as directed by The Star Gold Coast).

Full Pre-Payment

Full Pre-Payment for the guaranteed final numbers must be received by Harvest Buffet at The Star Gold Coast at least 48 hours prior to arrival (unless otherwise agreed in writing by The Star Gold Coast). Failure to do so will result in the cancellation of your booking. Should the group still arrive on the day the ITO Rates will be null in void and the standard retail rate will apply instead.

Full Pre-Payment may be made by:

- a. **Direct Bank Deposit** - Remittance Advice for all direct bank deposit payments must be sent to stargcdining@star.com.au once payment has been made. Direct Deposit payments and remittance advice require 3 working days before the Tour Operator group's arrival to allow for sufficient clearance time.
- b. **Credit Card** - Should you wish to pay with credit card, please complete the credit card authorisation form provided with this document. The Star Gold Coast's Reservations Team will call the Tour Operator to gather card details securely, the credit card details will be kept on file and payment processed upon the group/s arrival. You will have the option of confirming the same CC details to be held securely on file for all booking made via your company. Please note a 1% credit card surcharge may be applicable for each payment made by credit card.

Authorisation: If a payment due under this agreement is not received by The Star Gold Coast when that payment is due, The Star Gold Coast reserves the right, and the Tour Operator irrevocably authorises The Star Gold Coast, to charge the outstanding amounts using the Tour Operator's credit card that has been nominated.

Bus Drop Off and Pickup

Transportation coaches may drop and set down guests on Casino Drive at The Star Grand Hotel entrance. Coaches must be stopped no longer than 15 minutes for guests to alight or board. If the group is running late, coaches must find alternative parking to wait for the group.

Please note that there is strictly no parking onsite for coaches.

Responsible Service of Alcohol

The Star practices and is committed to the responsible service of alcohol. The Star will take reasonable steps to ensure that intoxicated guests, or guests nearing intoxication, will not be served. The Organiser acknowledges that any persons may be removed from the Complex in accordance with The Star's responsible service of alcohol policy.

CCTV Surveillance

The Star uses CCTV and facial recognition technologies at our properties – see our Privacy Policy for information. Our Privacy Policy also contains information about how you may complain about a privacy breach and how we will deal with a privacy complaint. You can view our Privacy Policy on our website (<https://www.starentertainmentgroup.com.au/privacy-policy>).

Age Requirement

It is The Star's policy to ask for proof of age from any customer who appears to be under the age of 25. Access to the gaming areas and/or liquor cannot be sold or supplied (given or passed on) to a person who is under the age of 18.

Dress Standard

For the comfort of all patrons, a minimum dress standard of smart, casual attire and footwear is required. The Star Gold Coast management reserves the right to refuse entry to any person at any time.

Exclusion

The Star Gold Coast will not be liable under this agreement, and the Tour Operator acknowledges that The Star Gold Coast excludes all liability whatsoever under this agreement or otherwise at law, for any indirect, special, economic or consequential loss or damage suffered or incurred by the Tour Operator, including without limitation loss of revenue, profits, goodwill or opportunities, except to the extent such loss or damage was caused by intentional acts or omissions or the gross negligence of The Star Gold Coast.

Termination

This agreement will expire on 31 March 2027.

General

- The Tour Operator must make their clients aware of the relevant terms of this agreement.
- Subject to the right of The Star Gold Coast to update Special Event dates, a provision of this Agreement may not be varied except in writing, signed by the party or parties to be bound.
- This Agreement constitutes the entire agreement of the parties about its subject matter and supersedes all previous agreements, understandings and negotiations on that subject matter. Each party acknowledges that in entering into this Agreement it has not relied on any representations or warranties about its subject matter except as expressly provided by the written terms of this Agreement.
- The rights of a party under this document are cumulative and not exclusive of any rights provided by law.
- Any provision of this Agreement which is invalid in any jurisdiction is invalid in that jurisdiction to that extent, without invalidating or affecting the remaining provisions of this Agreement or the validity of that provision in any other jurisdiction.
- This Agreement is governed by the Laws of Queensland and each party irrevocably and unconditionally submits to the non-exclusive jurisdiction of the courts of Queensland.