

Go Ballooning Gold Coast Pty Ltd - Agent Information

Type of agreement: Group Tours and FIT year round contracted rate agreement

Contract year: April 1st 2026 - March 31st 2026

Terms & Conditions

General

- **Name:** Go Ballooning Gold Coast Pty Ltd
- **Postal Address:** 216/1/10 Albert Ave, Broadbeach QLD 4218
- **Contact Phone No:** 1300 FLY HOT or 1300 359 468
- **Whatsapp Contact:** +61 439 083 933
- **Contracting Contact:** Micaela Radic - reservations@goballooning.com
- **ABN:** 76005825669
- All rates quoted in this contract are in AUD and inclusive of GST (Goods and Services Tax).

Rates

- Nett rates stated in this contract are for FIT and group sales.
- They are not to be passed to consumers for direct purchase.

Bookings

- Bookings must be emailed to reservations@goballooning.com
- Go Ballooning will confirm all bookings via email.
- Guests will be re-confirmed by Go Ballooning via WhatsApp the day before their flight.
- Online Reservations System - FareHarbor - (Please advise if you would like integration)

Payment policy

- A Tax Invoice will be issued on a monthly basis for all **completed** bookings
- Payment of invoices must be made to our nominated bank account within 30 days of date of invoice

Banking details

- Account name: Go Ballooning Gold Coast
- BSB: 064-489
- Account number: 1013 3596

Cancellation and refund policy

- Cancellations made within 48 hours of departure will incur a 100% cancellation fee
- All tours are subject to weather conditions
- Bookings are **100% refundable** if cancelled due to weather
- Go Ballooning reserves the right to substitute to another aircraft if required

Disability & Elderly Accessibility

- Australia's Largest Hot Air Balloon and the only one with easy entry doors
- Australia's only purpose built 4x4 bus. Suitable for disabled & elderly guests

Signature: 
Name: Murray Blyth
Title: Director / Chief Pilot
Date: 1.04.2026
Company: Go Ballooning Gold Coast
Phone: 0401 967 747
Email: murray@goballooning.com

Signature: 
Name: Micaela Radic
Title: Operations Manager
Date: 1.04.2026
Company: Go Ballooning Gold Coast
Phone: 0411 484 111
Email: micaela@goballooning.com

Go Ballooning Gold Coast**30 Minute Sparkling Flight with Go Ballooning****Nett Rate****Retail Rate****Inclusions - [View this link for package details](#)****\$199****\$329**

30 minute only hot air balloon flight

Hinterland farmland only flight location (approx 90 min travel time)

First or second flight optional

Digital photo package

Flight certificates

Masala tea bags + a glass of bubbly

Round trip hotel transfers

Fun balloon pack up games

Bollywood Ballooning Experience**Nett Rate****Retail Rate****Inclusions****FIT****Group (8+)****[View this link for package details](#)****\$250****\$245****\$467****Sheraton Mirage Beachfront Buffet Breakfast****\$280****\$275****\$497**- **Express** round trip transfers - Latest available pick up (3am Summer 4:30am Winter)- **Earliest** drop back to the hotel (no packing away the balloon) (7am Summer 8am Winter)

- 45-60 minute sunrise Hot Air Balloon flight

- Premium Digital Photo Package

- VIP Movie Package

- Commemorative flight certificates

- Freshly brewed Masala chai & biscuits

- Bollywood music

- A glass of bubbly

- Only basket with doors in Australia

- Protective shoe covers

Hot Air Balloon with Sirromet Winery Breakfast Experience**Nett Rate****Retail Rate****Inclusions - [View this link for package details](#)****\$346.50****\$545**

- Round trip hotel transfers

- 45-60 minute sunrise Hot Air Balloon flight

- Premium Digital Photo Package

- VIP Movie Package

- Commemorative flight certificates

- Freshly brewed Masala chai & biscuits

- Bollywood music

- A glass of bubbly

- Sirromet Winery breakfast, barista coffee or fresh juice & kangaroo viewing

- Only basket with doors in Australia

- Protective shoe covers

Minimum 2 passengers required to book

All packages available 7 days a week**Minimum 1 pax for all other packages**