



DAY DREAM
ISLAND

Daydream Island Resort & Living Reef

WHOLESALE PREFERRED NETT RATES
01/04/2027 – 31/03/2028

Contract For:
“Australia & Beyond Holidays (AABH)”

Prepared by

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Bed and Breakfast Rates:

Room Type & Bedding Configuration	Max Pax Base Rate	Max Pax per Room	Max Adult with extra pax rate	Max Children with extra pax rate	Low Gross	Low Nett	Mid Gross	Mid Nett	High Gross	High Nett
Resort King Room - 1 x King Bed (36 sqm)	2	3	3	2	\$396	\$290	\$446	\$335	\$564	\$423
Resort Twin Room - 2 x Queen Beds (36 sqm)	2	4	4	3	\$396	\$290	\$446	\$335	\$564	\$423
Superior Pool View King Room - 1 x King Bed (36 sqm)	2	3	3	2	\$426	\$312	\$476	\$357	\$594	\$446
Superior Pool View Twin Room - 2 x Queen Beds (36 sqm)	2	4	4	3	\$426	\$312	\$476	\$357	\$594	\$446
Superior Living Reef View King Room - 1 x King Bed (36 sqm)	2	3	3	2	\$456	\$335	\$506	\$380	\$624	\$468
Superior Pool Side King Room - 1 x King Bed (36 sqm)	2	3	3	2	\$486	\$365	\$536	\$402	\$654	\$491
Superior Pool Side Twin Room - 2 x Queen Beds (36 sqm)	2	4	4	3	\$486	\$357	\$536	\$402	\$654	\$491
Superior Ocean View King Room - 1 x King Bed (36 sqm)	2	3	3	2	\$516	\$380	\$566	\$425	\$684	\$513
Superior Ocean View Twin Room - 2 x Queen Beds (36 sqm)	2	4	4	3	\$516	\$380	\$566	\$425	\$684	\$513
Deluxe Ocean Terrace King Room - 1 x King Bed (36 sqm)	2	3	3	2	\$546	\$402	\$596	\$447	\$714	\$536

Note:

All rates quoted above are nett and in AUD and based on existing bedding.

Rate Inclusions: Daily Full Buffet Breakfast up to two people per night in Graze Restaurant

Seasons:

LOW SEASON	
1 April - 30 June 2027	1 November 2027 - 23 December 2027
11 July - 2 September 2027	23 January - 31 March 2028
SHOULDER SEASON	
1-10 July 2027	5 - 31 October 2027
3-16 September 2027	9 -22 January 2028
HIGH SEASON	
17 Sep - 4 Oct 2027	24 December 2027 - 8 January 2028

Extra Person/Beds: Extra person/extra beds including daily buffet breakfast in Graze Restaurant:
Adults - \$75 per person net (\$100 Gross)
Children - \$55 per person net (\$75 Gross)

Rollaway Beds: Up to 1 Adult and 1 Child rollaway beds OR 2 Child rollaway beds per room, based on extra person charges

WiFi: Free Wi-Fi access is included 24 hours a day.

Child Policy: Children aged 0 - 2 years inclusive stay and receive breakfast free of charge when sharing a room with parents /adults and utilising existing bedding. Cots are provided free of charge, subject to availability (must be requested at the time of booking).

Children aged 3 – 12 years inclusive stay free of charge utilizing existing bedding configuration and receive discounted buffet breakfast at \$15 nett per child at Graze Restaurant.

Bonus Offers: **Honeymoon Offer**
Stay a minimum of 3 nights and receive a complimentary bottle of Australian sparkling wine and chocolates on arrival and a late checkout of 11am.
- *Valid all year round. Must advise that pax are honeymooners at time of booking.*
- Booking Code **HONEYMOON**

TERMS AND CONDITIONS

For the contracting period 1 April 2027 - 31 March 2028

DEFINITIONS

"Hotel" means Daydream Island Resort

"Contract Rate" means the rate offered by Hotel as set out in the relevant Contract Rate Sheet.

"Contract Rate Sheet" means the 'Tour Operator Contract Rates' sheet(s) attached to these Terms and Conditions.

"Hotel" means the Hotel listed on the Contract Rate Sheet.

"Privacy Laws" means the Privacy Act 1988 (Cth) and any other legislation, principles, industry codes and policies relating to the handling of personal information.

"Wholesaler or "You" means the operator or wholesaler named in these Terms and Conditions.

"Wholesale Contract" means these Terms and Conditions together with the Contract Rate Sheet(s).

1. RATES & TAXES

- a. The statutory GST and any other taxes and levies added depend on the location of the Hotel and are subject to change.
- b. Contract Rates and Specials including Bonus Offers are valid for leisure FIT only up to a maximum of 9 rooms,
- c. Contract Rate Sheet, subject to availability during the term of the Tour Operator Contract.
- d. Contract Rates are not valid until a signed copy of the Tour Operator Contract is returned to the Sales Office at the Daydream Island Resort.

2. DISTRIBUTION OF CONTRACT RATES

Contract Rates are valid for offline bundled, packaged or brochure leisure business only. The Contract Rates are not to be offered by Tour Operator direct to the consumer, or, through owned, affiliated, or subsidiary companies or knowingly or unknowingly to any party that distributes or retails via the Internet, or to any party that causes distribution or retailing via the Internet, without prior written approval from Daydream Island Resort Sales Office, such approval to be in the absolute discretion of Daydream Island Resort.

If the Tour Operator Contract fails to observe its obligations under this Agreement, then provided such failure continues for 7 days after Daydream Island Resort calls by notice on the Tour Operator to remedy such failure, Daydream Island Resort may by notice in writing to the Tour Operator terminate this Agreement.

Internet rates and tour operator contracts are available by contacting the Daydream Island Resort Sales Office.

For the avoidance of doubt, the rates offered in this Agreement are NOT APPLICABLE for sale on hotel only (non-packaged) basis via online consumer channels including, but not limited to, the Tour Operator's own, affiliate, partner or onward distributor's websites. It is the Tour Operator's responsibility to enforce this clause.

3. ARRIVAL & DEPARTURE TIME

Check-in time cannot be guaranteed prior to 1400 on the date of stay. Immediate check-in prior to 1400 requires full pre-registration.

Check-out time 1000 unless prior arrangements are made. Unless otherwise stated in individual contract rates.

4. CREDIT POLICY

Hotel credit application should be made directly with Daydream Island Resort.

Please note that Daydream Island Resort without credit accounts set up for the Wholesaler company are not obliged to accept the Wholesaler's vouchers until the application has been submitted and credit has been approved in writing by Daydream Island Resort.

TERMS OF PAYMENT

- a. Credit Arrangements: The Wholesaler's voucher is accepted, and full payment must be made within thirty (30) days of receipt of the Hotel's invoice.
Please note this is subject to credit application approval from the hotel prior to arrival of clients). Credit Accounts reaching 45 days outstanding will automatically be suspended until outstanding monies are paid.
- b. Pre-Payment: Unless prior credit arrangements have been made full prepayment must be made by You to the Hotel 14 days prior to arrival of guest(s).
The Wholesaler is expected to follow the agreed payment procedure otherwise it will be deemed necessary to cancel the Tour Operator Contract.
- c. Credit Card Charges - Fees are applicable when using a credit card to pay for accommodation and to settle any incidentals. A credit card fee of 1.25% applies to payments made by all Visa and MasterCard credit cards and 2% for

Amex, Diners, JCB and Union Pay with credit cards. Payments will not be accepted from another form of credit card. (Please note fee is subject to change).
Charges will be made and are payable by the Wholesaler as outlined in these terms and conditions.

- d. Electronic Funds Transfer: Prepayment via EFT is accepted within 14 days prior to arrival. Bank details for electronic funds transfer are as follows:
Account Name: CCIG Investments Pty Ltd (trading as Daydream Island Resort)
Bank: National Australia Bank
BSB: 084 402
Account Number: 730816634
Payment Reference: please use individual reservation number and guests' last name.
All payments must be followed by a remittance which can be emailed to the Accounts Department: Email: ar@daydreamisland.com. Telephone: +61 7 4967 6015

5. CANCELLATION / NO-SHOW POLICY

- In the event of a cancellation within 14 days or less prior to arrival date or in the case of non-arrival, cancellation fee of equal to 100% of the total accommodation.
- In the case of a cancellation once in-house, 100% cancellation fees will apply for any early departure.

6. CHILDREN'S POLICIES

Accommodation

Infant ages 0 – 2 years and children ages 3 – 12 years inclusive, at the time of travel. Infants can utilise a cot free of charge and children stay free when sharing when sharing a room with parents/adults and utilising existing bedding. Maximum 2 Adults and 2 Children in 1 room using existing bedding. Any other package elements are at additional cost, which include, but are not limited to, breakfast, meals, rollaway beds and transfers.

7. RESERVATIONS

Reservations will not be considered as confirmed until the tour operator receives this in writing from Daydream Island Resort. Telephone availability checks are not considered as a commitment for the reservation. Reservations can be made through the following contacts:

Telephone Free call: 1800 888 288
Telephone (international): +61 7 4967 6050
Email: reservations@daydreamisland.com

8. ALLOTMENTS

Allotments negotiated for Daydream Island Resort must materialise at a rate higher than 70%. If not achieving this level, then the Hotel has the right to reduce allotment size to match allotment materialisation criteria. Evaluation will take place each (3) months.

The Hotel will automatically release negotiated room allotment space at agreed release dates. Reservations after the release date are on request only basis, via the Hotel reservations department only.

Should Daydream Island Resort confirm a complete resort buy out of the Island for a large group booking, then the Hotel reserves the right to release all negotiated room allotment space upon notification to and from the Wholesaler. Please be advised as much notice as possible will be provided but no minimum notice can be guaranteed.

9. AMENDMENTS

Amendments to a Wholesale Contracts shall only be valid if made in writing and signed by the Hotel (and then only in relation to the Contract Rate Sheet for that Hotel) and/or Daydream Island Resort by notification from its Sales Office.

10. BONUS/SPECIAL OFFERS

Bonus/Special Offers are not valid in conjunction with any other offer, except for the Honeymoon offer (if applicable to the specific hotel)

Bonus/Special Offers are not available during special event periods unless otherwise stated on the hotel contract page.

11. CONFIDENTIALITY AND PRIVACY

The Wholesaler confirms and agrees that the Wholesaler Contract is confidential between the Wholesaler, Daydream Island Resort and the Hotel.

The Wholesaler shall not in any circumstance divulge or permit to be divulged the contents of the Tour Operator Contract.

The Wholesaler warrants that it has complied with its obligations under all Privacy Laws and that Daydream Island Resort and the Hotel are authorised to use information which comes into their possession under the Wholesaler Contract.

Wholesaler Contracts may not be assigned or transferred from one Wholesaler to another without specific authorisation of the Hotel.

12. RIGHT TO TERMINATE

If either the Wholesaler or the Hotel fails or neglects to perform or observe the covenants it is required to perform or observe under the Wholesaler Contract ("the defaulting party") and such failure continues for a period of 7 days after service of a notice from the other of them ("the non-defaulting party") calling upon the defaulting party to remedy the failure, then the non-defaulting party can terminate the Wholesaler Contract without prejudice to any rights of the parties arising prior to such termination and any rights of action or remedies of the non-defaulting party in respect of the breach, non-performance or non-observance of a covenant or term of the Wholesaler Contract.

13. DAYDREAM ISLAND RESORT AS AGENT

The Wholesaler acknowledges that Daydream Island Resort has entered this Wholesaler Contract in respect of the hotel business being carried on and agrees that to the extent that the obligations described in this Wholesaler Contract on the part of Daydream Island Resort are required to be performed by Agent Hotels, Daydream Island Resort has no personal liability for such obligations.

All obligations on the part of The Hotel contained in this Tour Operator Contract which must be performed by more than one party are several obligations and not joint and several.

The Supplier must:

- (i) provide to the Recipient a tax invoice in respect of the payment complying with any legislation under which GST is imposed; or
- (ii) have provided, prior to the time of payment, an authority authorising the Recipient to issue, on behalf of the Supplier, a Recipient-created tax invoice ("RCTI") in respect of the payment and which authority is, at the time of payment, valid and satisfying the requirements of any relevant authority (it being understood by the parties that such RCTI will, under the GST legislation, have effect as if the tax invoice had been issued by the Supplier in compliance with any legislation under which GST is imposed) and the Recipient's obligation to pay a GST Amount will be conditional on compliance by the Supplier with this clause.

14. GST

Each party ("Recipient") must pay to the other party ("Supplier") any amount which is payable by the Supplier on account of good and services tax, value added tax or any other like tax ("GST") because of any supply made or deemed to be made to the Recipient ("GST Amount").

Nothing in this clause requires the Recipient to pay any amount on account of a fine, penalty, interest or other amount for which the Supplier is liable as a consequence of a default of the Supplier, its employees, agents or any other Pax acting for the Supplier, except if the fine, penalty, interest or amount arises a result of the Recipient not complying with its obligations hereunder.

15. FORCE MAJEURE:

Neither party shall be responsible for failure to perform this agreement if such failure is beyond their reasonable control, as a result of Acts of God (including fire, flood, earthquake, storm, cyclone or other natural disaster), in the event of an epidemic, pandemic, quarantine restriction, or other public health restriction or advisory government authority, declared war or terrorist attacks in the country in which the Resort is located, interruptions, loss or malfunctions of utilities, communications or computer (software and hardware) services, and makes it impossible for the Resort to accommodate guests. In the event of force majeure occurring the Resort agrees to relocate guests (where possible) or refund funds paid to the Resort, without penalty.

16. CONTRACT VALIDITY:

The contract is not valid after thirty (30) days from the date of issue unless returned duly signed.

Until The Hotel receives a signed copy of the contract, these rates are not valid. The Hotel reserves the right to terminate this contract if invoices are overdue by more than 30 days.

17. CONDITIONS:

The Hotel reserves the right to withdraw from this contract because of breaches of any terms and conditions set out above.

On behalf of Daydream Island Resort and Living Reef, we look forward to working closely with you, and welcoming your clients.

Issued By:

Name: Nicola Cunich
Position: Director of Sales & Marketing
Company: Daydream Island Resort & Living Reef
Email: nicola.cunich@daydreamisland.com

Signature: _____ *Nicola Cunich*

Accepted By:

Name:

Position:

Company:

Email:

Signature: _____

Please confirm acceptance of these rates, terms and conditions by completing the details above, initial each page of the contract and return full document by scanned copy to james.plume@daydreamisland.com. Until the Hotel receives a signed copy of this contract, these rates are not valid.