

Australia Master Agreement

Wholesale rates 2026/ 2027

The York by Swiss-Belhotel, Sydney and Swiss-Belhotel Woolloongabba, Brisbane are pleased to submit apartment rates that are subject to the terms and condition set out in this following agreement:

The York by Swiss-Belhotel, Sydney

01 April to 30 September 2026

Apartment Type	Bedding Configuration	Nett Rates	Maximum Guests Per Apartment
Studio Apartment	1 x Queen Bed	AUD \$249	Maximum 2 Guests. No additional bedding permitted
One Bedroom Apartment	1 x Queen Bed	AUD \$289	Rate valid for 2 guests. One additional guest @\$60.00 per night with rollaway or sofa
Two Bedroom Apartment (1 Bathroom)	1 x Queen Bed and 2 x Single Beds	AUD \$369	Rate valid for 4 guests. One additional guest @\$60.00 per night with rollaway or sofa
Executive Two Bedroom Apartment (2 Bathrooms)	1 x Queen Bed and 2 x Single Beds	AUD \$449	Rate valid for 4 guests. One additional guest @\$60.00 per night with rollaway or sofa
Three Bedroom Apartment	2 x Queen Bed and 2 x Single Beds	AUD \$599	Rate valid for 6 guests. One additional guest @\$60.00 per night with rollaway or sofa
Executive Three Bedroom Apartment	2 x Queen Bed and 2 x Single Beds	AUD \$699	Rate valid for 6 guests. One additional guest @\$60.00 per night with rollaway or sofa

01 October 2026 to 31 March 2027

Apartment Type	Bedding Configuration	Nett Rates	Maximum Guests Per Apartment
Studio Apartment	1 x Queen Bed	AUD \$289	Maximum 2 Guests. No additional bedding permitted
One Bedroom Apartment	1 x Queen Bed	AUD \$329	Rate valid for 2 guests. One additional guest @\$60.00 per night with rollaway or sofa
Two Bedroom Apartment (1 Bathroom)	1 x Queen Bed and 2 x Single Beds	AUD \$409	Rate valid for 4 guests. One additional guest @\$60.00 per night with rollaway or sofa
Executive Two Bedroom Apartment (2 Bathrooms)	1 x Queen Bed and 2 x Single Beds	AUD \$489	Rate valid for 4 guests. One additional guest @\$60.00 per night with rollaway or sofa
Three Bedroom Apartment	2 x Queen Bed and 2 x Single Beds	AUD \$639	Rate valid for 6 guests. One additional guest @\$60.00 per night with rollaway or sofa
Executive Three Bedroom Apartment	2 x Queen Bed and 2 x Single Beds	AUD \$739	Rate valid for 6 guests. One additional guest @\$60.00 per night with rollaway or sofa

5 York Street Sydney, NSW Australia 2000
Tel: (61-2) 9210 5000 Fax: (61-2) 9290 1487
E-mail: restysb@swiss-belhotel.com
www.swiss-belhotel.com

29 December 2026 to 02 January 2027 – Minimum length of stay applies

Apartment Type	Bedding Configuration	Nett Rates	Maximum Guests Per Apartment
Studio Apartment	1 x Queen Bed	AUD \$959	Maximum 2 Guests
One Bedroom Apartment	1 x Queen Bed	AUD \$999	Maximum 3 guests - with rollaway or sofa
Two Bedroom Apartment (1 Bathroom)	1 x Queen Bed and 2 x Single Beds	AUD \$1,079	Rate valid for 4 guests. One additional guest @\$60.00 per night with rollaway or sofa
Executive Two Bedroom Apartment (2 Bathrooms)	1 x Queen Bed and 2 x Single Beds	AUD \$1,159	Rate valid for 4 guests. One additional guest @\$60.00 per night with rollaway or sofa
Three Bedroom Apartment	2 x Queen Bed and 2 x Single Beds	On request only	Rate valid for 6 guests. One additional guest @\$60.00 per night with rollaway or sofa
Executive Three Bedroom Apartment	2 x Queen Bed and 2 x Single Beds	On request only	Rate valid for 6 guests. One additional guest @\$60.00 per night with rollaway or sofa

Black-out dates/ Special event dates – hold the right to add additional dates

- 29 December 2026 to 02 January 2027 – Special event date

Apartments Offer: private open-air balcony, full kitchen, separate bath and shower, washing machine and clothes dryer, individually controlled reverse cycle air-conditioning units, personal safety deposit box and a selection of amenities.

Bedding		
Extra Bed (Rollaway/ Sofa)	AUD \$60.00	Per Person
Baby Cot with Linen	FOC	On request
High Chair	FOC	On request

Internet		
In-Room Wireless	FOC	
Lobby Wireless/ Business Centre	FOC	On request

Breakfast		
Restaurant partner next door	AUD \$38.00 Subject to change	Per person

Car Parking		
Secure In-House Parking	AUD \$58.00	Daily / On request
Special deal of 20% off car parking after the 1st night		

Airport Transfer	On request	Per person
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* Airport transfer rates are subject to change as the service is provided by a 3rd party.
Bookings must be made 48 hours prior to pick-up.

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Swiss-Belhotel Woolloongabba, Brisbane

01 April to 31 October 2026

Apartment Type	Bedding Configuration	Nett Rates	Maximum Guests Per Apartment
Superior Room	1 x King split Bed	AUD \$169	Maximum 2 Guests
Superior Room with City View	1 x King split Bed	AUD \$179	Maximum 2 Guests
Superior Room with Balcony	1 x King split Bed	AUD \$199	Maximum 2 Guests
Deluxe Room with City View	1 x King split Bed	AUD \$209	Maximum 2 Guests
Deluxe Room with Gabba View	1 x King split Bed	AUD \$239	Maximum 2 Guests
Swiss-SuperStudio	1 x King split Bed	AUD \$269	Maximum 2 Guests

01 November 2026 to 31 March 2027

Apartment Type	Bedding Configuration	Nett Rates	Maximum Guests Per Apartment
Superior Room	1 x King split Bed	AUD \$189	Maximum 2 Guests
Superior Room with City View	1 x King split Bed	AUD \$199	Maximum 2 Guests
Superior Room with Balcony	1 x King split Bed	AUD \$219	Maximum 2 Guests
Deluxe Room with City View	1 x King split Bed	AUD \$229	Maximum 2 Guests
Deluxe Room with Gabba View	1 x King split Bed	AUD \$259	Maximum 2 Guests
Swiss-SuperStudio	1 x King split Bed	AUD \$289	Maximum 2 Guests

Sporting games at the Gabba may attract an additional surcharge - please reach out for your request.

Black-out dates/ Special event dates – hold the right to add additional dates

- 31 December 2026
- 01 January 2027

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Bedding		
Baby Cot with Linen	FOC	On request
Rollaway	\$50.00	On request

Internet		
In-Room Wireless	FOC	
Lobby Wireless/ Business Centre	FOC	On request

Breakfast		
	AUD \$25.00	Per person

Car Parking		
Secure In-House Parking	AUD \$40.00 Special surcharges will apply on special event/ games dates Subject to availability on arrival Prices changes may apply	Daily / On request

Airport Transfer	On request	Per person
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* Airport transfer rates are subject to change as the service is provided by a 3rd party.
Bookings must be made 48 hours prior to pick-up.

REQUIREMENTS (IN ADDITION TO STANDARD TERMS & CONDITIONS)

- All rates listed are in Australian Dollars (AUD) and include GST
- The hotels holds the right to add additional blackout dates/ special event dates
- These rate includes complimentary Wi-Fi access daily
- Rooms are subject to availability of the wholesale rates/ Non-commissionable
- Rates are per room/ per night
- Valid from 01 April 2026 to 31 March 2027
- Rates are **excluded to be passed on to any OTAs** and websites that publicly displays these rates
 - Should this happen it may lead to the immediate cancellation of this contract and we hold the right to **not accept bookings/ not check guests into our hotel** for bookings that have been made via the third party websites
- When booking more than 50% of the hotel inventory different accommodation rates as well as T&C apply
- These rates apply to **only new bookings** – Not to cancelled and rebooked reservations/ groups or any fit or group booking modifications
- Rooming list must be provided at least 14 days before arrival

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www.swiss-belhotel.com

Terms & Conditions – The York by Swiss-Belhotel, Sydney

1. Rates are based on 1-2 guests in studio and one bedroom apartments, 1-4 guests in two bedroom apartments, and 1-6 guests in three bedroom apartments. ONE additional guest can be accommodated in a one, two bedroom apartments for AUD \$60.00 per night to cover the cost of additional bedding and amenities.
2. Child Policy: children aged less than 12 stay free of charge in existing bedding only (Maximum one extra child). A cot can be provided free of charge for infants aged 0-2 (included in maximum room capacity)
3. Additional bedding can be provided at a cost of AUD \$60.00 per night. The maximum guest limits per apartment listed above with seasonal rates include children.
4. Seasonal rates listed above are NETT.
5. Rates are inclusive of 10% Government Goods & Services Tax (GST). The York by Swiss-Belhotel Sydney reserves the right to adjust agreed rates within the contracted period where the government has made alterations to taxation rates.
6. All reservations should be directed to:
The York by Swiss-Belhotel
5 York St, Sydney NSW 2000
Tel: (612) 9210 5000
Fax: (612) 9210 5000
Email: restysb@swiss-belhotel.com
7. Cancellation & No Show Policy:
 - a. Individuals:
Cancellations made within 24 hours of arrival incur a charge equal to one nights' accommodation per booking made.
No show will incur a charge of equal to one nights' accommodation per booking made.
 - b. Groups (5 or more suites):
Before 30 days – 100% of total room nights can be cancelled free of charge
0 to 30 days – No rooms can be cancelled free of charge
Cancelled bookings/ no shows will be fully charged
8. Payment schedule:
FIT - Different payment details can be discussed/ arranged
 - * Credit card is required to guarantee the booking
 - * Invoices upon request
 - * Full payment has to be received latest 24 hours before arrival
 - * Blackout/ special event dates – Non-refundable pre-payment required
Groups – Different payment details can be discussed/ arranged
 - * 30 days prior to the arrival of the group – Full payment is required (non-refundable)
 - * Blackout/ special event dates – 100% Non-refundable pre-payment required within 14 days upon confirmation of the booking
 - * Each group request will have specific terms and conditions outlined in the proposal when it is sent.
9. Check-in and Check-out:
 - a. Check-in time is 14:00. Check-out time is on or before 10:00.
 - b. Late check-out is subject to apartment availability and will be charged as follows:
 - i. Check-out until 14:00 – 50% of contract rate
 - ii. Check-out after 14:00 – 100% of contract rate

New Year Period for 2026 - All reservations must be prepaid in full by 30 November 2026. Bookings cancelled within 30 days of arrival will forfeit the total prepayment. Minimum stay policy applies.

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- c. Early check-in is subject to suite availability. To guarantee an early check-in, a suite must be booked for the night prior to arrival.
10. Entire building, including public area and all apartments, is strictly non-smoking.
 11. Should the fire alarm be activated from any activity in a guest apartment by a guest, a charge will be placed on the guests' in-house account for personal payment. This is a charge imposed by NSW Fire Brigades and not a charge of Swiss-Belhotel international.
 12. Damage incurred from guest activity in an apartment or public areas of the building will result in a charge to cover the cost of the damage on the guests' in-house account for personal payment.
 13. Agents can request an application form to arrange 30 days account for payments. The York by Swiss-Belhotel, Sydney reserves the right to add a penalty fee of 5% of the total invoice amount for each 30 days of late payment.
 14. Reservations not guaranteed by a 30 days account must be guaranteed with a credit card and accounts settled in full upon check-out by cash or credit card (Visa, MasterCard, American Express and Diners are accepted).
 15. Credit card payments incur a surcharge up to 4% depending on the bank/ card and any fees or charges for bank transfers are to be borne by the sender. Payments must be made in Australian Dollars (AUD).
 16. In order to check-in guests must present photo ID (passport or Australian drivers licence) and an active credit card for preauthorisation that matches the details on the photo ID and booking name.
 17. **Bank Account Details**
Bank Account Name: Swiss-Belhotel International Australia (York) Pty Ltd
BSB No: 082-057
Account No: 75 243 3394
Bank address: 255 George Street, Sydney NSW 2000
Swift Code: NATAAU3302S

This contract supersedes any previous contract rates.

Terms & Conditions – Swiss-Belhotel Woolloongabba, Brisbane

1. Rates are based on max number of guests as outlined above.
2. Child Policy: children aged less than 12 stay free of charge in existing bedding only (Maximum one extra child). A cot can be provided free of charge for infants aged 0-2 (included in maximum room capacity). Extra bed on requests and availability at \$50 per rollaway.
3. Seasonal rates listed above are non-commissionable.
4. Rates are inclusive of 10% Government Goods & Services Tax (GST). Swiss-Belhotel Woolloongabba, Brisbane reserves the right to adjust agreed rates within the contracted period where the government has made alterations to taxation rates.
5. All reservations should be directed to:
Swiss-Belhotel Brisbane
826 Main St, Woolloongabba QLD 4102, Brisbane, Australia
Tel: (61-7) 3246 3000
Email: ressbbr@swiss-belhotel.com
6. Cancellation & No-Show Policy:
 - a. Individuals:
Cancellations made within 24 hours of arrival incur a charge equal to one nights' accommodation per booking made.
No show will incur a charge of equal to one nights' accommodation per booking made.
 - b. Groups (5 or more rooms/ suites):
Before 30 days – 100% of total room nights can be cancelled free of charge
0 to 30 days – No rooms can be cancelled free of charge
Cancelled bookings/ no shows will be fully charged for the whole duration of the bookings
7. Payment schedule:
FIT - Different payment details can be discussed/ arranged
 * Credit card is required to guarantee the booking
 * Invoices upon request
 * Full payment must be received latest 24 hours before arrival
 * Blackout/ special event dates – Non-refundable pre-payment required

Groups – Different payment details can be discussed/ arranged
 * 30 days prior to the arrival of the group – Full payment is required (non-refundable)
 * Blackout/ special event dates – 100% Non-refundable pre-payment required within 14 days upon confirmation of the booking
 * Each group request will have specific terms and conditions outlined in the proposal when it is sent.
8. Check-in and Check-out:
 - a. Check-in time is 14:00. Check-out time is on or before 10:00.
 - b. Late check-out is subject to apartment availability and will be charged as follows:
 - i. Check-out until 14:00 – 50% of contract rate
 - ii. Check-out after 14:00 – 100% of contract rate
 - c. Early check-in is subject to room/ suite availability. To guarantee an early check-in, a room/ suite must be booked for the night prior to arrival.
9. All rooms and suites are strictly non-smoking.
10. Should the fire alarm be activated from any activity in a guest room by a guest, a charge will be placed on the guests' in-house account for personal payment. This is a charge imposed by QLD Fire Brigades and not a charge of Swiss-Belhotel international.

11. Damage incurred from guest activity in a room/ suite or public areas of the building will result in a charge to cover the cost of the damage on the guests' in-house account for personal payment.
12. Agents can request an application form to arrange a 30-day account for payments. Swiss-Belhotel Woolloongabba, Brisbane reserves the right to add a penalty fee of 5% of the total invoice amount for each 30 days of late payment.
13. Reservations not guaranteed by a 30-day account must be guaranteed with a credit card and accounts settled in full upon check-out by cash or credit card (Visa, MasterCard, American Express and Diners are accepted).
14. Credit card payments incur a surcharge up to 4% depending on the bank/ card and any fees or charges for bank transfers are to be borne by the sender. Payments must be made in Australian Dollars (AUD).
15. In order to check-in guests must present photo ID (passport or Australian drivers' licence) and an active credit card for preauthorisation that matches the details on the photo ID and booking name.
16. The Company is liable to pay all monies in full to Swiss-Belhotel Woolloongabba, Brisbane for all accommodation and related costs pursuant to this agreement. Payment must be made by either the Company or Personnel strictly in accordance with the payment terms notified to the Company or Personnel at the time of booking (unless alternative payment arrangements have been approved in writing Swiss-Belhotel Woolloongabba, Brisbane).
17. The Company and/ or Personnel must first obtain written permission from Swiss-Belhotel Woolloongabba, Brisbane before using Swiss-Belhotel Woolloongabba, Brisbane or any Swiss-Belhotel International hotel names or trademarks in any manner.
18. The terms of this agreement (including rates) are strictly confidential. Rates and access codes provided must not be published, distributed, or disclosed to any third party.
19. **Bank Account Details**
Bank Account Name: Swiss-Belhotel International Australia (Queensland) PTY Limited
BSB No: 083-004
Account No: 74-624-7800
Bank address: Ground Level, 330 Collins Street, Melbourne, VIC, 3000

This contract supersedes any previous contract rates.

This contract is valid upon acceptance of the above terms and conditions.

In order for us to include your company in our listing for preferential rates, please advice of your acceptance of all terms and conditions of this agreement by signing the duplicate on all pages and by returning it to The York by Swiss-Belhotel, Sydney.

The York by Swiss-Belhotel, Sydney should receive this agreement within 05 days from the date of issue, after which time this offer should be deemed null and void.

AU Master Agreement – 01 April 2026 to 31 March 2027

Agreed and accepted by:

Company: The York by Swiss-Belhotel, Sydney

Signed: _____

Printed: Matthias Schulz

Position: Sen. Regional Director of Sales &
Marketing Australia, New Zealand and
the Pacific

Date: _____

Agreed and accepted by:

Company: _____

Signed: _____

Printed: _____

Position: _____

Date: _____